Making rail accessible: Helping older and disabled passengers

Last updated 28 April 2020



Introduction

The below document provides information about our current arrangements for helping disabled and older passengers travel on our trains including details about our facilities at stations. It also provides useful contact details and information that you may need for planning your journeys.

It also contains information about the accessibility of all current stations on our network. The station accessibility catergorisation has been determined by RDG (Rail Delivery Group) and explains what level of access can be found at each station. Please see page 3 for more information on each category.

More information on how we work with other organisations, our policies and accessibility on our network can be found in our Accessibile Travel Policy.

The below information is accurate as of 1st April 2020. We update this information in accordance with any changes.

Assisted travel for passengers.

For assistance in arranging assisted travel and planning your journey

Call our Assisted Travel team: 033 300 50 501

Next Generation Text service 18001 033 300 50 501 (for people with hearing and speech difficulties)

The Assisted Travel team is available every day except Christmas Day from 8am to 8pm Visit our website: tfwrail.wales

To make a booking on Christmas Day to travel on Boxing Day, please call National Rail Enquiries on **0800 022 3720** (or textphone **0845 60 50 600**).

Station accessibility categorisation

Category A

The station has step-free access to and between all platforms, at all times trains are running, via level access, lifts or ramps (in accordance with new-build standards re gradient/length). Additional station entrances or walking routes not meeting the A criteria are permitted, providing the additional walking distance to avoid these is no more than 100m.

Category B

The station does not meet category A, but has step-free access to either all platforms or at least one platform. In some cases, the station may be usable for some disabled and older people, but in others major barriers may exist which are likely to restrict the ability of some disabled or older people to use the station. This may include long or steep ramps, access between platforms that may be via the street, and there may not be step-free access to or between all station areas.

Category B1.

Step-free access to all platforms - may include long or steep ramps. Access between platforms may be via the street. This station does not meet the A criteria, but has step-free access (to all platforms) likely to be usable by many people with reduced mobility. Access may be via ramps, up to 1:10 gradient (any length). Short end-of-platform ramps may be up to 1:7.

Access between platforms may be via the street, no more than 400m. Access via level crossings is permitted (if full barrier). Access routes may be via car parks, or short access roads without pavements, but otherwise routes via the street must include a pavement. Additional entrances/ walking routes not meeting the A1 or A2 criteria are permitted, providing the additional walking distance to avoid these is no more than 400m.

Category B2.

Some step-free access to all platforms- please check details. This station has step-free access to all platforms, but major barriers exist which are likely to restrict the ability of some people to use the station. Step-free routes do not meet the A or B1 criteria (e.g. long ramps steeper than 1:10, or thestep-free route between platforms is greater than 400m). Any station with an ungated or half-barrier level crossing between platforms is in B2 or lower.

Any station where step-free access is only available at certain times, or only to certain passengers, is in B2 or lower (e.g. because lifts are unavailable when the station is unstaffed) for example, if the step-free entrance opening times depend on staff presence at the station.

Category B3.

Some step-free access, may be in one direction only - please check details. This station has step-free access to fewer than the total number of platforms.

Station: Aber

Address: Nantgarw Road, Aber, Caerphilly CF83 1AQ

Step free access category: B1

Summary of accessibility: Wheelchair users, mobility scooter users

and customers with reduced mobility
may find the steep ramps leading from
Nantgarw Road to both platforms difficult to

negotiate.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Ystrad Mynach or Energlyn & Churchill Park

Car park: Yes

Designated disabled parking: Available in the station car park which is

located the other side of Nantgarw Road

Accessible set-down and pick-up point: No

Ticket office: Part-time booking office

Opening hours: 0630 to 1030 Monday to Friday

0800 to 1200 Saturday

Induction loops:YesLow level serving counter:YesTicket vending machine:No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelters

Station: Abercynon

Address: Station Road, Abercynon CF45 4SE

Step free access category:

Summary of accessibility:Both platforms are accessible via a subway

and access ramps.

Number of platforms: 2

Ramp to board or alight the train:

Car park:

Provided by the conductor on the train

Yes. Managed by the local authority

Parking is available in the station car park

which is located adjacent to the railway

station and accessed via ramps and a subway

Accessible set-down and pick-up point: In the station car park

Ticket office: There is no ticket office at this station

Induction loops:NoneLow level serving counter:NoneTicket vending machine:Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoneWheelchair availability:NoneAutomatic doors:None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Station: Aberdare

Address: Abernant Road, Aberdare CF44 OPU

Step free access category: B1

Summary of accessibility: Wheelchair users, mobility scooter users

and customers with reduced mobility may find the steep ramp leading from Abernant Road difficult to negotiate.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Cwmbach

Car park: Yes. Managed by the local authority

Designated disabled parking: Parking is available in the car park which is located

opposite the railway station

Accessible set-down and pick-up point: In the station car park

Ticket office: Yes

Opening hours: Monday to Friday 0650 to 1320

Saturday 0800 to 1430

Induction loops:YesLow level serving counter:YesTicket vending machine:Yes

Availability of station staff to assist:

Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelter

Station: Aberdovey

Address: Station Road, Aberdovey LL35 ONR

Step free access category:

Summary of accessibility:There is level access to the station platform

from the station car park

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

A Harrington Hump is available on the

platform to assist with boarding and alighting

Car park: Yes

Designated disabled parking: Yes, however the bays are not marked

Accessible set-down and pick-up point: In the station car park

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoneWheelchair availability:NoneAutomatic doors:None

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Abererch

Address: Abererch Sands Road, Abererch LL53 6PJ

Step free access category: B1

Summary of accessibility: The station is located on a narrow rural road

with no pavement. Access to the platform is via a moderately steep end of platform ramp

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Pwllheli

Car park: No

Designated disabled parking: None
Accessible set-down and pick-up point: None

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform.

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Abergavenny

Address: Station Approach, Abergavenny NP7 5HS

Step free access category: B2

Summary of accessibility: Platform 1 (to Hereford) is fully accessible.

Supervised access to the southbound

platform via a crossing with

assistance from Booking Office staff during opening hours and from traincrew when it is

closed.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Hereford or Newport

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: Part-time booking office

Opening hours: Monday to Friday 0545 to 1845

Saturday 0545 to 1845 Sunday 1200 to 1830

Induction loops:YesLow level serving counter:YesTicket vending machine:Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None
Wheelchair availability: None
Automatic doors: None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Available in both waiting rooms and on the

platforms

Toilets: Located within the station cafe and on Platform 1

Baby changing facility: Yes - 0545 to 1845 Mon to Sat. 1200 to 1830 Sun.

National Key Scheme Toilet (RADAR): Yes - 0545 to 1845 Mon to Sat. 1200 to 1830 Sun.

Catering facilities: Yes. Privately operated cafe on Platform 1

Station: Abergele & Pensarn

Address: Station Approach, Abergele LL22 7PR

Step free access category:

Summary of accessibility: Access to Platform 1 (to Chester) is via a lane

with no pavement leading down from the roadbridge. Access to platform 2 (to

Holyhead) is from the car park via a moderately steep ramp with handrail but no intermediate landing. A Harrington Hump is located on

Platform 1

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Rhyll
Car park: Yes

Designated disabled parking: Available in the station car park which is

located above Platform 2

Accessible set-down and pick-up point: Yes, to Platform 1

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: No Help Point: No

Seating: Available in the waiting shelters and on the

platforms

Station: Aberystwyth

Address: Alexandra Road, Aberystwyth SY23 1LH

Step free access category: A

Summary of accessibility: Access to the station platform is possible via

a short accessible ramp with handrails or

four steps with handrails

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Available in the station car park which is

located adjacent to the station

Accessible set-down and pick-up point: In the station car park

Ticket office: Yes

Opening hours: Monday to Friday 0710 to 1740

Saturday 0715 to 1740

Induction loops: Yes
Low level serving counter: Yes
Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoneWheelchair availability:NoneAutomatic doors:Yes

Visual train service information: Digital screens are situated on the platform

Audio platform announcements: Yes. Pre recorded announcements

Help Point: Yes

Seating: Available in the waiting room and on the platform

Toilets: Yes
Baby changing facility: Yes
Changing Places facility: Yes

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0830 to 1530 Monday

to Saturday

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Station: Ammanford

Address: Ffordd yr Orsaf, Ammanford SA18 2DD

Step free access category:

Summary of accessibility:The platform is accessible via a shallow ramp

with no handrail from Ffordd yr Orsaf

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Pantyffynnon

Car park: Yes, not owned by Transport for Wales

Designated disabled parking: Parking is available in the free car park

located the other side of the level crossing

Accessible set-down and pick-up point: None

Ticket office: There is no ticket office at this station

Ticket vending machine: None

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter and on the

platform

Toilets: There are no toilet facilities at this station

Catering facilities: There are no catering facilities at this station

Station: Baglan

Address: Seaway Parade, Baglan SA12 8ES

Step free access category: B

Summary of accessibility: Access to platform 1 (to Swansea) is over the

platform is via a shallow ramp with handrails and landings over the railway bridge which has a pavement. Access to platform 2 (to Port Talbot) is

roadbridge which has a pavement. Access to the

from the station car park and a shallow ramp to the

platform.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Port Talbot

Car park: Yes. Local authority owned

Designated disabled parking: Available in the station car park which is

located adjacent to Platform 2

Accessible set-down and pick-up point: None

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:

Wheelchair availability:

None
Automatic doors:

None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Bangor

Address: Holyhead Road, Bangor LL57 1LZ

Step free access category:

Summary of accessibility:Both platforms are accessible with a footbridge

and lifts connecting platform 1 (to Chester) and

platform 2 (to Holyhead).

Number of platforms:

Ramp to board or alight the train: Provided by station staff or the conductor on

the train

Car park: Yes

Designated disabled parking: Available in the station car park which is

located at the front of the station and behind

platform 2

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: Monday to Friday 0515 to 1815

Saturday 0515 to 1815 Sunday 0830 to 1730

Induction loops:YesLow level serving counter:YesTicket vending machine:Yes

Availability of station staff to assist: Monday to Friday 0535 to 2245

Saturday 0535 to 2245 Sunday 0900 to 2300

Passenger Assist meeting point: None Wheelchair availability: Yes

Automatic doors: The double doors at the front of the booking office

are automatic. The side doors are manual.

Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: Yes

Visual train service information:

Seating: Available in the waiting room and shelters

Toilets: Yes
Baby changing facility: Yes
National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0535 to 2245 Monday

to Saturday and 0900 to 2300 Sunday

Catering facilities: Yes
Secure Station status: Yes

Station: Bargoed

Address: Station Road, Bargoed CF81 9AL

Step free access category: B

Summary of accessibility: Platform 1 (to Rhymney is accessible from St

Gwladys Way via a footpath and stairs or lift.

Platform 2 (to Cardiff) is accessible from the station car park on Station Road. A footbridge

with lifts connects both platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. At the station and nearby Park & Ride

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoneWheelchair availability:NoneAutomatic doors:None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelter and on platform

Toilets: There are no toilet facilities at this station

Catering facilities: There are no catering facilities at this station

Station: Barmouth

Address: Station Approach, Barmouth LL42 1LS

Step free access category: B1

Summary of accessibility: Access to Platform 1 (to Machynlleth) is via a

shallow ramp at the front of the station. Access to Platform 2 (to Pwllheli) is via a shallow ramp with handrails on Marine Parade and the level crossing.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: No

Designated disabled parking: Available in the local authority managed car

park

Accessible set-down and pick-up point: No

Ticket office: Part-time booking office

Opening hours: 0830 to 1630 Monday to Friday (May to Sep)

1000 to 1600 Monday to Friday (Oct to Apr)

0830 to 1600 Saturday (May to Sep) 1000 to 1600 Saturday (Oct to Apr)

Induction loops: No
Low level serving counter: No
Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoneWheelchair availability:NoneAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Available on both platforms

Station: Barry

Address: Broad Street, Barry CF62 8AF

Step free access category: B3

Summary of accessibility: Platform 1 (to Cardiff) is accessible from the

station car park. Platforms 2 and 3 (to Barry Island and Bridgend) are only accessible

via a footbridge with steps.

Number of platforms: 3

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barry Island

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: 0650 to 1320 Monday to Friday

0745 to 1415 Saturday

Induction loops:YesLow level serving counter:YesTicket vending machine:Yes

Availability of station staff to assist:

Assistance is provided by the conductor on

the train

Passenger Assist meeting point:

Wheelchair availability:

None

Automatic doors:

None

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters and on the

platform

Toilets:There are no toilet facilities at this station

Catering facilities: There is a privately operated cafe on Platform 1

Station: Barry Dock

Address: Dockview Road, Barry CF63 4LE

Step free access category: B1

Summary of accessibility: Wheelchair users, mobility scooter users and

customers with reduced mobility may find the steep ramp leading from the subway to the

platforms difficult to negotiate.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barry Island

Car park: Yes

Designated disabled parking:Yes. Local authority owned and accessible via the

subway

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelter

Station: Barry Island

Address: The Parade, Barry CF62 5TH

Step free access category:

Summary of accessibility: The platform is accessible via a step-free footpath

from the main road.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: No

Designated disabled parking: No. Parking is available on the main road outside

the station

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoneWheelchair availability:NoneAutomatic doors:None

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelter

Station: Betws y Coed

Address: Station Road, Betws y Coed LL24 OAE

Step free access category:

Summary of accessibility: Step free access is available to the station from

Station Road

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park:

Yes. In the retail park car park opposite the station

Designated disabled parking:

Yes. In the retail park car park opposite the station

Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Birchgrove

Address: Caerphily Road, Cardiff CF14 4SY

Step free access category:

Summary of accessibility: Step free access is available from Waun y Groes

Avenue.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandaff

Car park: No
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoneWheelchair availability:NoneAutomatic doors:None

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Blaenau Ffestiniog

Address: Church Street, Blaenau Ffestiniog LL41 3HE

Step free access category:

Summary of accessibility: Step free access is available to the station from

the main station entrance near the bus stop

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: No

Designated disabled parking: The nearest car parks are behind the Ty Gorsaf

Hotel opposite the station and on Dolgarregddu,

across the road from the station entrance

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: No Help Point: No

Seating: Available in the waiting shelter

Station: Bodorgan

Address: Un-named track, near Bethel, LL62 5BL

Step free access category: B3

Summary of accessibility: While step free, the entrance to Platform 1

(to Chester) is uneven with loose surfaces and the gate opens outwards. Wheelchair and mobility scooter users may need assistance using the entrance. Access to Platform 2 (to

Holyhead) is via a barrow crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Bangor or Holyhead

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist:

Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoneWheelchair availability:NoneAutomatic doors:None

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter on Platform 2

Toilets: There are no toilet facilities at this station

Catering facilities: There are no catering facilities at this station

Station: Borth

Address: Cambrian Terrace, Borth SY24 5HT

Step free access category:

Summary of accessibility: Step free access is available to the station from the

car park via a shallow ramp with handrails

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes, not owned by Transport for Wales

Designated disabled parking: None
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available on the platform

Station: Bridgend

Address: Station Hill, Bridgend CF31 1BN

Step free access category:

Summary of accessibility: All platforms are accessible and are connected via

a footbridge with lifts

Number of platforms:

Ramp to board or alight the train: Provided by platform staff or the conductor on the

train

Car park: Yes

Designated disabled parking: Available in the station car park which is

adjacent to the station

Accessible set-down and pick-up point: No Ticket office: Yes

Opening hours: 0545 to 1900 Monday to Friday

0700 to 1900 Saturday 0740 to 1915 Sunday

Induction loops:YesLow level serving counter:YesTicket vending machine:Yes

Availability of station staff to assist: 0600 to 2200 Monday to Sunday

Passenger Assist meeting point:YesWheelchair availability:YesAutomatic doors:Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: Yes

Seating: Available in the waiting rooms and on platforms

Toilets: Yes
Baby changing facility: Yes
Changing Places facility: Yes
National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0600 to 2200 Monday

to Sunday

Catering facilities: There is a cafe on Platform 2

Secure Station accreditation: Yes

Station: Brithdir

Address: Station Terrace, Brithdir NP24 6XY

Step free access category: B1

Summary of accessibility: The station is accessible via a shallow ramp from

the pavement on Station Terrace to the

platform.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Ystrad Mynach or Energlyn & Churchill Park

Car park: No
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Briton Ferry

Address: Shelone Road, Briton Ferry SA11 2NE

Step free access category: B1

Summary of accessibility: Both platforms are accessible from Ynysmaerdy

Road via shallow ramps with landings

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Port Talbot Parkway

Car park: No

Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoneWheelchair availability:NoneAutomatic doors:None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in both waiting shelters

Station: Broome

Address: Broome Road, Broome SY7 ONT

Step free access category: B2

Summary of accessibility: Wheelchair users, mobility scooter users

and customers with reduced mobility

may find the ramp leading up to the platform difficult to negotiate as it is steep does not have a

tarmac surface.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Church Stretton

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Buckley

Address: off Little Mountain Road, Buckley CH7 3AY

Step free access category: B3

Summary of accessibility: Platform 1 (to Wrexham) is accessible from the

station car park. Platform 2 (to Bidston)

is accessible from Platform 1 via a shallow ramp, foot crossing across the railway and up a shallow

ramp.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Chester
Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:

Wheelchair availability:

None

Automatic doors:

None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Bucknell

Address: Weston Road, Bucknell SY7 OAD

Step free access category:

Summary of accessibility: The platform is accessible via an entrance with a

shallow gradient.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Church Stretton

Car park: Yes, not owned by Transport for Wales

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Builth Road

Address: Llechrhyd Terrace, Builth Wells LD2 3PY

Step free access category:

Summary of accessibility: The platform has step free access to the

platform. A Harrington Hump is available on the

platform

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandrindod or Garth

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: No

There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoneWheelchair availability:NoneAutomatic doors:None

Visual train service information: A digital screen is situated on the platform.

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter and on the platform

Station: Bynea

Address: Heol y Bwlch, Bynea SA14 9TL

Step free access category: B3

Summary of accessibility: Platform 1 (to Llanelli) is accessible via an access

road with no pavement from Heol y Bwlch.
Platform 2 (to Shrewsbury) is accessible via a
short footpath from Station Road. The platforms

are connected by a roadbridge with pavement.

Number of platforms: 2

Ramp to board or alight the train:

Both platforms are too low for ramps to be

deployed

Nearest fully accessible station: Llanelli or Pontarddulais

Car park: Yes

Designated disabled parking: Yes, on Platform 2

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist:

Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Cadoxton

Address: Little Moors Hill, Cadoxton CF63 2JP

Step free access category: B3

Summary of accessibility: Platform 1 (to Cardiff) is accessible from

the station car park. Platform 2 (for Barry Island/ Bridgend) is accessed only via a subway with a

steep ramp and 27-steps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barry Island

Car park: Yes
Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours:

0600 to 0945 Monday to Friday

0800 to 1245 Saturday

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoneWheelchair availability:NoneAutomatic doors:None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelter and on the platform

Station: Caergwrle

Address: Hawarden Road, Caergwrle LL12 9DU

Step free access category: B3

Summary of accessibility: Separate access to both platforms. Entrance to

Platform 1 (to Bidston) is step-free but there is a steep ramp to Platform 2 (to Wrexham). Access between the platforms is via a steep hill, narrow

pavement and steep ramp.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Wrexham General

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Caerphilly

Address: Station Road, Caerphilly CF83 1JR

Step free access category: B2

Summary of accessibility: Platform 1 (for Cardiff) has level access. Platform 2

(for Rhymney) is accessible only by a footbridge or

by a steep ramp.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Energlyn & Churchill Park

Car park: Yes and a Local Authority owned car park

Designated disabled parking:YesAccessible set-down and pick-up point:NoTicket office:Yes

Opening hours: 0645 to 1745 Monday to Friday

0800 to 1745 Saturday

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoneWheelchair availability:NoneAutomatic doors:Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelter and on the platform

Toilets: There are no toilet facilities at this station

Catering facilities: There is a newsagent on Platform 1

Secure Station status: Yes

Station: Caersws

Address: Station Road, Caersws SY17 5HH

Step free access category:

Summary of accessibility: The platform is accessible from the B4569 via a

short, moderately steep end of platform ramp.

The car park is located the other side of the level

crossing.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Caldicot

Address: Station Road, Caldicot NP6 4BU

Step free access category: B2

Summary of accessibility: Wheelchair users and mobility scooter users

may find the steep ramps leading from

Station Road to Platforms 1 and 2 difficult to

negotiate.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Severn Tunnel Junction

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:

Wheelchair availability:

None
Automatic doors:

No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters on the platforms

Toilets: There are no toilet facilities at this station

Catering facilities: There are no catering facilities at this station

Station: Cardiff Bay

Address: Bute Street, Cardiff CF10 5LE

Step free access category:

Summary of accessibility: The platform has level access from Bute Street and

Lloyd George Avenue

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Cardiff Central

Car park: No

Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelter

Station: Cardiff Central

Address: Central Square, Cardiff CF10 1EP

Step free access category: A

Summary of accessibility: Step free access is available to Platforms 1 to 7.

Access to Platform O is via a shallow ramp from the

station car park.

Number of platforms:

Ramp to board or alight the train: Provided by station staff or the conductor on the

train

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes, in the Penarth Road car park

Ticket office: Yes

Opening hours: 0545 to 2130 Monday to Friday

0545 to 2130 Saturday 0745 to 2130 Sunday

Induction loops:YesLow level serving counter:YesTicket vending machine:Yes

Availability of station staff to assist: 0400 to 0100 Monday to Friday

0400 to 0030 Saturday 0700 to 0030 Sunday

Passenger Assist meeting point: Yes - located next to the Help Desk

Wheelchair availability: Yes
Automatic doors: Yes

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: Yes

Seating: Available in waiting rooms and platforms

Toilets: Toilets on all platforms except for Platform 0

Baby changing facility: Yes - located in the east subway
Changing Places facility: Yes - located in the east subway
National Key Scheme Toilet (RADAR): Yes - located in the east subway

All toilet facilities are open 0400 to 0100 Monday to Friday, 0400 to 0030 Saturday and 0700 to

0030 Sunday

Catering facilities: Yes
Secure Station accreditation: Yes

Station: Cardiff Queen Street

Address: Station Terrace, Cardiff CF10 4EY

Step free access category: B

Summary of accessibility: Step free access is available to all platforms via lifts.

Number of platforms:

Ramp to board or alight the train: Provided by station staff or the conductor on the

train

Nearest fully accessible station: Cardiff Central

Car park: No

Designated disabled parking: No
Accessible set-down and pick-up point: No
Ticket office: Yes

Opening hours: 0700 to 2000 Monday to Friday

0800 to 2100 Saturday 1000 to 1730 Sunday

Induction loops: Yes
Low level serving counter: Yes
Ticket vending machine: Yes

Availability of station staff to assist: 0530 to 0000 Monday to Saturday

0800 to 2300 Sunday

Passenger Assist meeting point:NoWheelchair availability:YesAutomatic doors:Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Available in waiting shelters on Platforms 1, 2 and 5.

Waiting room on Platforms 3 and 4.

Toilets: Toilets are available on Platform 4.

Baby changing facility: Yes

National Key Scheme Toilet (RADAR): Yes. Located in the main concourse to the right of

the Ticket Office

All toilet facilities are open 0530 to 0000 Monday

to Saturday, 0800 to 2300 Sunday

Catering facilities: A cafe is located on Platform 3

Secure Station accreditation: Yes

Station: Carmarthen

Address: Station Road, Carmarthen SA31 2BE

Step free access category: B1

Summary of accessibility: Step free access is available to Platform 1 and via

the end of platform ramp and across a foot

crossing to Platform 2.

Number of platforms:

Ramp to board or alight the train: Provided by station staff or the conductor on the

train

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: 0645 to 1800 Monday to Friday

0645 to 1800 Saturday 1015 to 1745 Sunday

Induction loops:YesLow level serving counter:YesTicket vending machine:Yes

Availability of station staff to assist: 24 hours

Passenger Assist meeting point:NoWheelchair availability:YesAutomatic doors:Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: Yes

Seating: Available in the waiting room on Platform 1 and on

the platform. Waiting shelter on Platform 2

Toilets: Toilets are available on Platform 1.

Baby changing facility: Yes
National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 24 hours

Catering facilities: A cafe is located on Platform 1

Secure Station accreditation: Yes

Station: Cathays

Address: Park Place, Cardiff CF10 3LU

Step free access category: B3

Summary of accessibility: While both platforms are step-free, there is no

facility for wheelchair users, mobility scooter users or persons with reduced mobility to cross between

Platform 1 and 2 due to a steep footbridge.

Customers who have travelled from the Valleys and wish to access the University or the Civic Centre are advised to travel to Queen Street station, change onto a North-bound service and alight at

Cathays on the return service.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Cardiff Queen Street

Car park: No
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office: 0730 to 1830 Monday to Friday

0930 to 1530 Saturday

Ticket vending machine: Yes

Availability of station staff to assist:

Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelters on both platforms

Station: Cefn y Bedd

Address: Wrexham Road, Cefn y Bedd LL12 9UU

Step free access category: B3

Summary of accessibility: Step free access is available to Platform 1 (to

Bidston) from the car park. Platform 2 (to

Wrexham) is only accessible via the steep end of

platform ramps and foot-crossing across

the railway

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Wrexham General

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station.

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoneWheelchair availability:NoneAutomatic doors:None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters on both platforms

Station: Chepstow

Address: Station Road, Chepstow NP16 5PD

Step free access category: B3

Summary of accessibility: Step free access is available to Platform 1 (to

Gloucester). Platform 2 (for Newport) is

only accessible via a footbridge.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Lydney or Severn Tunnel Junction

Car park: Yes

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: 0600 to 1530 Monday to Thursday

0600 to 1900 Friday 0700 to 1330 Sunday

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters on both platforms

Station: Chester

Address: City Road, Chester CH1 3NS

Step free access category:

Summary of accessibility: Step free access is available to all platforms via lifts

Number of platforms:

Ramp to board or alight the train: Provided by station staff or the conductor on the

train

Car park: Yes
Designated disabled parking: Yes
Accessible set-down and pick-up point: Yes

Ticket office: 0545 to 2300 Monday to Friday

O545 to 2300 Saturday O720 to 2200 Sunday

Ticket vending machine: Yes

Availability of station staff to assist: 0545 to 2300 Monday to Friday

0630 to 2230 Saturday 0730 to 2200 Sunday

Passenger Assist meeting point: Yes - located at the Customer Service office

Wheelchair availability: Yes
Automatic doors: None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Available on all platforms

Toilets: Yes
Baby changing facility: Yes
National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0545 to 2300 Monday

to Friday, 0630 to 2230 Saturday and 0730 to

2200 Sunday

Catering facilities: Yes
Secure Station status: Yes

Station: Chirk

Address: Station Avenue, Chirk LL14 5LU

Step free access category:

Summary of accessibility: Step free access is available to both platforms via a

ramped footbridge from the station car park.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Available in the waiting shelters on both platforms

Toilets: There are no toilet facilities at this station

Catering facilities: There are no catering facilities at this station

Station: Church Stretton

Address: Station Approach, Church Stretton SY6 6PG

Step free access category: B2

Summary of accessibility: Step free access is available to both platforms

however access between the platforms is via a

footbridge with steps or a long detour

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Shrewsbury

Car park: Yes

Designated disabled parking: Yes, adjacent to Platform 1 (to Shrewsbury)

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Cilmeri

Address: Station Road, Cllmeri LD2 3NU

Step free access category: B1

Summary of accessibility: Step free access is available to the platform

however access to the station is via a narrow road

with no pavement

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station:GarthCar park:NoDesignated disabled parking:NoAccessible set-down and pick-up point:No

Ticket office:There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Clarbeston Road

Address: Market Place, Clarbeston Road SA63 4UH

Step free access category: B2

Summary of accessibility: Wheelchair users, mobility scooter users

and customers with reduced mobility may find the steep ramps leading to both platforms difficult to

negotiate.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Johnston

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoneWheelchair availability:NoneAutomatic doors:None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters on both platforms

Toilets: There are no toilet facilities at this station

Catering facilities: There are no catering facilities at this station

Station: Clunderwen

Address: Station Approach, Clunderwen SA66 7NG

Step free access category: B1

Summary of accessibility: Step free access is available to Platform 1 (to

Carmarthen) via the station car park. Step free access to Platform 2 (to Milford Haven) is via the entrance at the end of the cul de sac. Access between the platforms is via a roadbridge with

pavement, however there is no pavement along

the access road to Platform 1.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Johnston

Car park: Yes

Designated disabled parking: Yes, adjacent to Platform 1

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Cogan

Address: Station Approach, Cogan CF64 2NS

Step free access category: B3

Summary of accessibility: Step free access is available to Platform 1 (to Barry)

from the station car park. Platform 2 (to Cardiff) is

only accessible via 44-step footbridge or by a steep ramp, with steps, from New Road.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Penarth
Car park: Yes

Designated disabled parking: Yes, adjacent to Platform 1

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelters

Station: Colwyn Bay

Step free access category:

Summary of accessibility:

Address:

platforms. Number of platforms: 2 Ramp to board or alight the train: Provided by station staff or the conductor on the train Yes Car park: Designated disabled parking: Available in the station car park Accessible set-down and pick-up point: Yes, in front of the station building. The dropped kerb is located to the left of the station building Ticket office: Yes Opening hours: 0615 to 1915 Monday to Friday 0615 to 1915 Saturday 1115 to 1815 Sunday Induction loops: Yes Low level serving counter: Yes Ticket vending machine: Yes Availability of station staff to assist: 0615 to 2214 Monday to Saturday 1115 to 1815 Sunday Passenger Assist meeting point: No Wheelchair availability: Yes Automatic doors: Yes Visual train service information: Digital screens are situated on the platforms Yes. Pre recorded announcements Audio platform announcements: Help Point: Yes Seating: Available on both platforms and waiting rooms Toilets: Yes Yes Baby changing facility: National Key Scheme Toilet (RADAR): Yes All toilet facilities are open 0615 to 1915 Monday to Saturday and 1115 to 1815 Sunday Catering facilities: There are no catering facilities at this station

Α

Princes Drive, Colwyn Bay LL29 8DF

Step free acccess is available from the station car park and a footbridge with lifts connects both

Station: Conwy

Address: Rosemary Lane, Conwy LL32 8LD

Step free access category: B2

Summary of accessibility: Step free access is available to Platform 1 (to

Chester) from the station car park. Access

to Platform 2 (to Holyhead) is via a shallow ramp

with handrail or via steps

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandudno Junction

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes, adjacent to Platform 1

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: No

Seating: Available in the waiting shelters

Station: Coryton

Address: Park Avenue, Whitchurch, Cardiff CF14 7BW

Step free access category: B3

Summary of accessibility: Access to the platform from Park Avenue is via a

moderate ramp however there is no dropped kerb on the pavement. Access is also available via

steps.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandaff

Car park: No
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station.

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelter

Station: Craven Arms

Address: Rosemary Lane, Conwy LL32 8LD

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Shrewsbury) is

available via a ramp from Ash Close. Step free access to Platform 2 (to Hereford) is available from the car park. Both platforms are connected via a

footbridge or a long detour.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Shrewsbury

Car park: Yes

Designated disabled parking: Yes, adjacent to Platform 2

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Criccieth

Address: Parciau Terrace, Criccieth LL52 ORW

Step free access category:

Summary of accessibility: Step free access is available from the station car

park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available beneath the canopy

Station: Cross Keys

Address: Risca Road, Cross Keys NP11 7BU

Step free access category: B2

Summary of accessibility: Step free access is available to Platform 1 (to Ebbw

Vale) from the station car park. Step free access is

available to Platform 2 (to Cardiff) via Carlton

Terrace

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Newbridge

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: Yes, adjacent to Platform 2

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelters

Station: Cwmbach

Address: Cwmbach Road, Cwmbach CF44 OAG

Step free access category:

Summary of accessibility: Step free access is available along a lane from

the main road and a shallow end of platform

ramp

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Mountain Ash

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Cwmbran

Address: Somerset Industrial Estate, Cwmbran NP44 1QX

Step free access category: B1

Summary of accessibility: Platform 1 (to Cardiff) is accessible via a ramped

path with handrails from Edlogan Way. Step free access is available to Platform 2 (to Hereford) is accessible from the station car park. A footbridge

connects the platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Newport

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes, in front of the ticket office on Platform 2

Ticket office: Yes

Opening hours: 0630 to 1800 Monday to Friday

0800 to 1800 Saturday

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Available in the waiting room and platforms

Toilets: There are no toilet facilities at this station

Catering facilities: There is a coffee shop located next to the waiting

room

Secure Station status: Yes

Station: Cynghordy

Address: Station Lane, Cynghordy SA20 OLY

Step free access category:

Summary of accessibility: Step free access is available to the platform via

path with a moderate slope and handrails.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandovery

Car park: Yes
Designated disabled parking: No
Accessible set-down and pick-up point: Yes

Ticket office:There is no ticket office at this station.

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Danescourt

Address: Llantrisant Road, Cardiff CF5 2RX

Step free access category: B1

Summary of accessibility: Step free access is available to both platforms. A

footbridge with steps connects both platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

 Nearest fully accessible station:
 Radyr

 Car park:
 No

 Designated disabled parking:
 No

 Accessible set-down and pick-up point:
 No

Ticket office:There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Deganwy

Address: Station Road, Deganwy LL319EJ

Step free access category: B1

Summary of accessibility: Step free access is available to Platform 1 (to

Llandudno Junction) from the car park. Step free access is available to Platform 2 (to Llandudno) via the level crossing on Marine Crescent and an

the end of platform ramp. A footbridge

connects the platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandudno

Car park: Yes. Managed by the Local Authority

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station.

Ticket vending machine: No

Availability of station staff to assist:

Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Dinas Powys

Address: Cardiff Road, Dinas Powys CF64 4DH

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Cardiff). Platform

2 (to Barry) is only accessible via a subway with

steps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Penarth

Car park: No
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: No

Seating: Available in the waiting shelters

Station: Dinas Rhondda

Address: Station Road, Trealaw, CF40 2PJ

Step free access category: B3

Summary of accessibility: Step free access to the platform from the car park

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Dingle Road

Address: Windsor Road, Penarth CF64 1JL

Step free access category:

Summary of accessibility: Step free access is available to the platform via a

ramp with a shallow gradient.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Penarth

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station.

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Station: Dolau

Address: Station Road, Dolau LD1 5TG

Step free access category: B1

Summary of accessibility: Step free access is available to the platform via a

shallow ramp formed of loose stones. Entry is via a

metal gate adjacent to the level crossing.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandrindod

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter and on the platform

Station: Dolgarrog

Address: off Llanrwst Road / A470 LL26 OYR

Step free access category: The station is not suitable for wheelchair users as

there is a gravel slope between the gate and the platform ramp. The lane from the main road also

has a poor surface and is cobbled in places.

Summary of accessibility: The station is currently closed while it is being

rebuilt following flood damage

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Dolwyddelan or Llandudno Junction

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist:

Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Dolwyddelan

Address: Station Approach, Dolwyddelan LL25 OTJ

Step free access category:

Summary of accessibility: Step free access is available to the platform via

a shallow ramp formed with handrail from the

car park

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Managed by the Local Authority

Designated disabled parking: No Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter and on the platform

Station: Dovey Junction

Address: off A487, Derwenlas SY20 8PZ

Step free access category: B3

Summary of accessibility: The station is not suitable for wheelchair

or mobility scooter users due to a very

long unsurfaced access path, prone to frequent

tidal flooding and also includes crossing

the railway.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Machynlleth

Car park: No
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Dyffryn Ardudwy

Address: Station Road, Dyffryn Ardudwy LL42 2EU

Step free access category: B3

Summary of accessibility: Access to the platform from Station Road / A496

is through a metal gate and a foot crossing across the railway. A shallow ramp with handrails leads onto the platform. A 'Harrington Hump' is also

available on the platform.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barmouth

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter and on the platform

Station: Eastbrook

Address: Cardiff Road, Dinas Powys CF64 4LD

Step free access category: B2

Summary of accessibility: Platform 1 (to Cardiff) is accessible via the footpath

eminating from Cardiff Road and up the end of platform ramp. Platform 2 (to Barry) is accessible from Chamberlain Row and up the end of platform

ramp. A footbridge with steps connects both

platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Nearest fully accessible station:PenarthDesignated disabled parking:YesAccessible set-down and pick-up point:No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist:

Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Station: Ebbw Vale Parkway

Address: off Glan Ebw Terrace, Ebbw Vale NP23 8AP

Step free access category: B1

Summary of accessibility: Step free access is available to the platform via a

footpath and ramp from the car park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelter and on the platform

Station: Ebbw Vale Town

Address: Cardiff Road, Dinas Powys CF64 4LD

Step free access category: A / B

Summary of accessibility: Step free access is available to the platform from

the station car park

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Penarth

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: Yes

Ticket office:There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Station: Energlyn & Churchill Park

Address: Llwyn On Street, Energlyn CF83 2QR

Step free access category: B2

Summary of accessibility: Step free access is available to Platform 1 (to

Cardiff) via a long moderately steep ramp. Step free access is available to Platform 2 (to Rhymney) from the car park on Llwyn-On Street. Both

platforms are connected via a subway with

a moderately steep footpath.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Ystrad Mynach

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Station: Fairbourne

Address: Station Road, Fairbourne LL38 2AQ

Step free access category: B1

Summary of accessibility: Step free access via an end of platform ramp is

available to the platform from Beach Road

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llwyngwril

Car park: Yes. Managed by the Local Authority

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Fairwater

Address: Pwllmelin Road, Fairwater, Cardiff CF5 3QE

Step free access category: B1

Summary of accessibility: Step free access is available to Platform 1 (to

Cardiff) via a long moderately shallow ramp from Pwllmelin Road. Step free access is available to Platform 2 (to Radyr) via a long moderately shallow

ramp from Fairwater Road. Both platforms are

connected via a footbridge with steps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Radyr
Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Station: Fernhill

Address: Station Road, Fernhill CF45 3DP

Step free access category: B1

Summary of accessibility: Step free access is available to the platform from

Aberdare Road via a short footpath and moderately shallow end of platform ramp

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Mountain Ash

Car park: No
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Ffairfach

Address: Heol Cennen, Ffairfach SA19 6UL

Step free access category: B2

Summary of accessibility: Step free access is available to the platform from

Heol Cennen via a narrow gate and a shallow ramp at the end of the platform. The platform is not

accessible to wheelchair or mobility scooter users.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Ammanford

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Ferryside

Address: Eva Terrace, Ferryside SA17 5TD

Step free access category: B1

Summary of accessibility: Step free access is available to platform 1 (to

Swansea) from the car park. Step free access is available to Platform 2 (to Carmarthen) via the level crossing. Both platforms are connected via a

footbridge with steps. A 'Harrington Hump' is

located on Platform 2

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Carmarthen

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist:

Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Fishguard & Goodwick

Address: Station Hill, Goodwick SA64 ODG

Step free access category:

Summary of accessibility: Step free access is available to the platform from

the station car park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: No Help Point: No

Seating: Available in the waiting shelter

Toilets:There are no toilet facilities at this station

Catering facilities: A privately run cafe is situated in the station car

park

Station: Fishguard Harbour

Address: Stena Ferry Terminal, Fishguard SA64 OBU

Step free access category: B1

Summary of accessibility: Step free access to the platform via an end of

platform ramp with a moderately steep gradeient

directly off the access road and level crossing.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Fishguard & Goodwick

Car park: Yes. There is a long stay car park with around 60

spaces located 150 metres from the main

terminal building. Please visit

www.stenaline.co.uk for more details.

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:YesAutomatic doors:Yes

Visual train service information:A digital screen is situated on the platform

Audio platform announcements: No Help Point: No

Seating: Available in the waiting room within the terminal

Toilets: Yes
Baby changing facility Yes
National Key Scheme Toilet (RADAR): Yes

Catering facilities: A cafe is open between 1000 and 1330

Station: Flint

Address: Market Square, Flint CH6 5PG

Step free access category: B1 / B2

Summary of accessibility: Step free access to Platform 1 (to Chester) via a

ramp with handrails from Corporation Rd. Step free access to Platform 2 (to Holyhead) via a ramp

from the station car park. A footbridge with

steps connects both platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Prestatyn

Car park: Yes
Designated disabled parking: Yes
Accessible set-down and pick-up point: No
Ticket office: Yes

Opening hours: 0615 to 2115 Monday to Friday

O615 to 2115 Saturday O915 to 1545 Sunday

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No Wheelchair availability: No

Automatic doors: Yes. Entrance door to waiting room on Platform 1

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Available in the waiting rooms

Toilets: Yes

National Key Scheme Toilet (RADAR): Access is controlled by staff via buzzer in the ticket

office.

All toilet facilities are open 0615 to 2115 Monday

to Saturday and 0915 to 1545 Sunday

Catering facilities: There are no catering facilities at this station

Station: Frodsham

Address: Church Street, Frodsham WA6 7DN

Step free access category: B1 / B2

Summary of accessibility: Step free access to Platform 1 (to Chester) via a

footpath from the Council Car Park. Step free access to Platform 2 (to Manchester) via a ramp with handrails from the car park. A

footbridge connects both platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Chester Car park: Yes

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Garth (Bridgend County)

Address: Mill Street, Garth CF34 9HS

Step free access category: B

Summary of accessibility: Step free access to the platform via a

moderately steep ramp from Mill Street. Step free

access is also available from Park View

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station:SarnCar park:NoDesignated disabled parking:NoAccessible set-down and pick-up point:No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Garth (Powys)

Address: Llais yr Afon, Garth LD4 4AF

Step free access category:

Summary of accessibility: Step free access to the platform via a footpath

from the station car park.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Gilfach Fargoed

Address: Angel Lane, Gilfach Fargoed CF81 8LT

Step free access category: B1

Summary of accessibility: Both platforms are accessed by long, steep ramps

and are not suitable for wheelchair or mobility scooter users. The platforms are connected by a

road bridge.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Bargoed

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Catering facilities: There are no catering facilities at this station

Station: Glan Conwy

Address: Conwy Road, Glan Conwy LL28 5ED

Step free access category: B2

Summary of accessibility: Step free access to the platform via a footpath

from the station front. The station has restricted

road access.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandudno Junction

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Gobowen

Address: Station Road, Gobowen SY11 3JS

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Shrewsbury) via a

path with slight gradient from the main road. Step free access to Platform 2 (to Chester) via a path

from the main road.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Managed by the local authority

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: Yes. Severn Dee Travel

Opening hours: 0715 to 1600 Monday to Friday

(*The office is closed between 1200 and 1220)

0715 to 1200 Saturday

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available on the platforms

Toilets: A toilet is situated within the ticket office

Catering facilities: A cafe is situated on Platform 1

Station: Gowerton

Address: Station Road, Gowerton SA4 3AJ

Step free access category:

Summary of accessibility: Step free access to Platform 1 (to Carmarthen) and

to Platform to (to Swansea) via a footbridge with

ramps and steps

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Grangetown

Address: Penarth Road, Grangetown, Cardiff CF11 8UY

Step free access category:This station is not accessible to wheelchair or

mobility scooter users. People with reduced mobility may find difficulty using the stairs.

Summary of accessibility: The station platforms are only accessible by stairs.

Nο

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Cardiff Central

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point:

Ticket office:There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelter

Station: Gwersyllt

Address: Hope Street, Gwersyllt LL11 4LD

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Bidston) from

the station entrance. Access to Platform 2 (to Wrexham) is via the end of platform ramp and across the railway foot crossing. Steps also lead down to both platform from Hope Street bridge

which has no pavement on one side.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Wrexham General

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist:

Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Harlech

Address: Ffordd Morfa, Harlech LL46 2UL

Step free access category: B2

Summary of accessibility: Step free access from Hwylfar Nant to Platform

1 (to Machynlleth) via footpath and end of platform ramp. Step free access to Platform 2 (to Pwllheli)

via a ramp with a moderate gradient. The

platforms are connected by a foot crossing across

the railway.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Talsarnau

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Available in the waiting shelter

Station: Haverfordwest

Address: Cartlett Road, Haverfordwest SA61 1TY

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 from where most

trains depart. Access to Platform 2 is via a

footbridge with steps.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Johnston

Car park: Yes
Designated disabled parking: Yes
Accessible set-down and pick-up point: Yes
Ticket office: Yes

Opening hours: 0700 to 1330 Monday to Saturday

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Available on the platforms

Toilets: Yes.

Available from 0700 to 1330 Monday to Saturday

Catering facilities: A cafe is situated on Platform 1

Secure Station status: Yes

Station: Hawarden

Address: The Highway, Hawarden CH5 1PY

Step free access category: B3

Summary of accessibility: Platform 1 (to Bidston) is only accessible via the

footbridge. Step free access to Platform 2 (to

Wrexham) from the station car park.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Chester

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Hawarden Bridge

Address: Dee Marsh Junction, Hawarden Bridge CH5 1PY

Step free access category: B3

Summary of accessibility: Access to Platform 1 (to Bidston) is through a

gate from Platform 2 and the foot crossing across the railway. Step free access to Platform 2 (to Wrexham) from the Chester Millennium Greenway

path

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Chester

Car park: No
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Heath High Level

Address: Heath Halt Road, Heath, Cardiff CF23 5QT

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Rhymney) via a

footpath with steep gradient. Access via steps to

Platform 2 (to Cardiff).

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Heath Low Level

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelters

Station: Heath Low Level

Address: Heath Halt Road, Heath, Cardiff CF23 5QT

Step free access category:

Summary of accessibility: Step free access to the platform from Heath Halt

Road

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandaff

Car park: No

Designated disabled parking: No

Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: No Help Point: No

Seating: Available in the waiting shelter

Station: Helsby

Address: Station Road, Cheshire WA6 OAE

Step free access category: B3

Summary of accessibility: Step free access to the platform from the car park.

Platforms 2, 3 and 4 are only accessible via the

footbridge.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Chester

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Hengoed

Address: Station Approach, Hengoed CF82 7LT

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Cardiff) via a

short path with a moderately steep gradient. Step free access to Platform 2 (to Rhymney) via a short

but steep path from the car park.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Ystrad Mynach

Car park: Yes. Not owned by Transport for Wales

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Station: Hereford

Step free access category:

Summary of accessibility:

Ticket vending machine:

Availability of station staff to assist:

Address:

	3 and 4. A footbridge lifts connects Platforms 1 and
	2.
Number of platforms:	4
Ramp to board or alight the train:	Provided by the station staff or conductor on the
	train
Car park:	Yes
Designated disabled parking:	Yes
Accessible set-down and pick-up point:	No
Ticket office:	Yes
Opening hours:	0520 to 1830 Monday to Friday
	0520 to 1830 Saturday
	0915 to 1840 Sunday

Yes

В

Passenger Assist meeting point:NoWheelchair availability:YesAutomatic doors:Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: Yes

Seating: Available on all platforms and waiting rooms

Toilets: Yes

All toilet facilities are open 0520 to 2200 Monday

to Saturday and 0800 to 2200 Sunday

0600 to 2200 Monday to Saturday

0900 to 2200 Sunday

Station Approach, Hereford HR1 1BB

Step free access through the ticket hall to Platform

Catering facilities: A cafe is situated on Platform 3

Secure Station status: Yes

Station: Heswall

Address: off Brimstage Road, Heswall CH60 1XQ

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Bidston) via a

ramp from the car park with a steep gradient. Step free access to Platform 2 (to Wrexham) via

the subway and ramp with a steep gradient.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Leasowe (Merseyrail)

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Holyhead

Address: Station Approach, London Road,

Holyhead LL65 2BT

Step free access category:

В Summary of accessibility: Step free access from the platforms to the Ferry

Terminal

Number of platforms: 3

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Operated by Stena Line

Designated disabled parking: Yes. 4 parking space are available at the short stay

> car park in Terminal 1. These can be used as long stay if required. Please visit www.stenaline.co.uk

for more details.

Accessible set-down and pick-up point: Nο

Ticket office: Yes

Opening hours: 0610 to 1910 Monday to Saturday

1030 to 1700 Sunday

Ticket vending machine: Yes

Availability of station staff to assist: 24 hours Monday to Friday

> 0000 to 2145 Saturday 0700 to 0000 Sunday

Passenger Assist meeting point: No Wheelchair availability: No **Automatic doors:** Yes

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: No Help Point: Nο

Available in the waiting room within the terminal Seating:

and on the platform

Toilets: Yes. The toilets are located in the Ferry Terminal.

Baby changing facility Yes (within the Ferry Terminal) National Key Scheme Toilet (RADAR): Yes (within the Ferry Terminal)

Catering facilities: Refreshment facilities are available within the Ferry

Terminal

Station: Hope

Address: Llwyn Alun, Hope LL12 9NJ

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Bidston) via Fagl

Lane or via steep footpath from Sarn Lane. Access to Platform 2 (to Wrexham is via a foot crossing

across the railway and an end of platform ramp.

Number of platforms:

Ramp to board or alight the train: Provided by the station staff or conductor on the

train

Nearest fully accessible station: Wrexham General

Car park: No
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in waiting shelters

Station: Hopton Heath

Address: Railway Bridge, Hopton Heath SY7 OQD

Step free access category:The station is not accessible to wheelchair or

mobility scooter users

Summary of accessibility: The platform is accessed via a narrow gate on a

country road with no pavement. There are 24

steep steps to the platform.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Knighton

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Johnston

Address: St Peter's Road, Johnston SA62 3PL

Step free access category:

Summary of accessibility: Step free access to the Platform from the car park.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Available in the waiting shelter

Station: Kidwelly

Address: Quay Road, Kidwelly SA17 4UH

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Swansea). Step

free access to Platform 2 (to Carmarthen). Access

between the platforms is via the nearby level

crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Carmarthen

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Kilgetty

Address: Station Road, Kilgetty SA68 OUF

Step free access category:

Summary of accessibility: Step free access to the Platform from driveway

leading to the platform.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Narberth

Car park: No

Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Knighton

Address: Station Road, Knighton LD7 1DT

Step free access category:

Summary of accessibility: Step free access to Platform 1 (to Swansea). Step

free access to Platform 2 (to Craven Arms) via the

pavement and ramp to the platform. Access between the platforms is via the the bridge over

the railway.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Not owned by Transport for Wales

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine:

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Knucklas

Address: Glyndwr, Knucklas LD7 1PN

Step free access category: B1

Summary of accessibility: Step free access to the platform via a ramp with a

steep gradient and a steep end of platform ramp. Steps are also available from the gate leading to the platform. A Harrington Hump is available on

the platform.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Knighton

Car park: No
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Lamphey

Address: Station Approach, Lamphey SA17 5NR

Step free access category:

Summary of accessibility: Step free access to the platform from the narrow

driveway.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Pembroke

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Leominster

Address: Worcester Road, Leominster HR6 8AR

Step free access category: A

Summary of accessibility: Step free access to Platform 1 (to Shrewsbury).

Access to Platform 2 (to Hereford) is via a

footbridge with lifts.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Available in the station car park

Accessible set-down and pick-up point: No Ticket office: Yes

Opening hours: 0700 to 1320 Monday to Friday

Induction loops:YesLow level serving counter:YesTicket vending machine:Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoneWheelchair availability:NoneAutomatic doors:None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters and on the

platforms

Toilets: There are no toilet facilities at this station

Catering facilities: There is a newsagent located on Platform 1

Station: Lisvane & Thornhill

Address: Cherry Orchard Road, Lisvane, Cardiff CF14 OUE

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Rhymney) via a

ramp with a steep gradient. Step free access to Platform 2 (to Cardiff) via Clos Llysfaen and a ramp

with a shallow gradient. Access between the

platforms is via a footbridge.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Heath Low Level or Cardiff Queen Street

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: No

Seating: Available in the waiting shelters

Station: Llanaber

Address: off A496, Llanaber LL42 1AZ

Step free access category: B2

Summary of accessibility: The station is not suitable for wheelchair users,

mobility scooter users and persons with reduced mobility due to a steep, narrow gravel path leading

to the platform.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barmouth

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No Wheelchair availability: No Automatic doors: No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Llanbedr

Address: off A496, Llanbedr LL45 2LR

Step free access category: B2

Summary of accessibility: Step free access to the Platform 1 directly from

the main road with no pavement. Access to the platform is via an end of platform ramp with

steep gradient.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barmouth

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Llanbister Road

Address: Llanbister Road, LD1 5UW

Step free access category:The station is not accessible to wheelchair or

mobility scooter users

Summary of accessibility: The station platform is accessed via 18 shallow

steps. Access is from a narrow country road with no pavement on a sharp bend with A 'Harrington

Hump' is available on the platform.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Knighton

Car park: No
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Llanbradach

Address: Plas Cae Llwyd, Llanbradach CF83 3NE

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Cardiff) directly

from the road with no pavement. Step free access

to Platform 2 (to Rhymney) via a ramp with a

moderate gradient leading from Colliery Road. The entrance on colliery road has no pavement and

sharp corner. Access between the platforms is via

a footbridge.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Energlyn & Churchill Park

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Llandaff

Address: Station Road, Llandaff, Cardiff CF14 2FG

Step free access category: A

Summary of accessibility: Step free access to Platform 1 (to Cardiff) via a

footbridge with lifts. Step free access to Platform 2 (to Pontypridd) from the station car park. Access between the platforms is via a footbridge with lifts.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes

Ticket office: Yes

Ticket vending machine: Yes

Opening hours: 0640 to 1140 Monday to Friday

0840 1440 Saturday

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Station: Llandanwg

Address: Llandanwg, LL46 2SB

Step free access category: B1

Summary of accessibility: Step free access to the platform via a ramp with a

moderate gradient. There is no pavement at the station entrance which leads directly onto the main

road.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barmouth

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Llandecwyn

Address: Pont Briwet, Llandecwyn LL47 6YL

Step free access category:

Summary of accessibility: Step free access to the platform via a ramp with

shallow gradient.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Talsarnau or Penrhyndeudraeth

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Llandeilo

Address: Station Road, Llandeilo SA19 6ND

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Swansea) from

the car park, down the end of platform ramp and across the railway via a foot crossing. Step free access to Platform 2 (to Craven Arms) from the

station car park

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llangadog

Car park: Yes
Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Llandovery

Address: Station Yard, Llandovery SA20 OBG

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Swansea) from

the station car park. Step free access to Platform

2 (to Craven Arms) via a footpath from Tywi

Avenue. Access between the platforms is via the

level crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Llandrindod

Address: Station Crescent, Llandrindod LD1 5BB

Step free access category: A

Summary of accessibility: Step free access to Platform 1 (to Swansea) from

the car park. Step free access to Platform 2 (to Craven Arms) from High Street. Access between

the platforms is via a footbridge with ramps.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes

Ticket office: Yes

0845 to 1630 Monday to Friday

0645 to 1200 Saturday

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Waiting room and canopy on Platform 1. Waiting

shelter on Platform 2

Toilets: There are no toilet facilities at this station

Catering facilities: There are no catering facilities at this station

Station: Llandudno

Address: Augusta Street, Llandudno LL30 2AF

Step free access category: A

Summary of accessibility: Step free access to the station concourse and all

platforms

Number of platforms: 3

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Available in the car park adjacent to the station.

Accessible set-down and pick-up point: No Ticket office: Yes

Opening hours: 0830 to 1500 Monday to Friday

0915 to 1545 Saturday 1000 to 1730 Sunday

Induction loops:YesLow level serving counter:YesTicket vending machine:Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoneWheelchair availability:NoneAutomatic doors:Yes

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: Yes

Seating: Available in the waiting room and concourse

Toilets: Yes
Baby changing facility: Yes
Changing Places facility: Yes
National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0830 to 1430 Monday

to Saturday, 1000 to 1530 Sundays (July and

August only)

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Station: Llandudno Junction

Address: Conwy Road, Llandudno Junction LL31 9NB

Step free access category: A

Summary of accessibility: Step free access to all platforms via a footbridge

with lifts

Number of platforms:

Ramp to board or alight the train: Provided by station staff or the conductor on the

train

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: 0525 to 1825 Monday to Friday

0600 to 1900 Saturday 1100 to 1830 Sunday

Induction loops: Yes
Low level serving counter: Yes
Ticket vending machine: Yes

Availability of station staff to assist: 0500 to 2300 Monday to Saturday

0900 to 2300 Sunday

Passenger Assist meeting point:NoneWheelchair availability:YesAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: Yes

Seating: Available in the waiting room and platforms

Toilets: Yes
Baby changing facility: Yes
National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0500 to 2300 Monday

to Saturday, 0900 to 2300 Sunday

Catering facilities: There is a cafe situated on the platform

Secure Station status: Yes

Station: Llandybie

Address: Kings Road, Llandybie SA18 3UN

Step free access category:

Summary of accessibility: Step free access to the platform from the car park

via a ramp with a moderate gradient

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Llanelli

Address: Great Western Crescent, Llanelli SA15 2RN

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Swansea) via

the ticket office. Step free access to Platform 2 (to Carmarthen) via a lane off New Dock Road and a ramp with a shallow gradient to the platform.

Access between the platforms is via the level

crossing or footbridge with steps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Gowerton

Car park: Yes. Not owned by Transport for Wales

Designated disabled parking: No
Accessible set-down and pick-up point: No
Ticket office: Yes

Opening hours: 0610 to 1240 Monday to Friday

0700 to 1330 Saturday

Ticket vending machine:

Induction loops:

Low level serving counter:

Yes

Ticket vending machine:

Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoneWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: Yes

Seating: Available in the waiting room and platforms

Toilets: Yes
Baby changing facility: Yes
National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0600 to 1230 Monday

to Friday, 0700 to 1330 Saturday

Catering facilities: There are no catering facilities at this station

Station: Llanfairfechan

Address: West Shore Road, Llanfairfechan, LL33 OBP

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Chester) via a

ramp from the car park with a shallow gradient and handrails. Step free access to Platform 2 (to Holyhead) via a footpath from Station Road.

Access between the platforms is via a footbridge

with steps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Bangor

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Llanfairpwll

Address: Holyhead Road, Llanfair PG LL61 5UJ

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Chester) via a

metal gate from the car park. Access to Platform 2

(to Holyhead) is via a footbridge.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Bangor

Car park: Yes. Privately owned

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Llangadog

Address: Station Road, Llangadog SA19 9LU

Step free access category:

Summary of accessibility: Step free access to the platform via the station car

park or gate at the end of the platform onto Station Rd. There is no pavement at this entrance adjacent

to the level crossing.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Llangammarch

Address: Station Road, Llangammarch LD4 4EE

Step free access category:

Summary of accessibility: Step free access to the platform via a gate from

the station car park, which is on a slight slope

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Llangynllo

Address: Llangynllo, LD7 1SY

Step free access category:

Summary of accessibility: Step free access to the platform via a private

drive. A Harrington Hump is situated on

the platform.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Knighton

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform.

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Llanharan

Address: Chapel Road, Llanharan CF72 9QA

Step free access category:

Summary of accessibility: Step free access to Platforms 1 and 2 via a

footbridge with ramps

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelters

Station: Llanhilleth

Address: Commercial Road, Llanhilleth NP13 2HT

Step free access category:

Summary of accessibility: Step free access to the platform from the

road.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform.

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelter

Station: Llanishen

Address: Station Road, Llanishen, Cardiff CF14 5UW

Step free access category: B2

Summary of accessibility: Step free access to Platforms 1 (to Rhymney) via

the car park. There are two routes onto

the platform, one with a steep gradient and one with a moderate gradient. Step free access to Platform 2 (to Cardiff) via a ramp with a steep gradient. Access between the platforms is via a roadbridge with a walkway but no pavement.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Heath Low Level or Cardiff Queen Street

Car park: Yes
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: No

Seating: Available in the waiting shelters

Station: Llanrwst

Address: Denbigh Street, Llanrwst, LL26 OAD

Step free access category: B2

Summary of accessibility: Step free access to the platform via a moderately

steep ramp with no handrails from Denbigh Street. The ramp has rainwater gullies that may cause difficulty to wheelchair and mobility scooter

users.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Betws y Coed

Car park: No
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform.

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Llansamlet

Address: Frederick Place, Bethel Road, Llansamlet SA7 9RY

Step free access category:

Summary of accessibility: Step free access to Platforms 1 (to Swansea) via a

ramp from the car park. Step free access to Platform 2 (to Cardiff) from Frederick

Place.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: No

Seating: Available in the waiting shelters

Station: Llantwit Major

Address: Llanmaes Road, Llantwit Major CF61 1ST

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Barry and Cardiff)

via Llanmaes Road. Step free access to Platform 2 (to Bridgend) from the station car park. Access between the platforms is via a footbridge or detour along Llanmaes Road and the station car

park.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Bridgend or Rhoose

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelters

Station: Llanwrda

Address: Station Terrace, Llanwrda SA19 8EH

Step free access category:

Summary of accessibility: Step free access to the platform from Station

Terrace.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llangadog

Car park: No

Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Llanwrtyd

Address: Station Road, Llanwrtyd LD5 4RW

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Craven Arms)

from the station car park. Access to Platform 2 (to

Swansea) is via an end of platform ramp and a

foot crossing across the railway.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station:GarthCar park:YesDesignated disabled parking:No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms.

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Llwyngwril

Address: Station Road, Llwyngwril LL37 2JS

Step free access category:

Summary of accessibility: Step free access to the platform

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Llwynypia

Address: Llwynypia Road, Llwynypia CF4O 2JJ

Step free access category: B1

Summary of accessibility: Step free access to the platform via a steep ramp

from Station Terrace. Access to the station car park is via Station Terrace or a footbridge with

steps over the railway.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station:

Ton Pentre or Dinas Rhondda

Car park: Yes

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No
Automatic doors: No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Station: Ludlow

Address: Station Drive, Ludlow SY8 2PQ

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Shrewsbury)

from the car park. Platform 2 (to Hereford) is accessed via a footbridge with steps or a long steep footpath from the station forecourt to the path at the mouth of the tunnel. On the other side of the tunnel mouth is a compliant ramped path

leading to the platform which also connects with

the town. This path is not part of the station.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Leominster

Car park: Yes
Designated disabled parking: Yes
Accessible set-down and pick-up point: No
Ticket office: Yes

Opening times: 0550 to 1650 Monday to Friday

0650 to 1250 Saturday

Ticket vending machine: No

Availability of station staff to assist:

Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Available in the waiting shelters

Station: Lydney

Address: Station Road, Lydney GL15 5EW

Step free access category: B1

Summary of accessibility: Step free access Platform 1 (to Cardiff) from

Harbour Road. Step free access to Platform 2 (to Gloucester) via the car park. Access between the

platforms is via the level crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes

Ticket office:

There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Station: Machynlleth

Address: Heol y Ddol, Machynlleth SY20 8BL

Step free access category: A

Summary of accessibility: Step free access to Platform 1 (to Shrewsbury) via

footbridge with lifts. Step free access to Platform 2 (to Machynlleth and Pwllheli) from the station car

park.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking:

Accessible set-down and pick-up point:

No

Ticket office:

Yes

Opening times: 0515 to 1815 Monday to Friday

0515 to 1815 Saturday 0830 to 1730 Sunday

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Available in the waiting shelters

Toilets: Yes
Baby changing facility: Yes
National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0515 to 2030 Monday

to Saturday, 0815 to 2100 Sunday

Catering facilities: A cafe is situated within the booking hall.

Secure Station status: Yes

Station: Maesteg

Address: Castle Street, Maesteg CF34 9BL

Step free access category:

Summary of accessibility: Step free access to the platform.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Sarn

Car park: Yes. Please note a voucher is required from the

Customer Information desk in the supermarket

adjacent to the station

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Maesteg Ewenny Road

Address: Ewenny Road, Maesteg CF34 9TS

Step free access category: B2

Summary of accessibility: Step free access to the platform via a steep ramp

with no handrails

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Maesteg

Car park: Yes

Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Manorbier

Address: Manorbier, SA70 7SN

Step free access category:

Summary of accessibility: Step free access to the platform from the narrow

road with no pavement

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Penally

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Merthyr Tydfil

Address: Tramroad Side, Merthyr Tydfil CF47 OAG

Step free access category:

Summary of accessibility: Step free access to the platform from the car

park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking:YesAccessible set-down and pick-up point:NoTicket office:Yes

Opening hours: 0715 to 1530 Monday to Friday

0815 to 1630 Saturday

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Station: Merthyr Vale

Address: Merthyr Street, Merthyr Vale CF48 4TE

Step free access category:

Summary of accessibility: Step free access via ramps to Platform 1 (to

Cardiff) and to Platform 2 (to Merthyr Tydfil).

Access between the platforms is via the

roadbridge on Station Square.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Merthyr Tydfil

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Catering facilities: There are no catering facilities at this station

Station: Milford Haven

Address: Victoria Road, Milford Haven SA73 3AB

Step free access category:

Summary of accessibility: Step free access to the platform from the car

park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking:

Accessible set-down and pick-up point:

No
Ticket office:

Yes

Opening hours: 0645 to 0715 Monday to Saturday

0830 to 1130 Monday to Saturday 1230 to 1515 Monday to Friday

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Station: Minffordd

Address: High Street, Minffordd LL48 6HG

Step free access category: B2

Summary of accessibility: Step free access via a steep ramp with handrails

from the access point on the A497 / Minffordd Ffestiniog & Welsh Highland Railway station

platform

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Penrhyndeudraeth

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Morfa Mawddach

Address: Station Road, Morfa Mawddach LL39 1BQ

Step free access category:

Summary of accessibility: Step free access via a gate and a shallow ramp to

the platform from the car park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Managed by the Local Authority

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Station: Mountain Ash

Address: Henry Street, Mountain Ash CF45 3HD

Step free access category:

Summary of accessibility: Step free access via a footbridge with ramps to

Platform 1 and 2

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Station: Nantwich

Address: Pillory Street, Nantwich CW5 5SS

Step free access category: B1

Summary of accessibility: Step free access to Platforms 1 and 2 from the main

road. Access between the platforms is via a

footbridge or the level crossing.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: No

Nearest fully accessible station: Crewe

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Station: Narberth

Address: Station Road, Narberth SA67 8TY

Step free access category:

Summary of accessibility: Step free access to the platform

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Carmarthen

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available beneath the canopy

Station: Neath

Address: Station Square, Windsor Road, Neath SA11 1BY

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Swansea)

from Milland Road car park. Step free access to Platform 2 (to Cardiff) via the station entrance. Access between both platforms is via a footbridge

with steps or a bridge with lifts (owned by Neath Port Talbot County Borough Council)

Number of platforms: 2

Ramp to board or alight the train: Provided by station staff or the conductor on the

train

Nearest fully accessible station: Port Talbot Parkway

Car park: Yes
Designated disabled parking: Yes
Accessible set-down and pick-up point: Yes
Ticket office: Yes

Opening hours: 0530 to 1830 Monday to Friday

O610 to 1845 Saturday O920 to 1650 Sunday

Induction loops:YesLow level serving counter:YesTicket vending machine:Yes

Availability of station staff to assist: Yes. 0600 to 2200 Monday to Sunday

Passenger Assist meeting point:NoneWheelchair availability:YesAutomatic doors:None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Waiting room on platform 1 and on both platforms

Toilets: Yes
Baby changing facility: Yes
National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0600 to 2200 Monday

to Sunday

Catering facilities: A cafe is situated next to the ticket office

Station: Neston

Address: Ladies Walk, Neston CH64 9SR

Step free access category: B1

Summary of accessibility: Step free access via a ramp with handrails to

Platform 1 (to Bidston). Step free access via a ramp with handrails to Platform 2 (to Wrexham) from the Raby Road entrance. Access between both platforms is via a subway with steps or a detour via

Raby Road.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Chester

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Newbridge

Address: off Bridge Street, Newbridge NP11 5FH

Step free access category:

Summary of accessibility: Step free access to the platform

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelter

Station: Newport

Address: High Street, Newport NP20 4AX Step free access category: R Summary of accessibility: Step free access is available to all platforms via lifts. 4 Number of platforms: Ramp to board or alight the train: Provided by station staff or the conductor on the Yes Car park: Designated disabled parking: Yes Accessible set-down and pick-up point: No Ticket office: Yes Opening hours: 0545 to 2000 Monday to Friday 0630 to 2030 Saturday 0800 to 1945 Sunday Induction loops: Yes Low level serving counter: Yes Ticket vending machine: Yes Availability of station staff to assist: 0430 to 0100 Monday to Friday 0400 to 0001 Saturday 0730 to 0100 Sunday Passenger Assist meeting point: Yes - located near the ticket barriers Wheelchair availability: Yes **Automatic doors:** Yes Visual train service information: Digital screens are situated on the platforms Audio platform announcements: Yes. Pre recorded announcements Help Point: Nο Seating: Available in waiting rooms and platforms Toilets: Yes Baby changing facility: Yes National Key Scheme Toilet (RADAR): Yes

Catering facilities:

A coffee shop is available in the concourse next to
Platform 4 and at the front of the station

All toilet facilities are open 0430 to 0100 Monday to Friday, 0430 to 0001 Saturday and 0730 to

Secure Station accreditation: Yes

Station: Newtown

Address: Old Kerry Road, Newtown SY16 1BP

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Shrewsbury)

from the car park. Step free access to Platform 2 (to Aberystwyth and Pwllheli) via Brimmon Lane. There is a camber at the end of the lane leading onto the platform and is not suitable for wheelchair

or mobility scooter users. Access between the

platforms is via a footbridge with steps.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Caersws

Car park: Yes
Designated disabled parking: Yes
Accessible set-down and pick-up point: No
Ticket office: Yes

Opening hours: 0725 to 1240 Monday to Friday

1330 to 1440 Monday to Friday

0725 to 1240 Saturday

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Available in the waiting shelter on Platform 2 and

beneath the canopy on Platform 1

Station: Ninian Park

Address: Leckwith Road, Canton, Cardiff CF11 8AH

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Cardiff) from

Leckwith Road. Step free access to Platform 2 (to

Radyr) Leckwith Road via a ramp with a steep

gradient.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Cardiff Central

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Catering facilities: There are no catering facilities at this station

Station: North Llanrwst

Address: Station Road, Llanrwst LL26 OEG

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Llandudno) from

Station Road. Access to Platform 2 (to Blaenau Ffestiniog) is via an end of platform ramp and across the railway via a foot crossing. A

Harrington Hump is available on both platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Dolwyddelan

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Pantyffynnon

Address: Pantyffynnon Road, Pantyffynnon SA18 3HW

Step free access category:

Summary of accessibility: Step free access to the platform

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available on the platform

Station: Pembrey & Burry Port

Address: Station Road, Burry Port SA16 OLW

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Swansea) from

Station Road. Step free access to Platform 2 (to Carmarthen. Access between the platforms is available via a footbridge with steps and the

roadbridge with pavement.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Swansea

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: 0730 to 1400 Monday to Friday

0800 to 1230 Saturday

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Pembroke

Address: Diamond Street, Pembroke Dock SA72 6HN

Step free access category:

Summary of accessibility: Step free access to the platform. A Harrington

Hump is available on the platform

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available on the platform

Toilets: There are no toilet facilities at this station

Catering facilities: A public house is situated in the car park

Station: Pembroke Dock

Address: Station Road, Pembroke SA71 4AH

Step free access category:

Summary of accessibility: Step free access to Platform 1 from the car park.

A Harrington Hump is available on the platform

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter and on the platform

Toilets: There are no toilet facilities at this station

Catering facilities: There are no catering facilities at this station

Station: Penally

Address: Adjacent to the A4139, Penally SA70 7PS

Step free access category:

Summary of accessibility: Step free access to the platform

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are public toilets in the car park

Catering facilities: There are no catering facilities at this station

Station: Penarth

Ticket office:

Address: Stanwell Road, Penarth CF64 3DQ

Step free access category:

Summary of accessibility: Step free access to the platform from the car park

Yes

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes
Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Opening hours: 0650 to 1420 Monday to Friday

0830 to 1500 Saturday

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelter and on the platform

Station: Pencoed

Address: The Square, Pencoed CF35 5NP

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Swansea) and

2 to Cardiff) from Hendre Road. Access

between the platforms is available via the level

crossing and footbridge with steps.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Bridgend

Car park: Yes. The local authority park and ride is located at

Min-y-Nant, Pencoed CF35 6YT

Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Pengam

Address: Pengam Road, Pengam NP12 3XL

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Cardiff) from

Station Road. Step free access from Platform 2 (to Rhymney) however this is via a lane that leads onto the busy B4254 with no pavement on one

side or safe crossing point.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Ystrad Mynach

Car park: Yes. Managed by the Local Authority

Designated disabled parking:

Accessible set-down and pick-up point:

No
Ticket office:

Yes

Opening hours: 0630 to 1100 Monday to Friday

0800 to 1300 Saturday

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelters

Station: Penhelig

Address: Terrace Road, Penhelig LL35 OLU

Step free access category:The station is not accessible to wheelchair or

mobility scooter users

Summary of accessibility: Access to the platform is via steps only.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station:

Aberdovey or Machynlleth

Car park: Yes. Located on Nantiesyn opposite the station

and managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Penmaenmawr

Address: Station Road, Penmaenmawr LL34 6AT

Step free access category: B3

Summary of accessibility: Access to Platform 1 (to Chester) is via a footbridge

with steps. Step free access to Platform 2 (to Holyhead) from Station Road West. A Harrington

Hump is available on both platforms.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandudno Junction

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station.

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter on Platform 1 and

beneath the canopy on Platform 2

Station: Penrhiwceiber

Address: Station Approach, Penrhiwceiber CF45 3ST

Step free access category:

Summary of accessibility: Step free access to the platform from Station

Approach

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Mountain Ash

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Penrhyndeudraeth

Address: Cambrian View, Penrhyndeudraeth LL48 6LN

Step free access category:

Summary of accessibility: Step free access to the platform from the car park

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Pensarn

Address: Off the A496, Pensarn LL45 2HP

Step free access category:

Summary of accessibility: Step free access to the platform through a wooden

gate and an end of platform ramp

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barmouth

Car park: No

Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating:Available in the waiting shelter and platformToilets:There are no toilet facilities at this stationCatering facilities:There are no catering facilities at this station

Station: Pentrebach

Address: Station Approach, Pentrebach CF48 4BD

Step free access category:

Summary of accessibility: Step free access to the platform from the main

road

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Merthyr Tydfil

Car park: No

Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Station: Penybont

Address: Station Road, Penybont LD1 6RE

Step free access category: B3

Summary of accessibility: Step free access from the car park to the platform

via a footpath across the railway

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandrindod

Car park: Yes
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station.

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available on the platform

Station: Penychain

Address: Chwilog, LL53 6HJ

Step free access category: B1

Summary of accessibility: Step free access to the platform via a ramp with

handrails from the narrow country road.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Pwllheli

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Station: Penyffordd

Address: Cowen Road, Penyffordd CH4 OJT

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Bidston) via a

gate, a foot crossing across the railway and an end of platform ramp. Step free access to Platform 2 (to Wrexham) via a gate and an end of platform

ramp.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Chester
Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point:

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Nο

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Pontarddulais

Address: Loughor Road, Pontarddulais SA4 8TH

Step free access category:

Summary of accessibility: Step free access to the platform from the car park.

A Harrington Hump is situated on the platform

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Pontlottyn

Address: Picton Street, Pontlottyn CF81 9QX

Step free access category:

Summary of accessibility: Step free access to the platform from Picton

Street.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: No seating in the waiting shelter

Station: Pontyclun

Address: Station Approach, Pontyclun CF72 9DS

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Cardiff) from

the station car park. Step free access to Platform 2

(to Swansea) from Station Terrace. Access between the platforms is via a footbridge with steps or a long detour via Station Terrace and

Station Approach.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llanharan or Cardiff Central

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist:

Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Pont y Pant

Address: Pont y Pant, LL25 ODQ

Step free access category:

Summary of accessibility: Step free access to the platform via a wooden gate.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Dolwyddelan

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Pontypool & New Inn

Address: Station Approach, Pontypool NP4 OQX

Step free access category:The station is not accessible to wheelchair or

mobility scooter users

Summary of accessibility: A flight of 24 steps leads from the station entrance

to Platforms 1 (to Hereford) and 2 (to Newport)

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Newport

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Pontypridd

Address: Broadway, Pontypridd CF37 1DT

Step free access category: A

Summary of accessibility: Step free access from Broadway to Platform 1 and

2 (to Cardiff) via a lift. Step free access to Platform 3 (to Treherbert, Merthyr and Aberdare) via a moderately steep ramp from High Street. Access

between Platforms 1, 2 and 3 is via a footbridge

with lifts.

Number of platforms: 3

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Limited parking at the front of the station on

Broadway. A larger car park managed by the local

authority is available on Sardis Road.

Designated disabled parking: Yes
Accessible set-down and pick-up point: Yes
Ticket office: Yes

Opening hours: 0600 to 1415 Monday to Friday

0830 to 1645 Saturday

Ticket vending machine: Yes

Availability of station staff to assist:

Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: Yes

Seating: Available on the platforms and waiting shelter

Toilets: Yes
Baby changing facility: Yes

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0550 to 1435 Monday

to Friday and 0820 to 1705 Saturday

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Station: Port Talbot Parkway

Address: Heilbronn Way, Port Talbot SA13 1UR

Step free access category: A

Summary of accessibility: Step free access to both platforms via a footbridge

with lifts.

Number of platforms: 2

Ramp to board or alight the train: Provided by station staff or the conductor on the

train

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes

Ticket office: Yes

Opening hours: 0530 to 1830 Monday to Friday

0600 to 1900 Saturday 1000 to 1730 Sunday

Ticket vending machine: Yes

Availability of station staff to assist: 0600 to 2200 Monday to Sunday

Passenger Assist meeting point: Yes - Customer Service Desk on the platform

Wheelchair availability: Yes
Automatic doors: Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: Yes

Seating: Available in the waiting room and on the platforms

Toilets: Yes
Baby changing facility: Yes
Changing Places facility: Yes
National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0600 to 2130 Monday

to Sunday

Catering facilities: There are no catering facilities at this station

Station: Porth

Address: Station Street, Porth CF39 OES

Step free access category:

Summary of accessibility: Step free access to Platform 1 (to Treherbert). Step

free access to Platform 2 (to Pontypridd) from station car park. Access between both platforms is

via a footbridge with ramps.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking:

Accessible set-down and pick-up point:

No
Ticket office:

Yes

Opening hours: 0630 to 1300 Monday to Friday

0845 to 1515 Saturday

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelters

Station: Porthmadog

Address: High Street, Porthmadog LL49 9HT

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Machynlleth from

High Street and an end of platform ramp. Step free access to Platform 2. Access between both

platforms is via the level crossing.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Penrhyndeudraeth

Car park: Yes. Managed by local authority.

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter and beneath the

canopy

Toilets: Within the public house on Platform 1
Catering facilities: A public house is located on Platform 1

Station: Prees

Address: Station Road, Prees SY13 2DW

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Crewe) from

Station Road. Step free access to Platform 2 (to Shrewsbury) from Station Road. Access

between the platforms is via the level crossing. A Harrington Hump is available on both platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Shrewsbury or Crewe

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Prestatyn

Address: Bridge Road, Prestatyn LL19 7ER

Step free access category: A

Summary of accessibility: Step free access to both platforms via a footbridge

with ramps and a lift

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Managed by the Local Authority

Designated disabled parking:YesAccessible set-down and pick-up point:YesTicket office:Yes

Opening hours: 0630 to 1930 Monday to Friday

0630 to 1930 Saturday 0930 to 1700 Sunday

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting room and on the platforms

Toilets: There are no toilet facilities at this station

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Station: Pwllheli

Address: Station Square, Pwllheli LL53 5HG

Step free access category:

Summary of accessibility: Step free access to the platform from Station

Square

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Available beneath the canopy

Toilets: Yes
Baby changing facility: Yes

The toilets are open between 0300 and 1200 via a

key obtainable from staff)

Catering facilities: A cafe is situated at the station

Station: Pye Corner

Address: Western Valley Road, Pye Corner NP10 9DS

Step free access category:

Summary of accessibility: Step free access to the platform from the car park

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Station: Pyle

Address: Beach Road, Pyle CF33 6AR

Step free access category:

Summary of accessibility: Step free access to Platform 1 (to Cardiff) from

Beach Road. Step free access to Platform 2 (to Swansea) from Bryn-yr-Orsaf and the car park.

Access between the platforms is via a footbridge

with ramps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No Wheelchair availability: No Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Quakers Yard

Address: Station Road, Edwardsville CF46 5NJ

Step free access category: B2

Summary of accessibility: Step free access to the platform via a steep

footpath with handrail

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Abercynon

Car park: No

Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelter

Station: Radyr

Address: Station Road, Radyr, Cardiff CF4 8AA

Step free access category: A

Summary of accessibility: Step free access to all platforms via a footbridge

with ramps and lifts.

Number of platforms: 3

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking:YesAccessible set-down and pick-up point:YesTicket office:Yes

Opening hours: 0630 to 1300 Monday to Friday

0830 to 1500 Saturday

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Toilets:There are no toilet facilities at this stationCatering facilities:There are no catering facilities at this station

Secure Station status: Yes

Station: Rhiwbina

Address: Pen y Dre, Rhiwbina, Cardiff CF14 6EP

Step free access category: B1

Summary of accessibility: Step free access to the platform an end of platform

ramp

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandaff

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Rhoose Cardiff International Airport

Address: Torbay Terrace, Rhoose CF62 3HB

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Cardiff). Step free

access to Platform 2 (to Bridgend). Access between the platforms is via the level crossing.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelters

Station: Rhosneigr

Address: Station Road, Rhosneigr LL64 5QZ

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Chester) via a

narrow lane and gate from Station Road.

Step free access to Platform 2 (to Holyhead) via a narrow lane and gate from Station Road. There is

no suitable access between both platforms

as there is no pavement beneath the railway bridge on Station Road. A Harrington Hump is located on

both platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Holyhead

Car park: No
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Rhyl

Changing Places facility:

National Key Scheme Toilet (RADAR):

Address: Elwy Street, Rhyl LL18 1BY Step free access category: Α Summary of accessibility: Step free access to Platform 1 (to Chester). Step free access to Platform 2 (to Holyhead) via a footbridge with lifts. Number of platforms: Ramp to board or alight the train: Provided by station staff or the conductor on the train Yes. Managed by the Local Authority Car park: Designated disabled parking: Yes Accessible set-down and pick-up point: Yes Ticket office: Yes Opening hours: 0620 to 1920 Monday to Friday 0700 to 2000 Saturday 0915 to 1645 Sunday Induction loops: Yes Low level serving counter: Yes Ticket vending machine: Yes Availability of station staff to assist: 0630 to 2114 Monday to Saturday 1030 to 1830 Sunday Passenger Assist meeting point: None Wheelchair availability: Yes **Automatic doors:** Yes Visual train service information: Digital screens are situated on the platforms Audio platform announcements: Yes. Pre recorded announcements Help Point: Nο Seating: Available in the waiting room and on both platforms Yes Toilets: Yes Baby changing facility:

All toilet facilities are open 0630 to 2214 Monday

to Saturday, 1030 to 1830 Sunday

Catering facilities: There are no catering facilities at this station

Yes

Yes

Station: Rhymney

Address: The Terrace, Rhymney NP2 5LW

Step free access category:

Summary of accessibility: Step free access to the platform.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Station: Rogerstone

Address: Lily Way, Rogerstone NP10 9LG

Step free access category:

Summary of accessibility: Step free access to the platform from the car park.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelter

Station: Roman Bridge

Address: Roman Bridge LL25 OJE

Step free access category:

Summary of accessibility: Step free access to the platform via a gate leading

from a narrow country road

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Dolwyddelan or Blaenau Ffestiniog

Car park: No

Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Ruabon

Address: Station Road, Ruabon LL14 6DL

Step free access category: B3

Summary of accessibility: Access to Platform 1 (to Chester) is via a footbridge

with 52 steps. Step free access to Platform 2 (to

Wrexham) from the station entrance.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Chirk

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Available in the waiting shelters

Station: Runcorn East

Address: Barnfield Avenue, Runcorn WA7 6EP

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Chester) via a

ramp with handrails and a steep gradient. Step free access to Platform 2 (to Manchester) via a ramp with handrails and a steep gradient. Access

between both platforms is via a footbridge.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Runcorn or Warrington Bank Quay

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: 0700 to 1200 Monday to Friday

0800 to 1315 Saturday

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Sarn

Address: Heol Persondy, Sarn CF32 9RL

Step free access category: A

Summary of accessibility: Step free access to the platform from the car park

via a ramp with a moderate gradient

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Saundersfoot

Address: Saundersfoot SA69 9BG

Step free access category:

B1

Summary of accessibility: Step free access to the platform. Wheelchair

users, mobility scooter users and customers with reduced mobility may find the approach road difficult to negotiate due to an uneven surface.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Narberth

Car park: No
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Severn Tunnel Junction

Address: Station Road, Rogiet NP26 3SP

Step free access category:

Summary of accessibility: Step free access to all platforms via a footbridge

with ramps

Number of platforms: 4

Ramp to board or alight the train: Provided by the conductor on the train

Designated disabled parking:

Car park:

Accessible set-down and pick-up point:

No

Ticket office:

Yes

Opening hours: 0630 to 1030 Monday to Friday

Induction loops:YesLow level serving counter:NoTicket vending machine:No

Availability of station staff to assist:

Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: Yes

The accessible toilet facilities are open 0630

Monday to Friday

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Station: Shotton Low Level

Address: Chester Road West, Shotton CH5 1BX

Step free access category: B3

Summary of accessibility: This station serves destinations between Chester

and Holyhead. Access to Platform 1 (to Chester) is via a footbridge. Step free access to Platform 2 (to

Holyhead) via a ramp with handrails from

Alexandra Road. Access between the platforms is

via a footbridge.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Chester

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: No Help Point: No

Seating: Available in the waiting shelters

Station: Shotton High Level

Address: Alexandra Street, Shotton CH5 1DJ

Step free access category: B2

Summary of accessibility: This station serves destinations on the Wrexham

to Bidston Line. Step free access to both Platforms

3 (to Bidston) and Platform 4 (to Wrexham)

however both access ramps have steep gradients

with handrails.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Chester

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes
Accessible set-down and pick-up point: No
Ticket office: Yes

Opening hours: 0730 to 1230 Monday to Friday

0845 to 1345 Saturday

Induction loops:YesLow level serving counter:YesTicket vending machine:Yes

Availability of station staff to assist:

Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: No

Seating: Available in the waiting shelters and on the

platform

Station: Shrewsbury

Address: Castle Foregate, Shrewsbury SY1 2DQ

Step free access category:

Summary of accessibility: Step free access to all platforms. The lift to

Platform 3 is accessible from the front of

the station. The lift to Platforms 4 to 7 is situated at the end of the subway beyond the ticket

barriers.

Number of platforms: 5

Ramp to board or alight the train: Provided by station staff or the conductor on the

train

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: 0520 to 2040 Monday to Friday

0520 to 1930 Saturday 0730 to 1930 Sunday

Induction loops: Yes
Low level serving counter: Yes
Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by station staff or the

conductor on the train

Passenger Assist meeting point:NoneWheelchair availability:YesAutomatic doors:Yes

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements
Help Point: Customer Service desk on Platform 4

Seating: Available in the waiting rooms on Platforms 3 and 4

and on platforms

Toilets: Yes
Baby changing facility: Yes
Changing Places facility: No
National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0500 to 0100 Monday

to Saturday, 0700 to 0045 Sunday

Catering facilities: A cafe is situated on Platform 4

Secure Station status: Yes

Station: Skewen

Address: Station Road, Skewen SA10 6HF

Step free access category:

Summary of accessibility: Step free access to Platform 1 (to Swansea) and

Platform 2 (to Cardiff) from Station Road via ramps

with handrails.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Not owned by Transport for Wales

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Sugar Loaf

Address: Llanwrtyd Wells, LD5 4TE

Step free access category:This station is not accessible to wheelchair or

mobility scooter users

Summary of accessibility: Access to the platform is via a gate and 24 wooden

steps.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandovery

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Swansea

Address: High Street, Swansea SA1 1NU

Step free access category: A

Summary of accessibility: Step free access to all platforms

Number of platforms: 4

Ramp to board or alight the train: Provided by station staff or the conductor on the

train

Car park: Yes
Designated disabled parking: Yes
Accessible set-down and pick-up point: Yes
Ticket office: Yes

Opening hours: 0515 to 2000 Monday to Friday

0615 to 2000 Saturday 0800 to 2000 Sunday

Induction loops:YesLow level serving counter:YesTicket vending machine:Yes

Availability of station staff to assist: Assistance is provided by station staff or the

conductor on the train

Passenger Assist meeting point: Yes - Customer Service desk in the concourse

Wheelchair availability: Yes
Automatic doors: Yes

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements:Yes. Pre recorded announcementsHelp Point:Customer Service desk on Platform 4

Seating: Available in concourse and on Platforms 1, 2 and 3

Toilets: Yes
Baby changing facility: Yes
Changing Places facility: No
National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0330 to 0100 Monday to Friday, 0300 to 0030 Saturday and 0700 to

0000 Sunday

Catering facilities: A cafe is situated in the main concourse

Secure Station status: Yes

Station: Taffs Well

Address: Cardiff Road, Taffs Well CF15 7PE

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Cardiff) from

> the car park. Step free access to Platform 2 (to Pontypridd) via a lane from Cardiff Road. Access

between the platforms is via a footbridge.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Radyr Car park: Yes Designated disabled parking: Yes No

Accessible set-down and pick-up point:

Ticket office: There is no ticket office at this station

Ticket vending machine: Nο

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: Nο Wheelchair availability: No **Automatic doors:** No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No **Help Point:** Yes

Available in the waiting shelters Seating:

Station: Talsarnau

Address: Station Road, Talsarnau LL47 6UA

Step free access category:

Summary of accessibility: Step free access to the platform from the car park

and an end of platform ramp. A Harrington Hump

is located on the platform.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office:

There is no ticket office at this station.

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Talybont

Address: Ffordd Glan Mor, Talybont LL43 2AQ

Step free access category:

Summary of accessibility: Step free access to the platform via a ramp with

handrails and a shallow gradient.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barmouth

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Tal y Cafn

Address: Talycafn, LL28 5RR

Step free access category:

Summary of accessibility: Step free access to the platform via a gate and an

end of platform ramp from the main road.

A Harrington Hump is situated on the platform.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandudno Junction

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Tenby

Address: Station Road, Tenby SA70 7JY

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Pembroke Dock)

from the car park. Access to Platform 2 (to

Carmarthen) is via an end of platform ramp and a

foot crossing across the railway.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Penally

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Station: Tir-Phil

Address: Station Terrace, Tir-Phil NP24 6EL

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Rhymney) via a

ramp with handrails. Step free access to Platform 2 (to Cardiff) from the station entrance which is located on a steep hill and busy road. Access between the platforms is via the roadbridge and a

steep hill.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Pontlottyn

Car park: Yes. Managed by the Local Authority

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Station: Ton Pentre

Address: Ystrad Road. Ton Pentre CF41 7PN

Step free access category:

Summary of accessibility: Step free access to the platform from the station

entrance

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Treorchy

Car park: No

Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Station: Tondu

Address: Station Approach, Tondu CF32 9DR

Step free access category: B2

Summary of accessibility: A pavement with a raised kerb restricts access

from the car park to the platform for wheelchair

and mobility scooter users.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station:SarnCar park:YesDesignated disabled parking:No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Tonfanau

Address: Tonfanu Road, Tonfanau LL36 8LP

Step free access category: B3

Summary of accessibility: Access to the platform is via a narrow gate, a foot-

crossing across the railway, a narrow gate and an

end of platform ramp.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Aberdovey

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Tonypandy

Address: Trealaw Road, Tonypandy CF40 2TU

Step free access category: B2

Summary of accessibility: Step free access to the platform from Trealaw Road

via a steep ramp with handrails. Steps are also

available.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Dinas Rhondda or Porth

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Station: Trefforest

Address: Park Street, Trefforest CF37 1SL

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Cardiff) however

the ramp from Park Street has a steep gradient. Step free access to Platform 2 (to Pontypridd) from

the car park. Access between the platforms is via

a footbridge with steps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Pontypridd

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: 0600 to 1800 Monday to Friday

0800 to 1430 Saturday

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Available in the waiting shelters

Station: Trefforest Estate

Address: Willowford Road, Trefforest Estate CF38 1SG

Step free access category: This station is not accessible to wheelchair or

mobility scooter users

Summary of accessibility: Access to the platforms is via stairs with 29 steps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Radyr or Pontypridd

Car park: No

Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Station: Trehafod

Address: Station Approach, Trehafod CF37 2LL

Step free access category: B2

Summary of accessibility: Access to Platform 1 (to Treherbert) is via the

subway and steps. Access to Platform 2

(to Pontypridd) is via the subway and steps

(to Pontypridd) is via the subway and steps

although a footpath with a steep gradient connects

the rear of the platform to Bridge Street.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Pontypridd

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Treherbert

Address: Station Street, Treherbert CF42 5HU

Step free access category:

Summary of accessibility: Step free access to the platform via an end of

platform ramp

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Treorchy

Car park: No

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelter

Station: Treorchy

Address: Station Road, Treorchy CF42 6UE

Step free access category:

Summary of accessibility: Step free access to the platform from the car park.

Step free access is also available from Station Road

via a ramp with a steep gradient

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Troedyrhiw

Address: Station Terrace, Troedyrhiw CF48 4DY

Step free access category: B2

Summary of accessibility: Step free access to the platform from Bridge Street

via a ramp with handrails but a steep gradient.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Merthyr Tydfil

Car park: No

Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Station: Ty Croes

Address: Plas Buan, Ty Croes LL63 5HX

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Bangor) and to

Platform 2 (to Holyhead). Access between the

platforms is via the level crossing.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Holyhead

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Ty Glas

Address: Field Way, Heath, Cardiff CF14 5DL

Step free access category: B2

Summary of accessibility: Step free access to the platform Malvern Drive.

Access is also available from Field Way via a

footpath, a gated foot-crossing across the railway

and an end of platform ramp.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Heath Low Level

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No
Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Catering facilities: There are no catering facilities at this station

Station: Tygwyn

Address: Tygwyn LL47 6TF

Step free access category: B3

Summary of accessibility: Step free access to the platform via a metal gate

from the busy main road and an end of platform ramp. There is no pavement on the main road

outside the station.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Talsarnau

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Tywyn

Address: Station Road, Tywyn LL36 9EY

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Machynlleth) via

a ramp with handrails and a moderate gradient from the car park. Step free access to Platform 2 (to Pwllheli) via the entrance on Cambrian Road. Access between the platforms is a long detour via

Pier Road and Bryn Awel Square.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barmouth

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist:

Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Available in the waiting shelters

Station: Upton

Address: Noctorum Avenue, Upton CH43 9RY

Step free access category: B3

Summary of accessibility: Access to Platform 1 (to Bidston) is via a ramp with

steps that is not suitable for wheelchair or mobility scooter users. Step free access to Platform 2 (to Wrexham) via a ramp with handrails and a steep gradient. Access between the platforms is via a

roadbridge.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Leasowe (Merseyrail)

Car park: No
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist:

Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Valley

Address: Station Road, Valley LL65 3EW

Step free access category: B1

Summary of accessibility: Access to Platform 1 (to Chester) is via the station

car park and a wooden gate. Step free access to Platform 2 (to Holyhead) is via a metal gate and

end of platform ramp from the main road.

A Harrington Hump is situated on Platform 1.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Holyhead

Car park: No
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Waungron Park

Address: Waungron Road, Fairwater CF5 2BN

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Radyr) and

Platform 2 (to Cardiff) from Waungron Road via ramps with handrails and a steep gradient. Access

between the platforms is via the ramps

and beneath the railway bridge on Waungron

Road.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Radyr or Cardiff Central

Car park: No
Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Welshpool

Address: Welshpool, SY21 7AZ

Step free access category: B1

Summary of accessibility: Step free access to Platforms 1 (to Shrewsbury) and

Platform 2 (to Aberystwyth and Pwllheli) from the car park via a long footbridge with ramps and

handrails.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Shrewsbury

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station.

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Station: Wem

Address: Aston Road, Wem SY4 5AZ

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Crewe) from

the car park and main road. Step free access to Platform 2 (to Shrewsbury) from Aston Road. Access between the platforms is via the level

crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Shrewsbury

Car park: Yes
Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Whitchurch (Cardiff)

Address: Pen y Dre, Rhiwbina, Cardiff CF14 1BP

Step free access category: B

Summary of accessibility: Step free access to the platform from Pen y Dre

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandaff

Car park: No
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Station: Whitchurch (Shropshire)

Address: Aston Road, Wem SY4 5AZ

Step free access category: B3

Summary of accessibility: Access to Platform 1 (to Shrewsbury) is via a

footbridge with 44 steps. Step free access

to Platform 2 (to Crewe) from the station car park.

Access between the platforms is via the

footbridge.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

 Nearest fully accessible station:
 Crewe

 Car park:
 Yes

 Designated disabled parking:
 Yes

 Accessible set-down and pick-up point:
 No

Ticket office:There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Whitland

Address: St John's Street, Whitland SA34 OAP

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Carmarthen)

from the main road. Step free access to Platform 2 (to Pembroke Dock, Milford Haven and Fishguard Harbour) from Station Road. Access between the

platforms is via the level crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Carmarthen

Car park: Yes. Not owned by Transport for Wales

Designated disabled parking: Yes
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Wildmill

Address: Wildmill Lane, Wildmill CF31 1RW

Step free access category: B1

Summary of accessibility: Step free access to the platform via a footpath with

moderate gradient from Litchard Terrace.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station:SarCar park:NoDesignated disabled parking:NoAccessible set-down and pick-up point:No

Ticket office:There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Wrenbury

Address: Station Road, Wrenbury CW5 8EX

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Crewe) via a

short ramp with handrails from Station Road. Step free access to Platform 2 (to Shrewsbury) from Station Road. Access between the platforms is via

the level crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station:CreweCar park:NoDesignated disabled parking:No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Station: Wrexham Central

Address: Hill Street, Wrexham LL11 1SN

Step free access category:

Summary of accessibility: Step free access to the platform from the Retail

Park.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. Managed by the Local Authority

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available on the platform beneath the canopy
Toilets: There are no toilet facilities at this station
Catering facilities: There are no catering facilities at this station

Station: Wrexham General

Address: Station Approach, Regent Street, Wrexham

LL11 1FI

Step free access category:

Summary of accessibility: Step free access to Platform 1 (to Shrewsbury)

B

from the station forecourt. Step free access to Platforms 2 (to Chester) and 3 (Wrexham - Bidston

Line) via a footbridge and lifts.

Number of platforms: 3

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes No Accessible set-down and pick-up point: Ticket office: Yes

Opening hours: 0615 to 1915 Monday to Friday

> 0645 to 1945 Saturday 1130 to 1900 Sunday

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: Nο Wheelchair availability: No Automatic doors: Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: Yes

Seating: Available on the platforms beneath the canopies

Toilets: Yes Baby changing facility: Yes

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0615 to 1915 Monday

to Friday, 0645 to 1945 Saturday and 1130 to 1900

Sunday.

Catering facilities: A cafe is situated on Platform 1

Station: Ynyswen

Address: Ynyswen Road, Ynyswen CF42 6EG

Step free access category: B1

Summary of accessibility: Step free access to the platform via a ramp with a

shallow gradient from the main road

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Trerochy

Car park: No

Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information:

A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Station: Yorton

Address: Station Road, Yorton SY4 3EP

Step free access category: B3

Summary of accessibility: Platform 1 (to Crewe) is accessed by a footpath

with two flights of stairs. Step free access to Platform 2 (to Shrewsbury) via a ramp with a shallow gradient and handrails from the station

entrance. Access between the platforms involves a long detour via Wayside on a narrow country lane with no pavement. A Harrington Hump is situated

on Platform 1.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Shrewsbury

Car park: No
Designated disabled parking: No
Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station.

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information:Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting room on Platform 1 and

waiting shelter on Platform 2

Station: Ystrad Mynach

Address: Nelson Road, Ystrad Mynach CF82 7BP

Step free access category:

Summary of accessibility: Step free access to Platform 1 (to Cardiff) via a

footbridge with lifts. Step free access to Platform 2

(to Rhymney) from the car park.

Number of platforms:

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No Ticket office: Yes

Opening hours: 0630 to 1300 Monday to Friday

0800 to 1430 Saturday

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No
Wheelchair availability: No
Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No Help Point: Yes

Seating: Available in the waiting shelters

Station: Ystrad Rhondda

Address: Brook Street, Ystrad Rhondda CF41 7SR

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Pontypridd) via

the pavement in the car park. Access to Platform

2 (to Trehbert) is via the footbridge or a long

detour via footpath with ramps from Brook Street.

The footpath has a restricted entrance and is not suitable for wheelchair or mobility scooter users.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Treorchy

Car park: Yes. Managed by the Local Authority

Designated disabled parking: No Accessible set-down and pick-up point: No

Ticket office:There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point:NoWheelchair availability:NoAutomatic doors:No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

