Making rail accessible:

Helping older and disabled passengers

Last updated 30th December 2022



The below document provides information about our current arrangements for helping disabled and older passengers travel on our trains including details about our facilities at stations. It also provides useful contact details and information that you may need for planning your journeys.

It also contains information about the accessibility of all current stations on our network. The station accessibility categorisation has been determined by RDG (Rail Delivery Group) and explains what level of access can be found at each station. Please see page 3 for more information on each category.

More information on how we work with other organisations, our policies and accessibility on our network can be found in our Accessible Travel Policy.

The below information is accurate as of 30th December 2022.

We update this information in accordance with any changes.

# Assisted travel for passengers.

For assistance in arranging assisted travel and planning your journey, call our Assisted Travel team: 033 300 50 501

Next Generation Text service 18001 033 300 50 501 (for people with hearing and

speech difficulties).

The Assisted Travel team is available all day, every day, except Christmas Day. For more information, please visit our website: <https://tfw.wales/>

Category A

The station has step-free access to and between all platforms, at all times trains are running, via level access, lifts or ramps (in accordance with new-build standards re gradient/length). Additional station entrances or walking routes not meeting the A criteria are permitted, providing the additional walking distance to avoid these is no more than 100m.

Category B

The station does not meet category A, but has step-free access to either all platforms or at least one platform. In some cases, the station may be usable for some disabled and

older people, but in others major barriers may exist which are likely to restrict the ability of some disabled or older people to use the station. This may include long or steep ramps, access between platforms that may be via the street, and there may not be step-free access to or between all station areas.

Category B1.

Step-free access to all platforms - may include long or steep ramps. Access between platforms may be via the street. This station does not meet the A criteria but has step- free access (to all platforms) likely to be usable by many people with reduced mobility. Access may be via ramps, up to 1:10 gradient (any length). Short end-of-platform ramps may be up to 1:7.

Access between platforms may be via the street, no more than 400m. Access via level crossings is permitted (if full barrier). Access routes may be via car parks, or short access roads without pavements, but otherwise routes via the street must include a pavement. Additional entrances/ walking routes not meeting the A1 or A2 criteria are permitted, providing the additional walking distance to avoid these is no more than 400m.

Category B2.

Some step-free access to all platforms- please check details. This station has step-free access to all platforms, but major barriers exist which are likely to restrict the ability of some people to use the station. Step-free routes do not meet the A or B1 criteria (e.g. long ramps steeper than 1:10, or the step-free route between platforms is greater than 400m). Any station with an ungated or half-barrier level crossing between platforms is in B2 or lower.

Any station where step-free access is only available at certain times, or only to certain passengers, is in B2 or lower (e.g. because lifts are unavailable when the station is unstaffed) for example, if the step-free entrance opening times depend on staff presence at the station.

Category B3.

Some step-free access may be in one direction only - please check details. This station has step-free access to fewer than the total number of platforms.

Category C.

This station does not have step-free access to any platform.

Station: Aber

Address: Nantgarw Road, Aber, Caerphilly CF83 1AQ

Step free access category: B1

Summary of accessibility: Wheelchair users, mobility scooter users and customers with reduced mobility may find the steep ramps leading from

Nantgarw Road to both platforms difficult to negotiate.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Ystrad Mynach or Energlyn & Churchill Park

Car park: Yes (council)

Designated disabled parking: Available in the station car park which is located the other side of Nantgarw Road

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing places facility: No

National key scheme toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station Status: No

Station: Abercynon

Address: Station Road, Abercynon CF45 4SE

Step free access category: B

Summary of accessibility: Both platforms are accessible via a subway and access

ramps.

Number of platforms: 2

Ramp to board or alight the train Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes. Managed by the local authority

Designated disabled parking: Yes. Parking is available in the station car park which is

located adjacent to the railway station and accessed

via ramps and a subway

Accessible set-down and pick-up point: In the station car park

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: None

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing places facility: No

Station: Aber

Tactile Paving: No

Level of platform accessibility: Wheelchair users, mobility scooter users and

customers with reduced mobility may find the steep

ramps leading from

Nantgarw Road to both platforms difficult to

negotiate.

Staffed customer information points: Yes. Ticket Office

Station: Abercynon

National key scheme toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Tactile Paving: Yes

Level of platform accessibility: Both platforms are accessible via a subway and access

ramps.

Staffed customer information points: No

Station: Aberdare

Address: Abernant Road, Aberdare CF44 0PU

Step free access category: B1

Summary of accessibility: Wheelchair users, mobility scooter users and customers with reduced mobility may find the steep ramp leading from Abernant Road difficult to negotiate.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Cwmbach

Car park: Yes. Managed by the local authority

Designated disabled parking: Yes. Parking is available in the car park which is located

opposite the railway station Accessible set-down and pick-up point: In the station car park

Ticket office: Yes

Opening hours: Monday to Friday 0650 to 1320 Saturday 0800 to 1430

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: No

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing places facility: No

National key scheme toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Station: Aberdovey

Address: Station Road, Aberdovey LL35 0NR

Step free access category: B

Summary of accessibility: There is level access to the station platform from the

station car park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

A Harrington Hump is available on the platform to

assist with boarding and alighting

Nearest fully accessible station: Machynlleth

Car park: Yes

Designated disabled parking: Yes, however the bays are not marked

Accessible set-down and pick-up point: In the station car park

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: None

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing places facility: No

National key scheme toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: There is level access to the station platform from the

station car park

Staffed customer information points: No

Station: Aberdare

Level of platform accessibility: Wheelchair users, mobility scooter users and customers

with reduced mobility may find the steep ramp leading

from Abernant Road difficult to negotiate.

Staffed customer information points: Yes. Ticket office

Station: Aberdovey

Station: Abererch

Address: Abererch Sands Road, Abererch LL53 6PJ

Step free access category: B1

Summary of accessibility: The station is located on a narrow rural road with no pavement. Access to the platform is via a moderately steep end of platform ramp

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Pwllheli

Car park: No

Designated disabled parking: None

Accessible set-down and pick-up point: None

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform.

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing places facility: No

National key scheme toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Staffed customer information points: The station

is located on a narrow rural road with no

pavement. Access to the platform is via a

moderately steep end of platform ramp

Station: Abergavenny

Address: Station Approach, Abergavenny NP7 5HS

Step free access category: B2

Summary of accessibility: Platform 1 (to Hereford) is fully accessible. Supervised

access to the southbound platform via a barrow

crossing with

assistance from Booking Office staff during opening

hours and from traincrew when it is closed.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Hereford or Newport

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: Part-time booking office

Opening hours: Monday to Friday 0545 to 1845 Saturday 0545 to 1845

Sunday 1200 to 1830

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes

Availability of station staff to assist: Provided by station staff or the conductor on

the train

Passenger Assist meeting point: Yes

Wheelchair availability: Yes

Automatic doors: None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: No

Seating: Available in both waiting rooms and on the platforms,

Toilets: Located within the station cafe and on Platform 1

Baby changing facility: Yes - 0545 to 1845 Mon to Sat. 1200 to 1830

Sun.

Changing places facility: No

Station: Abererch

Staffed customer information points: No

Station: Abergavenny

National Key Scheme Toilet (RADAR): Yes - 0545 to 1845 Mon to Sat. 1200 to 1830 Sun

Catering facilities: Yes. Privately operated café on Platform 1.

Secure station: Yes

Tactile Paving: No

Level of platform accessibility: Platform 1 (to Hereford) is fully accessible.

Supervised access to the southbound platform via a

crossing with assistance from Booking Office staff

during open hours and from traincrew when it is

closed.

Staffed customer information points: Yes. Ticket office.

Station: Abergele and Pensarn

Address: Station Approach, Abergele LL22 7PR

Step free access category: B

Summary of accessibility: Access to Platform 1 (to Chester) is via a lane with no pavement leading down from

the road bridge. Access to platform 2 (to Holyhead) is from the car park via a moderately steep ramp with handrail but no intermediate landing. A Harrington Hump is located on Platform 1

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Rhyl

Car park: Yes

Designated disabled parking: 1 available in the station car park which is located above Platform 2

Accessible set-down and pick-up point: Yes, to Platform 1

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes 1 x card only

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No

Help Point: No

Seating: Available in the waiting shelters and on the platforms

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Station: Aberystwyth

Address: Alexandra Road, Aberystwyth SY23 1LH

Step free access category: A

Summary of accessibility: Access to the station platform is possible via a short accessible ramp with handrails or four steps with handrails

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Available in the station car park which is located adjacent to the station

Accessible set-down and pick-up point: In the station car park

Ticket office: Yes

Opening hours: Monday to Friday 0710 to 1740 Saturday 0715 to 1740

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: Yes

Visual train service information: Digital screens are situated on the platform

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: Yes

Seating: Available in the waiting room and on the platform

Toilets: Yes

Baby changing facility: Yes

Changing Places facility: Yes

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0830 to 1530 Monday to Saturday

Catering facilities: There are no catering facilities at this station

Secure station status: Yes

Station: Abergele and Pensarn

Level of platform accessibility: Access to Platform 1 (to Chester) is via a lane with no

pavement leading down from

the road bridge. Access to platform 2 (to Holyhead) is from the

car park via a moderately steep ramp with handrail but no

intermediate landing. A Harrington Hump is located on

Platform 1.

Staffed customer information points: No

Station: Aberystwyth

Tactile Paving: Yes

Level of platform accessibility: Access to the station platform is possible via a short

accessible ramp with handrails or four steps with

handrails.

Staffed customer information points: Yes. Ticket office.

Station: Ammanford

Address: Ffordd yr Orsaf, Ammanford SA18 2DD

Step free access category: B

Summary of accessibility: The platform is accessible via a shallow ramp with no handrail from Ffordd yr Orsaf

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Pantyffynnon

Car park: Yes, not owned by Transport for Wales

Parking is available in the free car park located the other side of the level crossing

Designated disabled parking: No

Accessible set-down and pick-up point: None

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: None

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter and on the platform

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: The platform is accessible via a shallow ramp

with no handrail from Ffordd yr Orsaf

Staffed customer information points: No

Station: Baglan

Address: Seaway Parade, Baglan SA12 8ES

Step free access category: B

Summary of accessibility: Access to platform 1 (to Swansea) is over the road bridge which has a pavement. Access to the platform is via a shallow ramp with handrails and landings over the railway bridge which has a pavement. Access to platform 2 (to Port Talbot) is from the station car park and a shallow ramp to the platform.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Port Talbot

Car park: Yes. Local authority owned

Designated disabled parking: Available in the station car park which is located adjacent to Platform 2

Accessible set-down and pick-up point: None

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Station: Baglan

Level of platform accessibility: Access to platform 1 (to Swansea) is over the road

bridge which has a pavement. Access to the platform is

via a shallow ramp with handrails and landings over the

railway bridge which has a pavement. Access to

platform 2 (to Port Talbot) is from the station car park

and a shallow ramp to the platform.

Staffed customer information points: No

Station: Bangor

Address: Station Road, Bangor, LL57 1LZ

Step free access category: A

Summary of accessibility: Footbridge and lifts connecting platform 1 (to Chester) and platform 2 (to Holyhead). Step-free access via a ramp from the north car park to Platform 1, and walkway from the south car park to Platform 2.

Number of platforms: 2

Ramp to board or alight the train: Provided by station staff or the conductor on the train

Nearest fully accessible station: -

Car park: Yes - NCP

Designated disabled parking: Station car park at the front of the station and behind platform 2. 12 accessible spaces.

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: Monday to Friday 05:15 to 18:15 Saturday 05:45 to 18:15

Sunday 08:30 to 18:30

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes - 2x cash & card and 1x card only (to be replaced with

2 x new card only 2021)

Availability of station staff to assist: Provided by station staff or the conductor on the train

Passenger Assist meeting point: Please advise staff in the Customer Services Office on Platform 1 during opening hours on arrival

Wheelchair availability: Yes

Automatic doors: Double doors at the front of the booking office open and the waiting room door on Platform 1

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Manual announcements by staff

Help Point: Yes

Seating: Available in the waiting room and shelters

Toilets: Yes

Baby changing facility: Yes

Station: Bargoed

Address: Station Road, Bargoed CF81 9AL

Step free access category: B

Summary of accessibility: Platform 1 (to Rhymney is accessible from St Gwladys Way via a footpath and stairs or lift. Platform 2 (to Cardiff) is accessible from the station car park on Station Road. A footbridge with lifts connects both platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Car park: Yes. At the station and nearby Park & Ride

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No

Help Point: Yes

Seating: Available in the waiting shelter and on platform

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Station: Bangor

Changing Places facility: No

National Key Scheme Toilet (RADAR): Yes.

All toilet facilities are available Monday-Saturday

05:35-21:00 and Sunday 09:00-21:00.

Catering facilities: Yes

Secure Station status: Yes

Tactile Paving: No

Level of platform accessibility: Footbridge and lifts connecting platform 1 (to

Chester)

and platform 2 (to Holyhead). Step-free access via a

ramp from the north car park to Platform 1, and

walkway from the south car park to Platform 2.

Staffed customer information points: Yes

Station: Bargoed

Level of platform accessibility: Platform 1 (to Rhymney is accessible from St

Gwladys Way via a footpath and stairs or lift. Platform

2 (to Cardiff) is accessible from the station car park on

Station Road. A footbridge with lifts connects both

platforms.

Staffed customer information points: No

Station: Barmouth

Address: Station Approach, Barmouth LL42 1LS

Step free access category: B1

Summary of accessibility: Access to Platform 1 (to Machynlleth) is via a shallow ramp at the front of the station. Access

to Platform 2 (to Pwllheli) is via a shallow ramp with handrails on Marine Parade and the level crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: No

Designated disabled parking: Available in the local authority managed car

park

Accessible set-down and pick-up point: No

Ticket office: Part-time booking office

Opening hours: 0830 to 1630 Monday to Friday (May to Sep) 1000 to 1600 Monday to Friday (Oct to Apr) 0830 to 1600 Saturday (May to Sep)

1000 to 1600 Saturday (Oct to Apr)

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: No

Seating: Available on both platforms

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Station: Barry

Address: Broad Street, Barry CF62 8AF

Step free access category: B3

Summary of accessibility: Platform 1 (to Cardiff) is accessible from the station

car park. Platforms 2 and 3 (to Barry Island and

Bridgend) are only accessible via a footbridge with

steps.

Number of platforms: 3

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barry Island

Car park: Yes

Designated disabled parking Yes . Two at the front of the station but the whole

car park is fully accessible.

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: 0650 to 1320 Monday to Friday 0745 to 1415

Saturday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes, Card only

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes. Two.

Seating: Available in the waiting shelters and on the platform

Station: Barry

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Station: Barmouth

Tactile Paving: No

Level of platform accessibility: Access to Platform 1 (to Machynlleth) is via a shallow

ramp at the front of the station. Access to Platform 2

(to Pwllheli) is via a shallow ramp with handrails on

Marine Parade and the level crossing.

Staffed customer information points: Yes. Ticket office.

Station: Barry

Catering facilities: There is a privately operated cafe on Platform 1

Secure station status: No

Tactile Paving:

Level of platform accessibility: Platform 1 (to Cardiff) is accessible from the station

car park. Platforms 2 and 3 (to Barry Island and

Bridgend) are only accessible via a footbridge with

steps.

Staffed customer information points: Yes. Ticket office.

Station: Barry Dock

Address: Dockview Road, Barry CF63 4LE

Step free access category: B1

Summary of accessibility: Wheelchair users, mobility scooter users and customers with reduced mobility may find

the steep ramp leading from the subway to the platforms difficult to negotiate.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barry Island

Car park: Yes

Designated disabled parking: Yes. Local authority owned and accessible via the

subway

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Auto announcements

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Station: Barry Island

Address: The Parade, Barry CF62 5TH

Step free access category: B

Summary of accessibility: The platform is accessible via a step-free footpath from the main road.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: No

Designated disabled parking: No. Parking is available on the main road outside

the station

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: None

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Auto announcements

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: The platform is accessible via a step-free footpath

from the main road.

Staffed customer information points: No

Station: Barry Dock

Level of platform accessibility: Wheelchair users, mobility scooter users and

customers with reduced mobility may find

the steep ramp leading from the subway to the

platforms difficult to negotiate.

Staffed customer information points: No

Station: Betws y Coed

Address: Station Road, Betws y Coed LL24 0AE

Step free access category: B

Summary of accessibility: Step free access is available to the station from Station Road

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes. In the retail park car park opposite the station Designated disabled parking: Yes. In the retail park car park opposite the station Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access is available to the station from

Station Road

Staffed customer information points: No

Station: Birchgrove

Address: Caerphily Road, Cardiff CF14 4SY

Step free access category: B

Summary of accessibility: Step free access is available from Waun y Groes Avenue.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandaff

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: None

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access is available from Waun y Groes

Avenue.

Staffed customer information points: No

Station: Blaenau Ffestiniog

Address: Church Street, Blaenau Ffestiniog LL41 3HE

Step free access category: B

Summary of accessibility: Step free access is available to the station from the main station entrance near the bus stop

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: No

Designated disabled parking: No. The nearest car parks are behind the Ty Gorsaf

Hotel opposite the station and on Dolgarregddu, across the road from the station entrance

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: No

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access is available to the station from the

main station entrance near the bus stop

Staffed customer information points:

Station: Bodorgan

Address: Un-named track, near Bethel, LL62 5BL

Step free access category: B3

Summary of accessibility: While step-free, the entrance to Platform 1 (to Chester) nearest the parking area is via a gate which opens outwards. Step-free access is also possible via another gate directly from the lane to the eastern end of Platform 1 adjacent to the barrow crossing over the railway, which also opens outwards. Platform 2 (to Holyhead) is accessible via the barrow crossing. Wheelchair or scooter-users may require help to access the station.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on board the train. Please note due to the low height of Platform 1, the ramp to board the train has a steep incline - the conductor will provide assistance where possible.

Nearest fully accessible station: Bangor or Holyhead

Car park: Yes

Designated disabled parking: Yes - 1

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available under the canopy on Platform 1, and inside the

shelter on Platform 2

Station: Bodorgan

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: While step-free, the entrance to Platform 1 (to

Chester) nearest the parking area is via a gate which

opens outwards. Step-free access is also possible via

another gate directly from the lane to the eastern end

of Platform 1 adjacent to the barrow crossing over the

railway, which also opens outwards. Platform 2 (to

Holyhead) is accessible via the barrow crossing.

Wheelchair or scooter-users may require help to access

the station.

Staffed customer information points: No

Station: Borth

Address: Cambrian Terrace, Borth SY24 5HT

Step free access category: B

Summary of accessibility: Step free access is available to the station from the car park via a shallow ramp with handrails

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes, not owned by Transport for Wales

Designated disabled parking: None

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available on the platform

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access is available to the station from the

car park via a shallow ramp with handrails

Staffed customer information points: No

Station: Bow Street

Address: Bow Street Transport Interchange, Bow Street, Aberystwyth,

SY24 5AT

Step free access category: A

Summary of accessibility: Step free access is available throughout the station via ramp

to platform level. Wheelchair space is available within the

platform shelter, help points, and emergency evacuation

refuge point available at either end of the platform. 2.0m+

clearance is available throughout the car park pedestrian

access routes, with accessibility bays located closest to the

station entrance.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Aberystwyth

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes

Ticket office: No

Opening hours: N/A

Low level serving counter: No

Induction loops: Yes

Ticket vending machine: Yes

Availability of station staff to assist: No

Passenger Assist meeting point: No

Wheelchair availability: Yes

Automatic doors: No

Visual train service information: CIS Screen available on platform and within the Bus

Shelter.

Audio platform announcements: PA system throughout the platform

Help Point: Yes

Seating: Yes

Toilets: No

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: No

Secure Station status: No

Station: Bow Street

Tactile Paving: Yes

Level of platform accessibility: Step free access is available throughout the station

via a ramp to platform level. Wheelchair space is

available within the platform shelter, help points, and

emergency evacuation refuge point available at either

end of the platform. 2.0m+ clearance is available

throughout the car park pedestrian access routes,

with accessibility bays located closest to the

station entrance.

Staffed customer information points: No

Station: Bridgend

Address: Station Hill, Bridgend CF31 1BN

Step free access category: B

Summary of accessibility: All platforms are accessible and are connected via

a footbridge with lifts

Number of platforms: 4

Ramp to board or alight the train: Provided by platform staff or the conductor on the

train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Available in the station car park which is adjacent to the station

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: 0545 to 1900 Monday to Friday 0700 to 1900 Saturday

0740 to 1915 Sunday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes

Availability of station staff to assist: Provided by station staff or the conductor on the train

Passenger Assist meeting point: Yes

Wheelchair availability: Yes

Automatic doors: Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: Yes

Seating: Available in the waiting rooms and on platforms

Toilets: Yes

Baby changing facility: Yes

Changing Places facility: Yes

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0600 to 2200 Monday to Sunday

Catering facilities: There is a cafe on Platform 2

Secure Station accreditation: Yes

Station: Bridgend

Tactile Paving: Yes

Level of platform accessibility: All platforms are accessible and are connected via

a footbridge with lifts

Staffed customer information points: Yes

Accessible waterproof waiting facilities:

Station: Brithdir

Address: Station Terrace, Brithdir NP24 6XY

Step free access category: B1

Summary of accessibility: The station is accessible via a shallow ramp from the pavement on Station Terrace to the platform.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train Nearest fully accessible station: Ystrad Mynach or Energlyn & Churchill Park

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: The station is accessible via a shallow ramp from

the pavement on Station Terrace to the platform.

Staffed customer information points: No

Station: Britton Ferry

Address: Shelone Road, Briton Ferry SA11 2NE

Step free access category: B1

Summary of accessibility: Both platforms are accessible from Ynysmaerdy Road via shallow ramps with landings

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Port Talbot Parkway

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in both waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Both platforms are accessible from Ynysmaerdy Road

via shallow ramps with landings

Staffed customer information points: No

Station: Broome

Address: Broome Road, Broome SY7 0NT

Step free access category: B2

Summary of accessibility: Wheelchair users, mobility scooter users and customers with reduced mobility

may find the ramp leading up to the platform difficult to negotiate as it is steep does not have a tarmac surface.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Church Stretton

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Station: Buckley

Address: Station Road, Buckley, CH7 3AY

Step free access category: B3

Summary of accessibility: Platform 1 (to Wrexham) is accessible from the station car park. Platform 2 (to Bidston) is accessible from Platform 1 via a shallow ramp, barrow crossing over the railway and up a shallow ramp. Alternatively, the station can be accessed via a pathway off Little Mountain Road onto Platform 2, with Platform 1 then accessible via the barrow crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Chester or Wrexham General

Car park: Yes

Designated disabled parking: Yes, one

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Station: Broome

Level of platform accessibility: Wheelchair users, mobility scooter users and

customers with reduced mobility may find the

ramp leading up to the platform difficult to

negotiate as it is steep does not have a tarmac

surface.

Staffed customer information points: No

Station: Buckley

Tactile Paving: Yes

Level of platform accessibility: Platform 1 (to Wrexham) is accessible from the

station car park. Platform 2 (to Bidston) is accessible

from Platform 1 via a shallow ramp, barrow crossing

over the railway and up a shallow ramp. Alternatively,

the station can be accessed via a pathway off Little

Mountain Road onto Platform 2, with Platform 1 then

accessible via the barrow crossing.

Staffed customer information points: No

Station: Bucknell

Address: Weston Road, Bucknell SY7 0AD

Step free access category: B

Summary of accessibility: The platform is accessible via an entrance with a shallow gradient.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Church Stretton

Car park: Yes, not owned by Transport for Wales

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: The platform is accessible via an entrance with a

shallow gradient.

Staffed customer information points: No

Station: Builth Road

Address: Llechrhyd Terrace, Builth Wells LD2 3PY

Step free access category: B

Summary of accessibility: The platform has step free access to the platform. A Harrington Hump is available on the platform

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandrindod or Garth

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: None

Visual train service information: A digital screen is situated on the platform.

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter and on the platform

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: The platform has step free access to the platform. A

Harrington Hump is available on the platform

Staffed customer information points: No

Station: Bynea

Address: Heol y Bwlch, Bynea SA14 9TL

Step free access category: B3

Summary of accessibility: Platform 1 (to Llanelli) is accessible via an access road with no pavement from Heol y Bwlch.

Platform 2 (to Shrewsbury) is accessible via a short footpath from Station Road. The platforms are connected by a road bridge with pavement.

Number of platforms: 2

Ramp to board or alight the train: Both platforms are too low for ramps to be

deployed

Nearest fully accessible station: Llanelli or Pontarddulais

Car park: Yes

Designated disabled parking: Yes, on Platform 2 if travelling in direction of

Shrewsbury. It is not an easy route to get to

platform 2.

Accessible set-down and pick-up point: Yes in the car park

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters but shelters are

not accessible for wheelchairs as they have a step.

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Station: Cadoxton

Address: Little Moors Hill, Cadoxton CF63 2JP

Step free access category: A

Summary of accessibility: Step free access is available throughout the

Station. Access to Platforms 1 and 2 is available

via footbridge and lifts. Wheelchair space is

available within the platform waiting shelter, help

points, and emergency evacuation refuge points

are available at either end of the platform

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barry Island

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: 0600 to 0945 Monday to Friday

0800 to 1245 Saturday

Induction loops: No

Low level serving counter: Yes

Ticket vending machine: Yes, One

Availability of station staff to assist: Yes = Part time check opening hours.

Passenger Assist meeting point: No

Wheelchair availability: Yes

Automatic doors: Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes, PA System

Help Point: Yes

Station: Bynea

Secure station status: No

Toilets: There are no toilet facilities at this station

Tactile Paving: No

Level of platform accessibility: Platform 1 (to Llanelli) is accessible via an access

road with no pavement from Heol y Bwlch.

Platform 2 (to Shrewsbury) is accessible via a

short

footpath from Station Road. The platforms are

connected by a road bridge with pavement.

Staffed customer information points: No

Station: Cadoxton

Seating: Available in the waiting shelter and on the

platform

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access is available throughout the

Station. Access to Platforms 1 and 2 is available

via footbridge and lifts. Wheelchair space is

available within the platform waiting shelter, help

points, and emergency evacuation refuge points

are available at either end of the platform

Staffed customer information points: Yes. Ticket office.

Station: Caergwrle

Address: Hawarden Road, Caergwrle LL12 9DU

Step free access category: B3

Summary of accessibility: Separate access to both platforms. Entrance to Platform 1 (to Bidston) is step-free but there is a steep ramp to Platform 2 (to Wrexham). Access between the platforms is via a steep hill, narrow pavement and steep ramp.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Wrexham General

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Station: Caerphilly

Address: Station Road, Caerphilly CF83 1JR

Step free access category: B2

Summary of accessibility: Platform 1 (for Cardiff) has level access. Platform 2 (for Rhymney) is accessible only by a footbridge or by a steep ramp.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Energlyn & Churchill Park

Car park: Yes, and a Local Authority owned car park

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: 0645 to 1745 Monday to Friday 0800 to 1745 Saturday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter and on the platform

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There is a newsagent on Platform 1

Secure Station status: Yes

Tactile Paving: Yes. Small gap on platform 2 where it turns in

to Island platform

Station: Caergwrle

Level of platform accessibility: Separate access to both platforms. Entrance to

Platform 1 (to Bidston) is step-free but there is a

steep ramp to Platform 2 (to Wrexham). Access

between the platforms is via a steep hill, narrow

pavement and steep ramp.

Staffed customer information points: No

Station: Caerphilly

Level of platform accessibility: Platform 1 (for Cardiff) has level access. Platform 2 (for

Rhymney) is accessible only by a footbridge or by a steep

ramp.

Staffed customer information points: Yes. Ticket office.

Station: Caersws

Address: Station Road, Caersws SY17 5HH

Step free access category: B

Summary of accessibility: The platform is accessible from the B4569 via a short, moderately steep end of platform ramp. The car park is located the other side of the level crossing.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: The platform is accessible from the B4569 via a

short, moderately steep end of platform ramp. The

car park is located the other side of the level

crossing

Station: Caldicot

Address: Station Road, Caldicot, Newport, NP6 4BU

Step free access category: B2

Summary of accessibility: Wheelchair users and mobility scooter users may find the steep ramps leading from Station Road to Platforms 1 and 2 difficult to negotiate. There is a ramp for both platforms, but to get from one platform to another, customers have to use an underpass with no pavement( this is shared by vehicles).

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Severn Tunnel Junction

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters on the platforms

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Station: Caersws

Staffed customer information points: No

Station: Caldicot

Tactile Paving: No

Level of platform accessibility: Wheelchair users and mobility scooter users may find the

steep ramps leading from Station Road to Platforms 1 and 2

difficult to negotiate. There is a ramp for both platforms, but

to get from one platform to another, customers have to use

an underpass with no pavement( this is shared by vehicles).

Staffed customer information points: No

Station: Cardiff Bay

Address: Bute Street, Cardiff CF10 5LE

Step free access category: B

Summary of accessibility: The platform has level access from Bute Street and Lloyd George Avenue

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Cardiff Central

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: No

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: The platform has level access from Bute Street and

Lloyd George Avenue

Staffed customer information points: No

Station: Cardiff Central

Address: Central Square, Cardiff CF10 1EP

Step free access category: A

Summary of accessibility: Step free access is available to Platforms 1 to 7.

Access to Platform 0 is via a shallow ramp from the station car park.

Number of platforms: 8

Ramp to board or alight the train: Provided by station staff or the conductor on the

Train

Nearest fully accessible station: Cardiff Central

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes, in the Penarth Road car park

Ticket office: Yes

Opening hours: 0545 to 2130 Monday to Friday 0545 to 2130 Saturday

0745 to 2130 Sunday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes

Availability of station staff to assist: 0400 to 0100 Monday to Friday

0400 to 0030 Saturday

0700 to 0030 Sunday

Passenger Assist meeting point: Yes - located next to the Help Desk

Wheelchair availability: Yes

Automatic doors: Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: Yes

Seating: Available in waiting rooms and platforms

Toilets: Toilets on all platforms except for Platform 0

Baby changing facility: Yes - located in the east subway

Changing Places facility: Yes - located in the east subway

National Key Scheme Toilet (RADAR): Yes - located in the east subway

All toilet facilities are open 0400 to 0100 Monday to Friday, 0400 to 0030 Saturday and 0700 to

0030 Sunday

Catering facilities: Yes

Secure Station accreditation: Yes

Tactile Paving: Yes

Level of platform accessibility: Step free access is available to Platforms 1 to 7.

Access to Platform 0 is via a shallow ramp from the

station car park.

Staffed customer information points: Yes

Station: Cardiff Queen Street

Address: Station Terrace, Cardiff CF10 4EY

Step free access category: B

Summary of accessibility: Step free access is available to all platforms via lifts.

Number of platforms: 5

Ramp to board or alight the train: Provided by station staff or the conductor on the

train

Nearest fully accessible station: Cardiff Central

Car park: No

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: 0700 to 2000 Monday to Friday 0800 to 2100 Saturday

1000 to 1730 Sunday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes

Availability of station staff to assist: Provided by station staff or the conductor on the train

Passenger Assist meeting point: No

Wheelchair availability: Yes

Automatic doors: Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: Yes

Seating: Available in waiting shelters on Platforms 1, 2 and 5.

Waiting room on Platforms 3 and 4.

Toilets: Toilets are available on Platform 4.

Baby changing facility: Yes

Changing Places facility: No

Station: Carmarthen

Address: Station Road, Carmarthen SA31 2BE

Step free access category: B1

Summary of accessibility: Step free access is available to Platform 1 and via the

end of platform ramp and across a foot crossing to

Platform 2.

Number of platforms: 2

Ramp to board or alight the train: Provided by station staff or the conductor on the

Train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: 0645 to 1800 Monday to Friday 0645 to 1800 Saturday

1015 to 1745 Sunday

Induction loops: Yes

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Provided by station staff or the conductor on the train

Passenger Assist meeting point: No

Wheelchair availability: Yes

Automatic doors: Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: Yes

Seating: Available in the waiting room on Platform 1 and on the

platform. Waiting shelter on Platform 2

Toilets: Toilets are available on Platform 1.

Baby changing facility: Yes

Changing Places facility: No

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 24 hours

Catering facilities: A cafe is located on Platform 1

Secure Station accreditation: Yes

Tactile Paving: Yes

Station: Cardiff Queen Street

National Key Scheme Toilet (RADAR): Yes. Located in the main concourse to the right of

the Ticket Office

All toilet facilities are open 0530 to 0000 Monday to

Saturday, 0800 to 2300 Sunday

Catering facilities: A cafe is located on Platform 3

Secure Station accreditation: Yes

Tactile Paving: Platform 1,2 & 5 – Yes. Platform 3 & 4 – No.

Level of platform accessibility: Step free access is available to all platforms via lifts.

Staffed customer information points: Yes

Station: Carmarthen

Level of platform accessibility: Step free access is available to Platform 1 and via the

end of platform ramp and across a foot crossing to

Platform 2.

Staffed customer information points: Yes

Station: Cathays

Address: Park Place, Cardiff CF10 3LU

Step free access category: B3

Summary of accessibility: While both platforms are step-free, there is no facility for wheelchair users, mobility scooter users or persons with reduced mobility to cross between Platform 1 and 2 due to a steep footbridge.

Customers who have travelled from the Valleys and wish to access the University or the Civic Centre are advised to travel to Queen Street station, change onto a North-bound service and alight at Cathays on the return service.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Cardiff Queen Street

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: 0730 to 1830 Monday to Friday 0930 to 1530 Saturday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes, Two

Availability of station staff to assist: Provided by station staff or the conductor on the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No

Help Point: Yes. Two.

Seating: Available in the waiting shelters on both platforms

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

Station: Cefn y Bedd

Address: Wrexham Road, Cefn y Bedd LL12 9UU

Step free access category: B3

Summary of accessibility: Step free access is available to Platform 1 (to Bidston)

from the car park. Platform 2 (to Wrexham) is only

accessible via the steep end of platform ramps and

foot-crossing across the railway

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Wrexham General

Car park: Yes

Designated disabled parking: Yes, one

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters on both platforms

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access is available to Platform 1 (to Bidston)

from the car park. Platform 2 (to Wrexham) is only

accessible via the steep end of platform ramps and

foot-crossing across the railway

Station: Cathays

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: While both platforms are step-free, there is no

facility for wheelchair users, mobility scooter users

or persons with reduced mobility to cross between

Platform 1 and 2 due to a steep footbridge.

Customers who have travelled from the Valleys and

wish to access the University or the Civic Centre are

advised to travel to Queen Street station, change

onto a North-bound service and alight at Cathays

on the return service.

Staffed customer information points: Yes

Station: Cefn Y Bedd

Staffed customer information points: No

Station: Chepstow

Address: Station Road, Chepstow NP16 5PD

Step free access category: B2

Summary of accessibility: Step free access is available to Platform 1 (to Gloucester). Platform 2 (for Newport) is only accessible via a footbridge.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Lydney or Severn Tunnel Junction

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: 0600 to 1530 Monday to Thursday 0600 to 1900 Friday

0700 to 1330 Sunday

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters on both platforms

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes – platform 2

Level of platform accessibility: Step free access is available to Platform 1 (to

Gloucester). Platform 2 (for Newport) is only

accessible via a footbridge.

Station: Chester

Address: City Road, Chester CH1 3NS

Step free access category: A

Summary of accessibility: Step free access is available to all platforms via lifts

Number of platforms: 7

Ramp to board or alight the train: Provided by station staff or the conductor on the

Train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes

Ticket office: 0545 to 2300 Monday to Friday 0545 to 2300 Saturday

0720 to 2200 Sunday

Induction loops: Yes

Low level serving counter: Yes, lowered not adjustable

Ticket vending machine: Yes

Availability of station staff to assist: Provided by station staff or the conductor on the train

Passenger Assist meeting point: Yes - located at the Customer Service office

Wheelchair availability: Yes

Automatic doors: None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: No

Seating: Available on all platforms

Toilets: Yes

Baby changing facility: Yes

Changing Places facility: No

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0545 to 2300 Monday to Friday, 0630 to 2230 Saturday and 0730 to

2200 Sunday

Catering facilities: Yes

Secure Station status: Yes

Station: Chepstow

Staffed customer information points: Yes

Station: Chester

Tactile Paving: Yes

Level of platform accessibility: Step free access is available to all platforms via lifts

Staffed customer information points: Yes

Station: Chirk

Address: Station Avenue, Chirk, Wrexham LL14 5LU

Step free access category: B

Summary of accessibility: Step free access is available to both platforms via a ramped footbridge from the station car park.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: N/A

Car park: Yes

Designated disabled parking: Yes. Two.

Accessible set-down and pick-up point: Yes, in car park

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: Yes

Seating: Available in the waiting shelters on both platforms

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access is available to both platforms via a

ramped footbridge from the station car park.

Staffed customer information points: No

Station: Church Stretton

Address: Station Approach, Church Stretton SY6 6PG

Step free access category: B2

Summary of accessibility: Step free access is available to both platforms however access between the platforms is via a footbridge with steps or a long detour

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Shrewsbury

Car park: Yes

Designated disabled parking: Yes, adjacent to Platform 1 (to Shrewsbury)

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access is available to both platforms however

access between the platforms is via a footbridge with

steps or a long detour

Staffed customer information points: No

Station: Cilmeri

Address: Station Road, Cilmeri LD2 3NU

Step free access category: B1

Summary of accessibility: Step free access is available to the platform however access to the station is via a narrow road with no pavement

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Garth

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access is available to the platform however

access to the station is via a narrow road with no

pavement

Staffed customer information points: No

Station: Clarbeston Road

Address: Market Place, Clarbeston Road SA63 4UH

Step free access category: B2

Summary of accessibility: Wheelchair users, mobility scooter users

and customers with reduced mobility may find the steep ramps leading to both platforms difficult to negotiate.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Johnston

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters on both platforms

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Wheelchair users, mobility scooter users

and customers with reduced mobility may find the

steep ramps leading to both platforms difficult to

negotiate.

Staffed customer information points: No

Accessible waterproof waiting facilities:

Station: Clunderwen

Address: Station Approach, Clunderwen SA66 7NG

Step free access category: B1

Summary of accessibility: Step free access is available to Platform 1 (to Carmarthen) via the station car park. Step free access to Platform 2 (to Milford Haven) is via

the entrance at the end of the cul de sac. Access between the platforms is via a road bridge with pavement, however there is no pavement along the access road to Platform 1.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Johnston

Car park: Yes

Designated disabled parking: Yes, adjacent to Platform 1

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Station: Cogan

Address: Station Approach, Cogan CF64 2NS

Step free access category: B3

Summary of accessibility: Step free access is available to Platform 1 (to Barry)

from the station car park. Platform 2 (to Cardiff) is only

accessible via 44-step footbridge or

by a steep ramp, with steps, from New Road.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Penarth

Car park: Yes

Designated disabled parking: Yes, adjacent to Platform 1

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: Yes. Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Auto announcements

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access is available to Platform 1 (to Barry)

from the station car park. Platform 2 (to Cardiff) is only

accessible via 44-step footbridge or

by a steep ramp, with steps, from New Road.

Station: Clunderwen

Level of platform accessibility: Step free access is available to Platform 1 (to

Carmarthen) via the station car park. Step free access

to Platform 2 (to Milford Haven) is via

the entrance at the end of the cul de sac. Access

between the platforms is via a road bridge with

pavement, however there is no pavement along the

access road to Platform 1.

Staffed customer information points: No

Station: Cogan

Staffed customer information points: No

Station: Colwyn Bay

Address: Princes Drive, Colwyn Bay, Conwy, LL29 8DF

Step free access category: A

Summary of accessibility: Step free access is available from the station car park and a footbridge with lifts connects both platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by station staff or the conductor on the

Train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: 4 available in the station car park

Accessible set-down and pick-up point: Yes, in front of the station building. The dropped

kerb is located to the left of the station building

Ticket office: Yes

Opening hours: 0615 to 1915 Monday to Friday 0615 to 1915 Saturday

1115 to 1815 Sunday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes -1x cash & card only accessible during opening hours

(due to be relocated to be accessible 24 hours 2021)

Availability of station staff to assist: Provided by station staff or the conductor on the train

Passenger Assist meeting point: No

Wheelchair availability: Yes

Automatic doors: Yes

Visual train service information: Digital screens are located on the platforms, concourse area and waiting rooms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: Yes

Seating: Available on both platforms and waiting rooms

Toilets: Yes

Baby changing facility: Yes

Changing Places facility: No

Station: Conwy

Address: Rosemary Lane, Conwy LL32 8LD

Step free access category: B2

Summary of accessibility: Separate step-free access to each platform: Platform 1 (to Chester) available from Market Place car park, itself accessible via roadway ramp from Rosemary Lane. Step-free access to Platform 2 (to off the Morfa Bach car park, which has a steep incline and uneven surface in places. Step-free access between platforms is only possible by taking a 400m route via Twr Llewelyn to Morfa Bach car park, a subway and partially cobbled path onto Rose Hill Street. Platform 2 is also accessible via a staircase adjacent to Rosemary Terrace on Rosemary Lane. Holyhead) is possible via Twr Llewelyn

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandudno Junction

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes, adjacent to Platform 1. 4 accessible spaces.

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No

Help Point: No

Station: Colwyn Bay

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0615 to 1915 Monday

to Saturday and 1115 to 1815 Sunday Saturday

and 1115 to 1815 Sunday

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access is available from the station car

park

and a footbridge with lifts connects both

platforms.

Staffed customer information points: Yes. Ticket office.

Station: Conwy

Seating: Available in the waiting shelters and benches

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Separate step-free access to each platform: Platform 1

(to Chester) available from Market Place car park, itself

accessible via roadway ramp from Rosemary Lane.

Step-free access to Platform 2 (to off the Morfa Bach

car park, which has a steep incline and uneven surface

in places. Step-free access between platforms is only

possible by taking a 400m route via Twr Llewelyn to

Morfa Bach car park, a subway and partially cobbled

path onto Rose Hill Street. Platform 2 is also accessible

via a staircase adjacent to Rosemary Terrace on

Rosemary Lane. Holyhead) is possible via Twr Llewelyn

Staffed customer information points: No

Station: Coryton

Address: Park Road, Coryton, Cardiff CF14 7BW

Step free access category: B3

Summary of accessibility: Access to the platform from Park Avenue is via a moderate ramp however there is no dropped kerb on the pavement. Access is also available via steps.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandaff

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Auto announcements

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Access to the platform from Park Avenue is via a

moderate ramp however there is no dropped kerb

on the pavement. Access is also available via steps.

Staffed customer information points: No

Station: Craven Arms

Address: Station Crescent, Shrewsbury Road, Craven Arms,

Shropshire, SY7 9PY

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Shrewsbury) is available via a ramp from Ash Close. Step free access to Platform 2 (to Hereford) is available from the car park. Both platforms are connected via a footbridge or a long detour.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Shrewsbury

Car park: Yes

Designated disabled parking: Yes, adjacent to Platform 2

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Station: Coryton

`Station: Craven Arms

Level of platform accessibility: Step free access to Platform 1 (to Shrewsbury) is available via

a ramp from Ash Close. Step free access to Platform 2 (to

Hereford) is available from the car park. Both platforms are

connected via a footbridge or a long detour.

Staffed customer information points: No

Station: Criccieth

Address: Parciau Terrace, Criccieth LL52 0RW

Step free access category: B

Summary of accessibility: Step free access is available from the station car park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available beneath the canopy

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access is available from the station car

park

Staffed customer information points: No

Station: Cross Keys

Address: Risca Road, Cross Keys NP11 7BU

Step free access category: B2

Summary of accessibility: Step free access is available to Platform 1 (to Ebbw Vale) from the station car park. Step free access is available to Platform 2 (to Cardiff) via Carlton Terrace

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Newbridge

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access is available to Platform 1 (to Ebbw

Vale) from the station car park. Step free access is

available to Platform 2 (to Cardiff) via Carlton Terrace

Staffed customer information points: No

Station: Cwmbach

Address: Cwmbach Road, Cwmbach CF44 0AG

Step free access category: B

Summary of accessibility: Step free access is available along a lane from the main road and a shallow end of platform ramp

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Mountain Ash

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access is available along a lane from

the main road and a shallow end of platform

ramp

Staffed customer information points: No

Station: Cwmbran

Address: Somerset Industrial Estate, Cwmbran, Torfaen,

NP441XQ

Step free access category: B1

Summary of accessibility: Platform 1 (to Cardiff) is accessible via a ramped path with handrails from Edlogan Way. Step free access is available to Platform 2 (to Hereford) is accessible from the station car park. A footbridge connects the platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Newport

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes, in front of the ticket office on Platform 2

Ticket office: Yes

Opening hours: 0630 to 1800 Monday to Friday 0800 to 1800 Saturday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: Yes

Automatic doors: Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: No

Seating: Available in the waiting room and platforms

Toilets: Located on Platform 1.

Baby changing facility: Yes

Changing Places facility: No

National Key Scheme Toilet (RADAR): Yes. Located in the station café with a Radar key

Catering facilities: There is a coffee shop located next to the waiting room

Secure Station status: Yes

Tactile Paving: No

Level of platform accessibility: Platform 1 (to Cardiff) is accessible via a ramped

path with handrails from Edlogan Way. Step free

access is available to Platform 2 (to Hereford) is

accessible from the station car park. A footbridge

connects the platforms.

Staffed customer information points: Yes

Station: Cynghordy

Address: Station Lane, Cynghordy, Carmarthenshire

SA20 0LY

Step free access category: B

Summary of accessibility: Step free access is available to the platform via path with a moderate slope and handrails.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandovery

Car park: Yes. Two spaces

Designated disabled parking: No

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access is available to the platform via

path with a moderate slope and handrails.

Staffed customer information points: No

Station: Danescourt

Address: Llantrisant Road, Cardiff CF5 2RX

Step free access category: B1

Summary of accessibility: Step free access is available to both platforms. A footbridge with steps connects both platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Radyr

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: Yes. Two.

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access is available to both platforms. A

footbridge with steps connects both platforms.

Staffed customer information points: No

Station: Deganwy

Address: Station Road, Deganwy LL31 9EJ

Step free access category: B1

Summary of accessibility: Separate step-free access to each platform: Platform 1 (to Llandudno Junction) from the car park. Step free access is available to Platform 2 (to Llandudno) via a path in front of the signal box adjacent the level crossing off Marine Crescent and the end of platform ramp. A footbridge accessed with steps connects the two platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandudno

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes - 4

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters and benches

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Station: Dinas Powys

Address: Cardiff Road, Dinas Powys CF64 4DH

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Cardiff).

Platform 2 (to Barry) is only accessible via a subway

with steps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Penarth

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes. Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Auto announcements

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Cardiff).

Platform 2 (to Barry) is only accessible via a subway

with steps.

Staffed customer information points:

Level of platform accessibility: Separate step-free access to each platform:

Platform 1 (to Llandudno Junction) from the car

park. Step free access is available to Platform 2 (to

Llandudno) via a path in front of the signal box

adjacent the level crossing off Marine Crescent

and the end of platform ramp. A footbridge

accessed with steps connects the two platforms.

Staffed customer information points: No

Station: Dinas Rhondda

Address: Station Road, Trealaw, CF40 2PJ

Step free access category: B3

Summary of accessibility: Step free access to the platform from the car park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform from the car park

Staffed customer information points: No

Station: Dingle Road

Address: Windsor Road, Penarth CF64 1JL

Step free access category: B

Summary of accessibility: Step free access is available to the platform via a ramp with a shallow gradient.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Penarth

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: Yes. One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access is available to the platform via a

ramp with a shallow gradient.

Staffed customer information points: No

Station: Dolau

Address: Station Road, Dolau LD1 5TG

Step free access category: B1

Summary of accessibility: Step free access is available to the platform via a shallow ramp formed of loose stones. Entry is via a metal gate adjacent to the level crossing.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandrindod

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter and on the platform

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access is available to the platform via a

shallow ramp formed of loose stones. Entry is via a

metal gate adjacent to the level crossing.

Staffed customer information points: No

Station: Dolgarrog

Address: off Llanrwst Road / A470 LL26 0YR

Step free access category: The station is not suitable for wheelchair users as

there is a gravel slope between the gate and the

platform ramp. The lane from the main road also has a

poor surface and is cobbled in places.

Summary of accessibility: The station is currently closed while it is being rebuilt

following flood damage

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Dolwyddelan or Llandudno Junction

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Station: Dolau

Station: Dolgarrog

Level of platform accessibility: The station is not suitable for wheelchair users as

there is a gravel slope between the gate and the

platform ramp. The lane from the main road also has a

poor surface and is cobbled in places.

Staffed customer information points: No

Station: Dolwyddelan

Address: Station Approach, Dolwyddelan LL25 0TJ

Step free access category: B

Summary of accessibility: Step free access is available to the platform via a shallow ramp formed with handrail from the car park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes. Managed by the Local Authority

Designated disabled parking: No

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter and on the platform

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access is available to the platform via a

shallow ramp formed with handrail from the car park

Staffed customer information points: No

Station: Dovey Junction

Address: off A487, Derwenlas SY20 8PZ

Step free access category: B3

Summary of accessibility: The station is not suitable for wheelchair or mobility scooter users due to a very

long unsurfaced access path, prone to frequent tidal flooding and includes crossing

the railway.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Machynlleth

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Station: Dolwyddelan

Station: Dovey Juction

Level of platform accessibility: The station is not suitable for wheelchair or mobility

scooter users due to a very long unsurfaced access

path, prone to frequent tidal flooding and includes

crossing the railway.

Staffed customer information points: No

Station: Dyffryn Ardudwy

Address: Station Road, Dyffryn Ardudwy LL42 2EU

Step free access category: B3

Summary of accessibility: Access to the platform from Station Road / A496 is through a metal gate and a foot crossing across the railway. A shallow ramp with handrails leads onto the platform. A ‘Harrington Hump’ is also available on the platform.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barmouth

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter and on the platform

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Station: Eastbrook

Address: Cardiff Road, Dinas Powys CF64 4LD

Step free access category: B2

Summary of accessibility: Platform 1 (to Cardiff) is accessible via the footpath

emanating from Cardiff Road and up the end of

platform ramp. Platform 2 (to Barry) is accessible from

Chamberlain Row and up the end of platform ramp.

A footbridge with steps connects both platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Penarth

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: Yes. Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Station: Dyffryn Ardudwy

Level of platform accessibility: Access to the platform from Station Road / A496 is

through a metal gate and a foot crossing across the

railway. A shallow ramp with handrails leads onto the

platform. A ‘Harrington Hump’ is also available on the

platform.

Staffed customer information points: No

Station: Eastbrook

Tactile Paving: No

Level of platform accessibility: Platform 1 (to Cardiff) is accessible via the footpath

emanating from Cardiff Road and up the end of

platform ramp. Platform 2 (to Barry) is accessible from

Chamberlain Row and up the end of platform ramp.

A footbridge with steps connects both platforms.

Staffed customer information points: No

Station: Ebbw Vale Parkway

Address: off Glan Ebw Terrace, Ebbw Vale NP23 8AP

Step free access category: B1

Summary of accessibility: Step free access is available to the platform via a footpath and ramp from the car park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: No

Help Point: Yes

Seating: Available in the waiting shelter and on the platform

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access is available to the platform via a

footpath and ramp from the car park

Staffed customer information points: No

Station: Ebbw Vale Town

Address: Steelworks Road, Ebbw Vale NP23 6DN

Step free access category: A

Summary of accessibility: Step free access is available to the platform from the station car park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Ebbw Vale Town (for Parkway) or Newport.

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Tactile Paving: Yes

Level of platform accessibility: Step free access is available to the platform from the

station car park

Staffed customer information points: No

Station: Energlyn & Churchill Park

Address: Llwyn On Street, Energlyn CF83 2QR

Step free access category: B2

Summary of accessibility: Step free access is available to Platform 1 (to Cardiff) via a long moderately steep ramp. Step free access is available to Platform 2 (to Rhymney) from the car park on Llwyn-On Street. Both platforms are connected via a subway with a moderately steep footpath.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Ystrad Mynach

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Station: Fairbourne

Address: Station Road, Fairbourne LL38 2AQ

Step free access category: B1

Summary of accessibility: Step free access via an end of platform ramp is

available to the platform from Beach Road

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llwyngwril

Car park: Yes. Managed by the Local Authority

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access via an end of platform ramp is

available to the platform from Beach Road

Staffed customer information points: No

Level of platform accessibility: Step free access is available to Platform 1 (to Cardiff)

via a long moderately steep ramp. Step free access is

available to Platform 2 (to Rhymney) from the car

park on Llwyn-On Street. Both platforms are

connected via a subway with a moderately steep

footpath.

Staffed customer information points: No

Station: Fairwater

Address: Pwllmelin Road, Fairwater, Cardiff CF5 3QE

Step free access category: B1

Summary of accessibility: Step free access is available to Platform 1 (to Cardiff) via a long moderately shallow ramp from Pwllmelin Road. Step free access is available to Platform 2 (to Radyr) via a long moderately shallow ramp from Fairwater Road. Both platforms are connected via a footbridge with steps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Radyr

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: Yes. Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Station: Fernhill

Address: Station Road, Fernhill CF45 3DP

Step free access category: B1

Summary of accessibility: Step free access is available to the platform from Aberdare Road via a short footpath and moderately shallow end of platform ramp

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Mountain Ash

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access is available to the platform from

Aberdare Road via a short footpath and moderately

shallow end of platform ramp.

Staffed customer information points: No

Station: Fairwater

Level of platform accessibility: Step free access is available to Platform 1 (to

Cardiff) via a long moderately shallow ramp from

Pwllmelin Road. Step free access is available to

Platform 2 (to Radyr) via a long moderately

shallow ramp from Fairwater Road. Both

platforms are connected via a footbridge with

steps.

Staffed customer information points: No

Station: Ffairfach

Address: Heol Cennen, Ffairfach SA19 6UL

Step free access category: B2

Summary of accessibility: Step free access is available to the platform from

Heol Cennen via a narrow gate and a shallow ramp

at the end of the platform. The platform is not

accessible to wheelchair or mobility scooter users.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Ammanford

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

Station: Ferryside

Address: Eva Terrace, Ferryside SA17 5TD

Step free access category: B1

Summary of accessibility: Step free access is available to platform 1 (to Swansea)

from the car park. Step free access is available to

Platform 2 (to Carmarthen) via the level crossing. Both

platforms are connected via a footbridge with steps. A

‘Harrington Hump’ is located on Platform 2

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Carmarthen

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Station: Ffairfach

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access is available to platform 1 (to

Swansea) from the car park. Step free access is

available to Platform 2 (to Carmarthen) via the

level crossing. Both platforms are connected via a

footbridge with steps. A ‘Harrington Hump’ is

located on Platform 2

Staffed customer information points: No

Station: Ferryside

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access is available to the platform from

Heol Cennen via a narrow gate and a shallow ramp at

the end of the platform. The platform is not

accessible to wheelchair or mobility scooter users.

Staffed customer information points: No

Station: Fishguard and Goodwick

Address: Station Hill, Goodwick SA64 0DG

Step free access category: B

Summary of accessibility: Step free access is available to the platform from the station car park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: No

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: A privately run cafe is situated in the station car park

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access is available to the platform from the station car park

Staffed customer information points: No

Station: Fishguard Harbour

Address: Stena Ferry Terminal, Fishguard SA64 0BU

Step free access category: B1

Summary of accessibility: Step free access to the platform via an end of platform ramp with a moderately steep gradient directly off the access road and level crossing.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Fishguard & Goodwick

Car park: Yes. There is a long stay car park with around 60 spaces located 150 metres from the main terminal building. Please visit [www.stenaline.co.uk](http://www.stenaline.co.uk/) for more details. This is not in our lease area.

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: Yes

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: No

Help Point: No

Seating: Available in the waiting room within the terminal

Toilets: Yes available within the terminal

Baby changing facility Yes

Changing Places facility: No

National Key Scheme Toilet (RADAR): Yes

Catering facilities: A cafe is open between 1000 and 1330

Secure Station status: No

Tactile Paving: No

Station: Fishguard Harbour

Level of platform accessibility: Step free access to the platform via an end of platform

ramp with a moderately steep gradient directly off the

access road and level crossing.

Staffed customer information points: No

Station: Flint

Address: Market Square, Flint CH6 5PG

Step free access category: B1 / B2

Summary of accessibility: Step free access to Platform 1 (to Chester) via a ramp with handrails from Corporation Street. Step free access to Platform 2 (to Holyhead) via a ramp from the station car park. A footbridge with steps connects both platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Prestatyn

Car park: Yes - main car park operated by council, some separate

free spaces

Designated disabled parking: Yes

Accessible set-down and pick-up point: No Ticket office: Yes

Opening hours: 0615 to 2115 Monday to Friday 0615 to 2115 Saturday

0915 to 1545 Sunday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes-1x cash & card (to be replaced with 2x new card

only 2021)

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: Yes - ticket office and waiting room on Platform

Visual train service information: Digital screens are situated on the platforms Audio platform announcements: Yes. Pre-recorded announcements

Help Point: No

Seating: Waiting rooms and seats on the platforms

Toilets: Yes

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Station: Frodsham

Address: Church Street, Frodsham WA6 7DN

Step free access category: B1 / B2

Summary of accessibility: Step free access to Platform 1 (to Chester) via a

footpath from the Council Car Park. Step

free access to Platform 2 (to Manchester)

via a ramp with handrails from the car park. A

footbridge connects both platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Chester

Car park: Yes

Designated disabled parking: Yes to one platform

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to Platform 1 (to Chester) via a

footpath from the Council Car Park. Step

free access to Platform 2 (to Manchester)

via a ramp with handrails from the car park. A

footbridge connects both platforms.

Staffed customer information points: No

Tactile Paving: Yes, platform 1

Level of platform accessibility: Step free access to Platform 1 (to Chester) via a ramp

with handrails from Corporation Street. Step free

access to Platform 2 (to Holyhead) via a ramp from the

station car park. A footbridge with steps connects

both platforms.

Staffed customer information points: Yes

Station: Garth (Bridgend County)

Address: Mill Street, Garth CF34 9HS

Step free access category: B

Summary of accessibility: Step free access to the platform via a

moderately steep ramp from Mill Street. Step free access is also available from Park View

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Sarn

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform via a

moderately steep ramp from Mill Street. Step free

access is also available from Park View

Staffed customer information points: No

Station: Garth (Powys)

Address: Llais yr Afon, Garth LD4 4AF

Step free access category: B

Summary of accessibility: Step free access to the platform via a footpath from the station car park.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform via a footpath from

the station car park.

Staffed customer information points: No

Station: GIlfach Fargoed

Address: Angel Lane, Gilfach Fargoed CF81 8LT

Step free access category: B1

Summary of accessibility: Both platforms are accessed by long, steep ramps and are not suitable for wheelchair or mobility scooter users. The platforms are connected by a road bridge.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Bargoed

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Both platforms are accessed by long, steep ramps

and are not suitable for wheelchair or mobility

scooter users. The platforms are connected by a road

bridge.

Staffed customer information points: No

Station: Glan Conwy

Address: Conwy Road, Glan Conwy LL28 5ED

Step free access category: B2

Summary of accessibility: Step free access to the platform via a footpath from the station front. The station has restricted road access.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandudno Junction

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform via a footpath from

the station front. The station has restricted road

access.

Staffed customer information points: No

Station: Gobowen

Address: Station Road, Gobowen, Shropshire SY11 3JS

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Shrewsbury) via a path with slight gradient from the main road. Step free access to Platform 2 (to Chester) via a path from the main road.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes. Managed by the local authority

Designated disabled parking: Yes. Seven.

Accessible set-down and pick-up point: Yes

Ticket office: Yes. Severn Dee Travel

Opening hours: Monday to Friday - 0715 to 1600

(\*The office is closed between 1200 and 1220)

Saturday - 0715 to 1200 Saturday

Induction loops: Yes

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available on the platforms

Toilets: A toilet is situated within the ticket office

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: A cafe is situated on Platform 1

Secure Station status: No

Tactile Paving: Yes

Station: Gowerton

Address: Station Road, Gowerton SA4 3AJ

Step free access category: B

Summary of accessibility: Step free access to Platform 1 (to Carmarthen) and to

Platform to (to Swansea) via a footbridge with ramps

and steps

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to Platform 1 (to Carmarthen) and to

Platform to (to Swansea) via a footbridge with ramps

and steps

Staffed customer information points: No

Level of platform accessibility: Step free access to Platform 1 (to Shrewsbury) via a

path with slight gradient from the main road. Step

free access to Platform 2 (to Chester) via a path from

the main road.

Staffed customer information points: Yes

Station: Grangetown

Address: Penarth Road, Grangetown, Cardiff CF11 8UY

Step free access category: C. This station is not accessible to wheelchair or mobility scooter users. People with reduced mobility may find difficulty using the stairs.

Summary of accessibility: The station platforms are only accessible by stairs.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Cardiff Central

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: Yes. One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Auto announcements

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: The station platforms are only accessible by stairs.

Staffed customer information points: No

Station: Gwersyllt

Address: Hope Street Gwersyllt, LL11 4LD

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Bidston) from the station entrance. Access to Platform 2 (to Wrexham) is via the end of platform ramp and across the railway foot crossing. Steps also lead down to both platform from Hope Street bridge which has no pavement on one side.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Wrexham General

Car park: Yes

Designated disabled parking: Yes, One

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to Platform 1 (to Bidston) from the

station entrance. Access to Platform 2 (to Wrexham) is

via the end of platform ramp and across the railway

foot crossing. Steps also lead down to both platform

from Hope Street bridge which has no pavement on

one side.

Staffed customer information points: No

Station: Harlech

Address: Ffordd Morfa, Harlech LL46 2UL

Step free access category: B2

Summary of accessibility: Step free access from Hwylfar Nant to Platform

1. (to Machynlleth) via footpath and end of platform ramp. Step free access to Platform 2 (to Pwllheli) via a ramp with a moderate gradient. The platforms are connected by a foot crossing across the railway.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Talsarnau

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Station: Haverfordwest

Address: Cartlett Road, Haverfordwest SA61 1TY

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 from where most trains

depart. Access to Platform 2 is via a footbridge with

steps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Johnston

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes

Ticket office: Yes

Opening hours: 0700 to 1330 Monday to Saturday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: No

Seating: Available on the platforms

Toilets: Yes

Available from 0700 to 1330 Monday to Saturday

Baby changing facility: Yes

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: A cafe is situated on Platform 1

Secure Station status: Yes

Tactile Paving: No

Station: Harlech

Level of platform accessibility: Step free access from Hwylfar Nant to Platform

1 (to Machynlleth) via footpath and end of

platform ramp. Step free access to Platform 2

(to Pwllheli) via a ramp with a moderate

gradient. The platforms are connected by a foot

crossing across the railway.

Staffed customer information points: No

Station: Haverfordwest

Level of platform accessibility: Step free access to Platform 1 from where most trains

depart. Access to Platform 2 is via a footbridge with

steps.

Staffed customer information points: Yes

Station: Hawarden

Address: The Highway, Hawarden CH5 1PY

Step free access category: B3

Summary of accessibility: Platform 1 (to Bidston) is accessible via a barrow crossing over the railway and two short ramps at the south end of the platforms. Platform 2 is accessible step-free directly from the car park. A footbridge with steps also connects the two platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Wrexham General or Chester

Car park: Yes

Designated disabled parking: Yes, two

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Station: Hawarden Bridge

Address: Dee Marsh Junction, Hawarden Bridge CH5 1PY

Step free access category: B3

Summary of accessibility: Access to Platform 1 (to Bidston) is through a gate

which opens outwards off the Chester Millennium

Greenway via a barrow crossing over the railway, and a

narrow ramp at the platform end. Step free access to

Platform 2 (to Wrexham) though a gate which opens

outwards off Chester Millennium Greenway path.

Platform width is narrow in parts which may be

unsuitable for wheelchair or scooter-users.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Wrexham General or Chester

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Station: Hawarden

Level of platform accessibility: Platform 1 (to Bidston) is accessible via a barrow

crossing over the railway and two short ramps at

the south end of the platforms. Platform 2 is

accessible step-free directly from the car park. A

footbridge with steps also connects the two

platforms.

Staffed customer information points: No

Station: Hawarden Bridge

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Access to Platform 1 (to Bidston) is through a gate

which opens outwards off the Chester Millennium

Greenway via a barrow crossing over the railway, and a

narrow ramp at the platform end. Step free access to

Platform 2 (to Wrexham) though a gate which opens

outwards off Chester Millennium Greenway path.

Platform width is narrow in parts which may be

unsuitable for wheelchair or scooter-users.

Staffed customer information points: No

Station: Heath High Level

Address: Heath Halt Road, Heath, Cardiff CF23 5QT

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Rhymney) via a footpath with steep gradient. Access via steps to Platform 2 (to Cardiff).

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Heath Low Level

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Auto announcements

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Rhymney) via a

footpath with steep gradient. Access via steps to

Platform 2 (to Cardiff).

Staffed customer information points: No

Station: Heath Low Level

Address: Heath Halt Road, Heath, Cardiff CF23 5QT

Step free access category: B

Summary of accessibility: Step free access to the platform from Heath Halt Road

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandaff

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes. Two.

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Auto announcements

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform from Heath Halt Road

Staffed customer information points: No

Accessible waterproof waiting facilities:

Station: Helsby

Address: Station Road, Cheshire WA6 0AE

Step free access category: B3

Summary of accessibility: Step free access to the platform from the car park.

Platforms 2, 3 and 4 are only accessible via the footbridge.

Number of platforms: 4

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Chester

Car park: Yes

Designated disabled parking: Yes, to one platform

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform from the car park.

Platforms 2, 3 and 4 are only accessible via the

footbridge.

Staffed customer information points: No

Station: Hengoed

Address: Station Approach, Hengoed CF82 7LT

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Cardiff) via a short path with a moderately steep gradient. Step free access to Platform 2 (to Rhymney) via a short but steep path from the car park.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Ystrad Mynach

Car park: Yes. Not owned by Transport for Wales

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Cardiff) via a short

path with a moderately steep gradient. Step free

access to Platform 2 (to Rhymney) via a short but steep

path from the car park.

Staffed customer information points: No

Station: Hereford

Address: Station Approach, Hereford HR1 1BB

Step free access category: B

Summary of accessibility: Step free access through the ticket hall to Platform 3 and 4. A footbridge lifts connects Platforms 1 and 2.

Number of platforms: 4

Ramp to board or alight the train: Provided by the station staff or conductor on the

Train

Nearest fully accessible station:

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: 0520 to 1830 Monday to Friday 0520 to 1830 Saturday

0915 to 1840 Sunday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes

Availability of station staff to assist: Provided by station staff or the conductor on the train

Passenger Assist meeting point: Yes

Wheelchair availability: Yes

Automatic doors: Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: Yes

Seating: Available on all platforms and waiting rooms

Toilets: Yes

All toilet facilities are open 0520 to 2200 Monday to Saturday and 0800 to 2200 Sunday

Baby changing facility: Yes

Changing Places facility: No

National Key Scheme Toilet (RADAR): Yes

Catering facilities: A cafe is situated on Platform 3

Secure Station status: Yes

Tactile Paving: Yes

Station: Heswall

Address: Off Pullman Close, Heswall, CH60 1YW

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Bidston) via a ramp

from the car park with a steep gradient. Step free

access to Platform 2 (to Wrexham) via the subway and

ramp with a steep gradient. Ramps, subway and car

park can also be accessed via footpath near railway

bridge off A5137 Brimstage Road.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Leasowe (Merseyrail)

Car park: Yes

Designated disabled parking: Yes, one

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Station: Hereford

Level of platform accessibility: Step free access through the ticket hall to

Platform 3 and 4. A footbridge lifts connects

Platforms 1 and 2.

Staffed customer information points: Yes. Ticket office.

Station: Heswall

Level of platform accessibility: Step free access to Platform 1 (to Bidston) via a ramp

from the car park with a steep gradient. Step free

access to Platform 2 (to Wrexham) via the subway and

ramp with a steep gradient. Ramps, subway and car

park can also be accessed via footpath near railway

bridge off A5137 Brimstage Road.

Staffed customer information points: No

Station: Holyhead

Address: Station Approach, London Road, Holyhead LL65 2BT

Step free access category: B

Summary of accessibility: Station can be accessed step-free via the Celtic Gateway Bridge, the ferry terminal, or via gates on to the platforms either side of Stena House. Transferring between platforms is step-free however distance between ferry terminal and Platform 1 is approximately 200m.

Number of platforms: 3

Ramp to board or alight the train: Provided by station staff or the conductor on the train

Nearest fully accessible station: -

Car park: Yes. Operated by Stena Line

Designated disabled parking: Yes. 4 parking space are available at the short stay

car park in Terminal 1. These can be used as long stay if required. Please visit [www.stenaline.co.uk](http://www.stenaline.co.uk/) for more details.

Accessible set-down and pick-up point: Yes

Ticket office: Yes

Opening hours: Monday to Friday 0515 to 1815 Saturday 0515 to 1815

Sunday 0830 to 1730

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes x 1 card only

Availability of station staff to assist: Provided by station staff or the conductor on the train

Passenger Assist meeting point: No

Wheelchair availability: Yes

Automatic doors: Yes

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Manual announcements by staff

Help Point: No

Station: Hope

Address: Llwyn Alun, Hope, LL12 9NJ

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Bidston) via 150m

flat footpath off Fagl Lane or via steep footpath with

handrail from the end of Sarn Lane. Access to

Platform 2 (to Wrexham) is via a barrow crossing over

the railway and a ramp at the south end of the

platform

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train.

Nearest fully accessible station: Wrexham General

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Waiting shelters, no seating

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Station: Holyhead

Seating: Available in the waiting room within the terminal

and on the platform

Toilets: Yes. The toilets are located in the Ferry Terminal.

Baby changing facility Yes (within the Ferry Terminal)

National Key Scheme Toilet (RADAR): Yes (within the Ferry Terminal)

Catering facilities: Refreshment facilities are available within the Ferry Terminal

Secure station status: Yes

Tactile Paving: No

Level of platform accessibility: Station can be accessed step-free via the Celtic Gateway Bridge, the ferry terminal, or via gates on to the platforms either side of Stena House. Transferring between platforms is step-free however distance between ferry terminal and Platform 1 is approximately 200m.

Staffed customer information points: Yes

Station: Hope

Level of platform accessibility: Step free access to Platform 1 (to Bidston) via 150m

flat footpath off Fagl Lane or via steep footpath with

handrail from the end of Sarn Lane. Access to

Platform 2 (to Wrexham) is via a barrow crossing over

the railway and a ramp at the south end of the

platform

Staffed customer information points: No

Station: Hopton Heath

Address: Railway Bridge, Hopton Heath SY7 0QD

Step free access category: C. The station is not accessible to wheelchair or mobility scooter users

Summary of accessibility: The platform is accessed via a narrow gate on a country road with no pavement. There are 24 steep steps to the platform.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Knighton

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Station: Johnston

Address: St Peter’s Road, Johnston SA62 3PL

Step free access category: B

Summary of accessibility: Step free access to the Platform from the car park.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the Platform from the car park.

Staffed customer information points: No

Station: Hopton Heath

Level of platform accessibility: The platform is accessed via a narrow gate on a

country road with no pavement. There are 24

steep steps to the platform.

Staffed customer information points: No

Station: Kidwelly

Address: Quay Road, Kidwelly SA17 4UH

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Swansea). Step free access to Platform 2 (to Carmarthen). Access between the platforms is via the nearby level crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Carmarthen

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Station: Kilgetty

Address: Station Road, Kilgetty SA68 0UF

Step free access category: B

Summary of accessibility: Step free access to the Platform from driveway leading

to the platform.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Narberth

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the Platform from driveway leading

to the platform.

Staffed customer information points: No

Level of platform accessibility: Step free access to Platform 1 (to Swansea). Step

free access to Platform 2 (to Carmarthen). Access

between the platforms is via the nearby level

crossing.

Staffed customer information points: No

Station: Knighton

Address: Station Road, Knighton LD7 1DT

Step free access category: B

Summary of accessibility: Step free access to Platform 1 (to Swansea). Step free access to Platform 2 (to Craven Arms) via the pavement and ramp to the platform. Access between the platforms is via the bridge over the railway.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Station: Knucklas

Address: Glyndwr, Knucklas LD7 1PN

Step free access category: B1

Summary of accessibility: Step free access to the platform via a ramp with a

steep gradient and a steep end of platform ramp.

Steps are also available from the gate leading to the

platform. A Harrington Hump is available on the

platform.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Knighton

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Station: Knighton

Level of platform accessibility: Step free access to Platform 1 (to Swansea). Step

free access to Platform 2 (to Craven Arms) via the

pavement and ramp to the platform. Access between

the platforms is via the bridge over the railway.

Staffed customer information points: No

Station: Knucklas

Level of platform accessibility: Step free access to the platform via a ramp with a

steep gradient and a steep end of platform ramp.

Steps are also available from the gate leading to the

platform. A Harrington Hump is available on the

platform.

Staffed customer information points: No

Station: Lamphey

Address: Station Approach, Lamphey SA17 5NR

Step free access category: B

Summary of accessibility: Step free access to the platform from the narrow driveway.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Pembroke

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform from the narrow

driveway.

Staffed customer information points: No

Station: Leominster

Address: Worcester Road, Leominster HR6 8AR

Step free access category: A

Summary of accessibility: Step free access to Platform 1 (to Shrewsbury).

Access to Platform 2 (to Hereford) is via a footbridge with lifts.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Available in the station car park

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: 0700 to 1320 Monday to Friday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train or station staff available 06:55 to 13:20 Monday to Friday.

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters and on the platforms

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There is a newsagent located on Platform 1

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to Platform 1 (to Shrewsbury).

Access to Platform 2 (to Hereford) is via a footbridge

with lifts.

Station: Leominster

Staffed customer information points: Yes

Station: Lisvane & Thornhill

Address: Cherry Orchard Road, Lisvane, Cardiff CF14 0UE

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Rhymney) via a ramp with a steep gradient. Step free access to Platform 2 (to Cardiff) via Clos Llysfaen and a ramp with a shallow gradient. Access between the platforms is via a footbridge.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train Nearest fully accessible station: Heath Low Level or Cardiff Queen Street

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Station: Llanaber

Address: off A496, Llanaber LL42 1AZ

Step free access category: B2

Summary of accessibility: The station is not suitable for wheelchair users,

mobility scooter users and persons with reduced

mobility due to a steep, narrow gravel path leading to

the platform.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barmouth

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Rhymney) via a

ramp with a steep gradient. Step free access to

Platform 2 (to Cardiff) via Clos Llysfaen and a ramp

with a shallow gradient. Access between the

platforms is via a footbridge.

Staffed customer information points: No

Level of platform accessibility: The station is not suitable for wheelchair users,

mobility scooter users and persons with reduced

mobility due to a steep, narrow gravel path leading to

the platform.

Staffed customer information points: No

Station: Llanbedr

Address: off A496, Llanbedr LL45 2LR

Step free access category: B2

Summary of accessibility: Step free access to the Platform 1 directly from the main road with no pavement. Access to the platform is via an end of platform ramp with steep gradient.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barmouth

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Station: Llanbister Road

Address: Llanbister Road, LD1 5UW

Step free access category: C. The station is not accessible to wheelchair or mobility scooter users

Summary of accessibility: The station platform is accessed via 18 shallow steps. Access is from a narrow country road with no pavement on a sharp bend with A ‘Harrington Hump’ is available on the platform.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Knighton

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the Platform 1 directly from

the main road with no pavement. Access to the

platform is via an end of platform ramp with steep

gradient.

Staffed customer information points: No

Level of platform accessibility: The station platform is accessed via 18 shallow steps.

Access is from a narrow country road with no

pavement on a sharp bend with A ‘Harrington Hump’ is

available on the platform.

Staffed customer information points: No

Station: Llanbradach

Address: Plas Cae Llwyd, Llanbradach CF83 3NE

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Cardiff) directly from the road with no pavement. Step free access to Platform 2 (to Rhymney) via a ramp with a moderate gradient leading from Colliery Road. The entrance on colliery road has no pavement and sharp corner. Access between the platforms is via a footbridge.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Energlyn & Churchill Park

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Station: Llandaff

Address: Station Road, Llandaff, Cardiff CF14 2FG

Step free access category: A

Summary of accessibility: Step free access to Platform 1 (to Cardiff) via a footbridge with lifts. Step free access to Platform 2 (to Pontypridd) from the station car park. Access between the platforms is via a footbridge with lifts.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes Accessible set-down and pick-up point: Yes Ticket office: Yes

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes, Two

Opening hours: 0640 to 1140 Monday to Friday 0840 1440 Saturday

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Tactile Paving: Yes

Level of platform accessibility: Step free access to Platform 1 (to Cardiff) directly

from the road with no pavement. Step free access to

Platform 2 (to Rhymney) via a ramp with a moderate

gradient leading from Colliery Road. The entrance

on colliery road has no pavement and sharp corner.

Access between the platforms is via a footbridge.

Staffed customer information points: No

Level of platform accessibility: Step free access to Platform 1 (to Cardiff) via a

footbridge with lifts. Step free access to Platform 2 (to

Pontypridd) from the station car park. Access between

the platforms is via a footbridge with lifts.

Staffed customer information points: Yes

Station: Llandanwg

Address: Llandanwg, LL46 2SB

Step free access category: B1

Summary of accessibility: Step free access to the platform via a ramp with a moderate gradient. There is no pavement at the station entrance which leads directly onto the main road.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barmouth

Carpark: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Station: Llandecwyn

Address: Pont Briwet, Llandecwyn LL47 6YL

Step free access category: B

Summary of accessibility: Step free access to the platform via a ramp with shallow gradient.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Talsarnau or Penrhyndeudraeth

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform via a ramp with a

moderate gradient. There is no pavement at the

station entrance which leads directly onto the

main road.

Staffed customer information points: No

Level of platform accessibility: Step free access to the platform via a ramp with

shallow gradient.

Staffed customer information points: No

Station: Llandeilo

Address: Station Road, Llandeilo SA19 6ND

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Swansea) from the car park, down the end of platform ramp and across the railway via a foot crossing. Step free access to Platform 2 (to Craven Arms) from the station car park

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llangadog

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Station: Llandovery

Address: Station Yard, Llandovery SA20 0BG

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Swansea) from the station car park. Step free access to Platform 2 (to Craven Arms) via a footpath from Tywi Avenue. Access between the platforms is via the level crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Swansea) from the

car park, down the end of platform ramp and across

the railway via a foot crossing. Step free access to

Platform 2 (to Craven Arms) from the station car park

Staffed customer information points: No

Level of platform accessibility: Step free access to Platform 1 (to Swansea) from the station car

park. Step free access to Platform 2 (to Craven Arms) via a

footpath from Tywi Avenue. Access between the platforms is via

the level crossing.

Staffed customer information points: No

Station: Llandrindod

Address: Station Crescent, Llandrindod LD1 5BB

Step free access category: A

Summary of accessibility: Step free access to Platform 1 (to Swansea) from the car park. Step free access to Platform 2 (to Craven Arms) from High Street. Access between the platforms is via a footbridge with ramps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes Accessible set-down and pick-up point: Yes Ticket office: No

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train or Monday to Friday during ticket office hours.

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Waiting room and canopy on Platform 1. Waiting shelter on Platform 2

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Station: Llandudno

Address: Augusta Street, Llandudno LL30 2AF

Step free access category: A

Summary of accessibility: Step free access to the station concourse and all

platforms

Number of platforms: 3

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes – operated by a third party operator

Designated disabled parking: Available in the car park adjacent to the station.

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: 0830 to 1500 Monday to Friday 0915 to 1545 Saturday

1000 to 1730 Sunday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes x 1 card only

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: None

Automatic doors: Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: Yes

Seating: Available in the waiting room and concourse

Toilets: Yes

Baby changing facility: Yes

Changing Places facility: Yes

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0830 to 1430 Monday to

Saturday, 1000 to 1530 Sundays (July and August only)

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Swansea) from

the car park. Step free access to Platform 2 (to

Craven Arms) from High Street. Access between

the platforms is via a footbridge with ramps.

Staffed customer information points: Yes

Level of platform accessibility: Step free access to the station concourse and all

Platforms.

Staffed customer information points: Yes

Station: Llandudno Junction

Address: Conwy Road, Llandudno Junction LL31 9NB

Step free access category: A

Summary of accessibility: A footbridge with lifts and steps links the car park at the station front with all platforms

Number of platforms: 4

Ramp to board or alight the train: Provided by station staff or the conductor on the

Train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes Accessible set-down and pick-up point: Yes Ticket office: Yes

Opening hours: 0525 to 1825 Monday to Friday 0600 to 1900 Saturday

1100 to 1830 Sunday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes x 1 card and cash

Availability of station staff to assist: Provided by station staff or the conductor on the train

Passenger Assist meeting point: Please advise station staff at the Booking Office or the Customer Services office on Platforms 1/3 during opening hours upon arrival

Wheelchair availability: Yes

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: Yes

Seating: Available in the waiting room and platforms

Toilets: Yes

Baby changing facility: Yes

Changing Places facility: No

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0500 to 2300 Monday to Saturday, 0900 to 2300 Sunday

Catering facilities: There is a cafe situated on the platform

Secure Station status: Yes

Station: Llandybie

Address: Kings Road, Llandybie SA18 3UN

Step free access category: B

Summary of accessibility: Step free access to the platform from the car park via a

ramp with a moderate gradient

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform from the car park via a

ramp with a moderate gradient

Staffed customer information points: No

Tactile Paving: No

Level of platform accessibility: A footbridge with lifts and steps links the car park at the

station front with all platforms

Staffed customer information points: Yes

Station: Llanelli

Address: Great Western Crescent, Llanelli SA15 2RN

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Swansea) via the ticket office. Step free access to Platform 2 (to Carmarthen) via a lane off New Dock Road

and a ramp with a shallow gradient to the platform. Access between the platforms is via the level crossing or footbridge with steps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Gowerton

Car park: No

Designated disabled parking: No Accessible set-down and pick-up point: No Ticket office: Yes

Opening hours: 0610 to 1240 Monday to Friday 0700 to 1330 Saturday

Ticket vending machine: Yes

Induction loops: Yes

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: None

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: Yes

Seating: Available in the waiting room and platforms

Toilets: Yes, When the ticket office is open

Baby changing facility: Yes

Changing Places facility: No

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0600 to 1230 Monday to Friday, 0700 to 1330 Saturday

Station: Llanfairfechan

Address: West Shore Road, Llanfairfechan, LL33 0BP

Step free access category: B1

Summary of accessibility: Separate step-free access to each platform: Platform 1

(to Chester) via a ramp from the car park with a shallow

gradient and handrails. Step free access to Platform 2

(to Holyhead) via a footpath from Station Road

underneath the A55 overpass. The step-free route

between the platforms is approximately 500m, or there

is a footbridge with steps connecting the platforms at

their eastern end

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Bangor

Car park: Yes

Designated disabled parking: Yes - 1

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters and benches

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Separate step-free access to each platform: Platform 1

(to Chester) via a ramp from the car park with a shallow

gradient and handrails. Step free access to Platform 2

(to Holyhead) via a footpath from Station Road

underneath the A55 overpass. The step-free route

between the platforms is approximately 500m, or there

is a footbridge with steps connecting the platforms at

their eastern end

Staffed customer information points: No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Swansea) via the

ticket office. Step free access to Platform 2 (to

Carmarthen) via a lane off New Dock Road

and a ramp with a shallow gradient to the

platform. Access between the platforms is via the

level crossing or footbridge with steps.

Staffed customer information points: Yes

Station: Llanfairpwll

Address: Holyhead Road, Llanfair PG LL61 5UJ

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Chester) via a metal gate from the car park which opens outwards. Access to Platform 2 (to Holyhead) is via a footbridge with steps, or an unmade path off Station Road near the level crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Bangor

Car park: Yes - operated by third party (James Pringle

Weavers)

Designated disabled parking: Yes – 3 outside adjacent shop

Accessible set-down and pick-up point: Yes. Station car park for access to Platform 1

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters and benches

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving:

Station: Llangadog

Address: Station Road, Llangadog SA19 9LU

Step free access category: B

Summary of accessibility: Step free access to the platform via the station car park

or gate at the end of the platform onto Station Rd.

There is no pavement at this entrance adjacent to the

level crossing.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

Station: Llanfairpwll

Level of platform accessibility: Step free access to Platform 1 (to Chester) via a

Metal gate from the car park which opens

outwards. Access to Platform 2 (to Holyhead) is

via a footbridge with steps, or an unmade path off

Station Road near the

level crossing.

Staffed customer information points: No

Station: Llangadog

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform via the station car park

or gate at the end of the platform onto Station Rd.

There is no pavement at this entrance adjacent to the

level crossing.

Staffed customer information points: No

Station: Llangammarch

Address: Station Road, Llangammarch LD4 4EE

Step free access category: B

Summary of accessibility: Step free access to the platform via a gate from the station car park, which is on a slight slope

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform via a gate from

the station car park, which is on a slight slope

Staffed customer information points: No

Station: Llangennech

Address: Station Road, Llangennech, Llanelli, Carmarthenshire

SA14 8UY

Step free access category: B3

Summary of accessibility: Access to Platform 1 (to Llanelli) is via the foot

crossing and crossing gates, which may cause some

user issues. Access to Platform 2 (to Shrewsbury) is

via an access ramp and across the railway via a foot

crossing.

A 'Harrington Hump' has been installed on both

platforms to assist access between the train and the

platform.

Number of platforms: 2

Ramp to board of alight the train: Provided by the conduction on the train

Nearest fully accessible station: Pontarddulais

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: No

Opening hours: N/A

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes

Help Point: No

Seating: Available in the waiting shelters

Toilets: No

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: No

Secure Station status: No

Station: Llangennech

Tactile Paving: No

Level of platform accessibility: Access to Platform 1 (to Llanelli) is via the foot

crossing and crossing gates, which may cause some

user issues. Access to Platform 2 (to Shrewsbury) is

via an access ramp and across the railway via a foot

crossing.

A 'Harrington Hump' has been installed on both

platforms to assist access between the train and the

platform.

Staffed customer information points: No

Station: Llangynllo

Address: Llangynllo, LD7 1SY

Step free access category: B

Summary of accessibility: Step free access to the platform via a private drive. A Harrington Hump is situated on the platform.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Knighton

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform.

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform via a private

drive. A Harrington Hump is situated on the

platform.

Staffed customer information points: No

Accessible waterproof waiting facilities:

Station: Llanharan

Address: Chapel Road, Llanharan CF72 9QA

Step free access category: B

Summary of accessibility: Step free access to Platforms 1 and 2 via a footbridge with ramps

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to Platforms 1 and 2 via a

footbridge with ramps

Staffed customer information points: No

Station: Llanhilleth

Address: Commercial Road, Llanhilleth NP13 2HT

Step free access category: B

Summary of accessibility: Step free access to the platform from the road.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform.

Audio platform announcements: No

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform from the road.

Staffed customer information points: No

Station: Llanishen

Address: Station Road, Llanishen, Cardiff CF14 5UW

Step free access category: B2

Summary of accessibility: Step free access to Platforms 1 (to Rhymney) via the car park. There are two routes onto

the platform, one with a steep gradient and one with a moderate gradient. Step free access to Platform 2 (to Cardiff) via a ramp with a steep gradient. Access between the platforms is via a road bridge with a walkway but no pavement.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Heath Low Level or Cardiff Queen Street

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Auto

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Station: Llanrwst

Address: Denbigh Street, Llanrwst, LL26 0AD

Step free access category: B2

Summary of accessibility: Step free access to the platform via a moderately

steep ramp with no handrails from Denbigh Street. The

ramp has rainwater gullies that may cause difficulty to

wheelchair and mobility scooter users.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Betws y Coed

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform.

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platforms 1 (to Rhymney) via the car

park. There are two routes onto the platform, one with a

steep gradient and one with a moderate gradient. Step

free access to Platform 2 (to Cardiff) via a ramp with a

steep gradient. Access between the platforms is via a road

bridge with a walkway but no pavement.

Staffed customer information points: No

Level of platform accessibility: Step free access to the platform via a moderately

steep ramp with no handrails from Denbigh Street. The

ramp has rainwater gullies that may cause difficulty to

wheelchair and mobility scooter users.

Staffed customer information points: No

Station: Llansamlet

Address: Frederick Place, Bethel Road, Llansamlet SA7 9RY

Step free access category: B

Summary of accessibility: Step free access to Platforms 1 (to Swansea) via a ramp from the car park. Step free access

to Platform 2 (to Cardiff) from Frederick Place.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station:

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Station: Llantwit Major

Address: Llanmaes Road, Llantwit Major CF61 1ST

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Barry and Cardiff) via Llanmaes Road. Step free access to Platform

1. (to Bridgend) from the station car park. Access between the platforms is via a footbridge or detour along Llanmaes Road and the station car park.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Bridgend or Rhoose

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Auto announcements

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to Platforms 1 (to Swansea) via a

ramp from the car park. Step free access

to Platform 2 (to Cardiff) from Frederick Place.

Staffed customer information points: No

Level of platform accessibility: Step free access to Platform 1 (to Barry and Cardiff) via

Llanmaes Road. Step free access to Platform 2 (to

Bridgend) from the station car park. Access between

the platforms is via a footbridge or detour along

Llanmaes Road and the station car park.

Staffed customer information points: No

Station: Llanwrda

Address: Station Terrace, Llanwrda SA19 8EH

Step free access category: B

Summary of accessibility: Step free access to the platform from Station Terrace.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llangadog

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Station: Llanwrtyd

Address: Station Road, Llanwrtyd LD5 4RW

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Craven Arms) from the station car park. Access to Platform 2 (to Swansea) is via an end of platform ramp and a

foot crossing across the railway.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Garth

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms.

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform from Station

Terrace.

Staffed customer information points: No

Level of platform accessibility: Step free access to Platform 1 (to Craven Arms) from

the station car park. Access to Platform 2 (to

Swansea) is via an end of platform ramp and a

foot crossing across the railway.

Staffed customer information points: No

Station: Llwyngwril

Address: Station Road, Llwyngwril LL37 2JS

Step free access category: B

Summary of accessibility: Step free access to the platform

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform

Staffed customer information points: No

:

Station: Llwynypia

Address: Llwynypia Road, Llwynypia CF40 2JJ

Step free access category: B1

Summary of accessibility: Step free access to the platform via a steep ramp from Station Terrace. Access to the station car park is via Station Terrace or a footbridge with steps over the railway.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Ton Pentre or Dinas Rhondda

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform via a steep ramp from

Station Terrace. Access to the station car park is via

Station Terrace or a footbridge with steps over the

railway.

Staffed customer information points: No

Station: Ludlow

Address: Station Drive, Ludlow SY8 2PQ

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Shrewsbury) from the car park. Platform 2 (to Hereford) is accessed via a footbridge with steps or a long steep footpath from the station forecourt to the path at the mouth of the tunnel. On the other side of the tunnel mouth is a compliant ramped path leading to the platform which also connects with the town. This path is not part of the station.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Leominster

Car park: Yes

Designated disabled parking: Yes Accessible set-down and pick-up point: No Ticket office: Yes

Induction loops: Yes

Low level serving counter: Yes

Opening times: 0550 to 1650 Monday to Friday 0650 to 1250 Saturday

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Station: Lydney

Address: Station Road, Lydney GL15 5EW

Step free access category: B1

Summary of accessibility: Step free access Platform 1 (to Cardiff) from Harbour

Road. Step free access to Platform 2 (to Gloucester) via

the car park. Access between the platforms is via the

level crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access Platform 1 (to Cardiff) from Harbour

Road. Step free access to Platform 2 (to Gloucester) via

the car park. Access between the platforms is via the

level crossing.

Staffed customer information points: No

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to Platform 1 (to Shrewsbury)

from the car park. Platform 2 (to Hereford) is

accessed via a footbridge with steps or a long

steep footpath from the station forecourt to the

path at the mouth of the tunnel. On the other side

of the tunnel mouth is a compliant ramped path

leading to the platform which also connects with

the town. This path is not part of the station.

Staffed customer information points: Yes

Station: Machynlleth

Address: Heol y Ddol, Machynlleth SY20 8BL

Step free access category: A

Summary of accessibility: Step free access to Platform 1 (to Shrewsbury) via footbridge with lifts. Step free access to Platform 2 (to Machynlleth and Pwllheli) from the station car park.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes Accessible set-down and pick-up point: No Ticket office: Yes

Opening times: 0515 to 1815 Monday to Friday 0515 to 1815 Saturday

0830 to 1730 Sunday

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: No

Seating: Available in the waiting shelters

Toilets: Yes

Baby changing facility: Yes

Changing places facility: No

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0515 to 2030 Monday to Saturday, 0815 to 2100 Sunday

Catering facilities: A cafe is situated within the booking hall.

Secure Station status: Yes

Tactile Paving: Yes

Station: Maesteg

Address: Castle Street, Maesteg CF34 9BL

Step free access category: B

Summary of accessibility: Step free access to the platform.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Sarn

Car park: Yes. Please note a voucher is required from the

Customer Information desk in the supermarket

adjacent to the station

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform.

Staffed customer information points: No

Level of platform accessibility: Step free access to Platform 1 (to Shrewsbury) via

footbridge with lifts. Step free access to Platform 2

(to Machynlleth and Pwllheli) from the station car

park.

Staffed customer information points: Yes

Station: Maesteg Ewenny Road

Address: Ewenny Road, Maesteg CF34 9TS

Step free access category: B2

Summary of accessibility: Step free access to the platform via a steep ramp with no handrails

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Maesteg

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform via a steep ramp

with no handrails

Staffed customer information points: No

Station: Manorbier

Address: Manorbier, SA70 7SN

Step free access category: B

Summary of accessibility: Step free access to the platform from the narrow road with no pavement

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Penally

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform from the narrow road

with no pavement

Staffed customer information points: No

Station: Merthyr Tydfil

Address: Tramroad Side, Merthyr Tydfil CF47 0AG

Step free access category: B

Summary of accessibility: Step free access to the platform from the car park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Merthyr Tydfil

Car park: Yes

Designated disabled parking: Yes Accessible set-down and pick-up point: No Ticket office: Yes

Opening hours: 0715 to 1530 Monday to Friday 0815 to 1630 Saturday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform from the car

park

Staffed customer information points: Yes

Station: Merthyr Vale

Address: Merthyr Street, Merthyr Vale CF48 4TE

Step free access category: B

Summary of accessibility: Step free access via ramps to Platform 1 (to Cardiff) and to Platform 2 (to Merthyr Tydfil). Access between the platforms is via the road bridge on Station Square.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Merthyr Tydfil

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access via ramps to Platform 1 (to Cardiff)

and to Platform 2 (to Merthyr Tydfil). Access between

the platforms is via the road bridge on Station Square.

Staffed customer information points: No

Station: Milford Haven

Address: Victoria Road, Milford Haven SA73 3AB

Step free access category: B

Summary of accessibility: Step free access to the platform from the car park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes Accessible set-down and pick-up point: No Ticket office: Yes

Opening hours: 0830 to 1130 Monday to Saturday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform from the car

park

Staffed customer information points: Yes. Ticket office.

Station: Minffordd

Address: High Street, Minffordd LL48 6HG

Step free access category: B2

Summary of accessibility: Step free access via a steep ramp with handrails from the access point on the A497 / Minffordd Ffestiniog & Welsh Highland Railway station platform

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Penrhyndeudraeth

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access via a steep ramp with handrails from

the access point on the A497 / Minffordd Ffestiniog &

Welsh Highland Railway station platform

Staffed customer information points: No

Station: Morfa Mawddach

Address: Station Road, Morfa Mawddach LL39 1BQ

Step free access category: B

Summary of accessibility: Step free access via a gate and a shallow ramp to the platform from the car park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes. Managed by the Local Authority

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access via a gate and a shallow ramp to

the platform from the car park

Staffed customer information points: No

Station: Mountain Ash

Address: Henry Street, Mountain Ash CF45 3HD

Step free access category: B

Summary of accessibility: Step free access via a footbridge with ramps to Platform 1 and 2

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes. Managed by the Local Authority

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access via a footbridge with ramps to

Platform 1 and 2

Staffed customer information points: No

Station: Nantwich

Address: Pillory Street, Nantwich, Cheshire CW5 5SS

Step free access category: B1

Summary of accessibility: Step free access to Platforms 1 and 2 from the main road. Access between the platforms is via a footbridge or the level crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Crewe

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platforms 1 and 2 from the main

road. Access between the platforms is via a

footbridge or the level crossing.

Staffed customer information points: No

Station: Narberth

Address: Station Road, Narberth SA67 8TY

Step free access category: B

Summary of accessibility: Step free access to the platform

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Carmarthen

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available beneath the canopy

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform

Staffed customer information points: No

Station: Neath

Address: Station Square, Windsor Road, Neath SA11 1BY

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Swansea) from Milland Road car park. Step free access to Platform 2 (to Cardiff) via the station entrance.

Access between both platforms is via a footbridge with steps or a bridge with lifts (owned by Neath Port Talbot County Borough Council)

Number of platforms: 2

Ramp to board or alight the train: Provided by station staff or the conductor on the

train

Nearest fully accessible station: Port Talbot Parkway

Car park: Yes

Designated disabled parking: Yes Accessible set-down and pick-up point: Yes Ticket office: Yes

Opening hours: 0530 to 1830 Monday to Friday 0610 to 1845 Saturday

0920 to 1650 Sunday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes

Availability of station staff to assist: Provided by station staff or the conductor

Passenger Assist meeting point: None

Wheelchair availability: Yes

Automatic doors: None

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre recorded announcements

Help Point: No

Seating: Waiting room on platform 1 and on both platforms

Toilets: Yes

Baby changing facility: Yes

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0600 to 2200 Monday to Sunday

Catering facilities: There is a café on site

Station: Neston

Address: Ladies Walk, Neston CH64 9SR

Step free access category: B1

Summary of accessibility: Step free access via a ramp with handrails to Platform 1 (to Bidston). Step free access via a ramp with handrails to Platform 2 (to Wrexham) from the Raby Road entrance. Access between both platforms is via a subway with steps or a detour via Raby Road.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Chester

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Catering facilities: There are no catering facilities at this station

Station: Newbridge

Address: off Bridge Street, Newbridge NP11 5FH

Step free access category: B

Summary of accessibility: Step free access to the platform

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: No

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform

Staffed customer information points: No

Station: Newport

Address: High Street, Newport NP20 4AX

Step free access category: B

Summary of accessibility: Step free access is available to all platforms via lifts.

Number of platforms: 4

Ramp to board or alight the train: Provided by station staff or the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes

Ticket office: Yes

Opening hours: 0545 to 2000 Monday to Friday 0630 to 2030 Saturday

0800 to 1945 Sunday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes

Availability of station staff to assist: Provided by station staff or the conductor on the train

Passenger Assist meeting point: Yes - located near the ticket barriers

Wheelchair availability: Yes

Automatic doors: Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: Yes

Seating: Available in waiting rooms and platforms

Toilets: Yes

Baby changing facility: Yes

Changing places facility: No

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0430 to 0100 Monday to

Friday, 0430 to 0001 Saturday and 0730 to 0001

Sunday

Catering facilities: A coffee shop is available in the concourse next to Platform 4 and at the front of the station

Secure Station status: Yes

Tactile Paving:

Level of platform accessibility: Step free access is available to all platforms via lifts.

Staffed customer information points: Yes

Station: Newtown

Address: Old Kerry Road, Newtown SY16 1BP

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Shrewsbury) from the car park. Step free access to Platform 2 (to Aberystwyth and Pwllheli) via Brimmon Lane. There is a camber at the end of the lane leading onto the platform and is not suitable for wheelchair or mobility scooter users. Access between the platforms is via a footbridge with steps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Caersws

Car park: Yes

Designated disabled parking: Yes Accessible set-down and pick-up point: No Ticket office: Yes

Opening hours: 0725 to 1240 Monday to Friday 1330 to 1440 Monday to Friday

0725 to 1240 Saturday

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: No

Seating: Available in the waiting shelter on Platform 2 and beneath the canopy on Platform 1

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Station: Ninian Park

Address: Leckwith Road, Canton, Cardiff CF11 8AH

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Cardiff) from

Leckwith Road. Step free access to Platform 2 (to

Radyr) Leckwith Road via a ramp with a steep gradient.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Cardiff Central

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Cardiff) from

Leckwith Road. Step free access to Platform 2 (to

Radyr) Leckwith Road via a ramp with a steep gradient.

Staffed customer information points: No

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Shrewsbury) from

the car park. Step free access to Platform 2 (to

Aberystwyth and Pwllheli) via Brimmon Lane. There

is a camber at the end of the lane leading onto the

platform and is not suitable for wheelchair or

mobility scooter users. Access between the

platforms is via a footbridge with steps.

Staffed customer information points: Yes

Station: North Llanrwst

Address: Station Road, Llanrwst LL26 0EG

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Llandudno) from Station Road. Access to Platform 2 (to Blaenau Ffestiniog) is via an end of platform ramp and across the railway via a foot crossing. A Harrington Hump is available on both platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Dolwyddelan

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Station: Pantyffynnon

Address: Pantyffynnon Road, Pantyffynnon SA18 3HW

Step free access category: B

Summary of accessibility: Step free access to the platform

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available on the platform

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform

Staffed customer information points: No

Level of platform accessibility: Step free access to Platform 1 (to Llandudno) from

Station Road. Access to Platform 2 (to Blaenau

Ffestiniog) is via an end of platform ramp and across

the railway via a foot crossing. A Harrington Hump is

available on both platforms.

Staffed customer information points: No

Station: Pembrey & Burry Port

Address: Station Road, Burry Port SA16 0LW

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Swansea) from Station Road. Step free access to Platform 2 (to Carmarthen. Access between the platforms

is available via a footbridge with steps and the road bridge with pavement.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Swansea

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No Ticket office: Yes

Opening hours: 0730 to 1400 Monday to Friday 0800 to 1230 Saturday

Induction loops: Yes

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Auto announcements

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Station: North Llanrwst

Station: Pembroke

Address: Station Road, Pembroke SA71 4AH ·

Step free access category: B

Summary of accessibility: Step free access to the platform. A Harrington Hump is

available on the platform

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Auto Announcements

Help Point: No

Seating: Available on the platform

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: A public house is situated in the car park

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Swansea) from

Station Road. Step free access to Platform 2 (to

Carmarthen. Access between the platforms

is available via a footbridge with steps and the

road bridge with pavement.

Staffed customer information points: Yes

Level of platform accessibility: Step free access to the platform. A Harrington Hump is

available on the platform

Staffed customer information points: No

Station: Pembroke Dock

Address: Diamond Street, Pembroke Dock SA72 6HN

Step free access category: B

Summary of accessibility: Step free access to Platform 1 from the car park. A Harrington Hump is available on the platform

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Auto announcements

Help Point: No

Seating: Available in the waiting shelter and on the platform

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 from the car park.

A Harrington Hump is available on the platform

Staffed customer information points: No

Station: Penally

Address: Adjacent to the A4139, Penally SA70 7PS

Step free access category: B

Summary of accessibility: Step free access to the platform

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station:

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Auto announcements

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are public toilets in the car park

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform

Staffed customer information points: No

Station: Penarth

Address: Stanwell Road, Penarth CF64 3DQ

Step free access category: B

Summary of accessibility: Step free access to the platform from the car park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes Accessible set-down and pick-up point: No Ticket office: Yes

Opening hours: 0650 to 1420 Monday to Friday 0830 to 1500 Saturday

Induction loops: Yes

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Auto announcements

Help Point: Yes

Seating: Available in the waiting shelter and on the platform

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform from the car park

Staffed customer information points: Yes

Station: Pencoed

Address: The Square, Pencoed CF35 5NP

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Swansea) and 2 to Cardiff) from Hendre Road. Access between the platforms is available via the level crossing and footbridge with steps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Bridgend

Car park: Yes. The local authority park and ride is located at Min-y-Nant, Pencoed CF35 6YT

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Swansea) and 2 to

Cardiff) from Hendre Road. Access between the

platforms is available via the level crossing and

footbridge with steps.

Staffed customer information points: No

Accessible waterproof waiting facilities:

Station: Pengam

Address: Pengam Road, Pengam NP12 3XL

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Cardiff) from Station Road. Step free access from Platform 2 (to Rhymney) however this is via a lane that leads onto the busy B4254 with no pavement on one side or safe crossing point.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Ystrad Mynach

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes Accessible set-down and pick-up point: No Ticket office: Yes

Opening hours: 0630 to 1100 Monday to Friday 0800 to 1300 Saturday

Induction loops: Unknown

Low level serving counter: Unknown

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Station: Penhelig

Address: Terrace Road, Penhelig LL35 0LU

Step free access category: C. The station is not accessible to wheelchair or

mobility scooter users

Summary of accessibility: Access to the platform is via steps only.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Aberdovey or Machynlleth

Car park: Yes. Located on Nantiesyn opposite the station and

managed by the Local Authority

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Access to the platform is via steps only.

Staffed customer information points: No

Level of platform accessibility: Step free access to Platform 1 (to Cardiff) from

Station Road. Step free access from Platform 2 (to

Rhymney) however this is via a lane that leads onto

the busy B4254 with no pavement on one side or

safe crossing point.

Staffed customer information points: Yes

Station: Penmaenmawr

Address: Station Road, Penmaenmawr LL34 6AT

Step free access category: B3

Summary of accessibility: Access to Platform 1 (to Chester) is via a footbridge with steps only. Step free access to Platform 2 (to Holyhead) from Station Road West, through a gate that opens outwards. A Harrington Hump is available on both platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandudno Junction

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter on Platform 1 and beneath the canopy on Platform 2

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Station: Penrhiwceiber

Address: Station Approach, Penrhiwceiber CF45 3ST

Step free access category: B

Summary of accessibility: Step free access to the platform from Station Approach

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Mountain Ash

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform from Station

Approach

Staffed customer information points: No

Level of platform accessibility: Access to Platform 1 (to Chester) is via a

footbridge with steps only. Step free access to

Platform 2 (to Holyhead) from Station Road West,

through a gate that opens outwards. A Harrington

Hump is available on both platforms.

Staffed customer information points: No

Station: Penrhyndaeudraeth

Address: Cambrian View, Penrhyndeudraeth LL48 6LN

Step free access category: B

Summary of accessibility: Step free access to the platform from the car park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform from the car park

Staffed customer information points: No

Station: Pensarn

Address: Off the A496, Pensarn LL45 2HP

Step free access category: B

Summary of accessibility: Step free access to the platform through a wooden gate and an end of platform ramp

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barmouth

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter and platform

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform through a wooden

gate and an end of platform ramp

Staffed customer information points: No

Station: Pentrebach

Address: Station Approach, Pentrebach CF48 4BD

Step free access category: B

Summary of accessibility: Step free access to the platform from the main road

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Merthyr Tydfil

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform from the main

road

Staffed customer information points: No

Station: Penybont

Address: Station Road, Penybont LD1 6RE

Step free access category: B3

Summary of accessibility: Step free access from the car park to the platform via a footpath across the railway

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandrindod

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available on the platform

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access from the car park to the platform via a

footpath across the railway

Staffed customer information points: No

Station: Penychain

Address: Chwilog, LL53 6HJ

Step free access category: B1

Summary of accessibility: Step free access to the platform via a ramp with handrails from the narrow country road.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Pwllheli

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform via a ramp with

handrails from the narrow country road.

Staffed customer information points: No

Station: Penyfford

Address: Off A5104, Penyffordd, CH4 0JR

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Bidston) via a gate, a foot crossing across the railway and an end of platform ramp. Step free access to Platform 2 (to Wrexham) via a gate and an end of platform ramp.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Chester

Car park: Yes

Designated disabled parking: Yes, Two

Accessible set-down and pick-up point: Yes. Station car park

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to Platform 1 (to Bidston) via a gate, a

foot crossing across the railway and an end of

platform ramp. Step free access to Platform 2 (to

Wrexham) via a gate and an end of platform ramp.

Staffed customer information points: No

Station: Pontarddulais

Address: Loughor Road, Pontarddulais SA4 8TH

Step free access category: B

Summary of accessibility: Step free access to the platform from the car park.

A Harrington Hump is situated on the platform

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform from the car park.

A Harrington Hump is situated on the platform

Staffed customer information points: No

Station: Pontlottyn

Address: Picton Street, Pontlottyn CF81 9QX

Step free access category: B

Summary of accessibility: Step free access to the platform from Picton Street.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: No seating in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform from Picton Street.

Staffed customer information points:

Station: Pontyclun

Address: Station Approach, Pontyclun CF72 9DS

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Cardiff) from

the station car park. Step free access to Platform 2 (to Swansea) from Station Terrace. Access between the platforms is via a footbridge with steps or a long detour via Station Terrace and Station Approach.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llanharan or Cardiff Central

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Station: Pont y Pant

Address: Pont y Pant, LL25 0DQ

Step free access category: B

Summary of accessibility: Step free access to the platform via a wooden gate.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Dolwyddelan

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform via a wooden gate.

Staffed customer information points: No

Level of platform accessibility: Step free access to Platform 1 (to Cardiff) from

the station car park. Step free access to Platform 2 (to

Swansea) from Station Terrace. Access between the

platforms is via a footbridge with steps or a long

detour via Station Terrace and Station Approach.

Staffed customer information points: No

Station: Pontypool & New Inn

Address: Station Approach, Pontypool NP4 0QX

Step free access category: C. This station is not accessible to wheelchair or mobility scooter users. People with reduced mobility may find difficulty using the stairs

Summary of accessibility: A flight of 24 steps leads from the station entrance to Platforms 1 (to Hereford) and 2 (to Newport)

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Newport

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: A flight of 24 steps leads from the station entrance to

Platforms 1 (to Hereford) and 2 (to Newport)

Staffed customer information points: No

Station: Pontypridd

Address: Broadway, Pontypridd CF37 1DT

Step free access category: A

Summary of accessibility: Step free access from Broadway to Platform 1 and 2 (to Cardiff) via a lift. Step free access to Platform 3 (to Treherbert, Merthyr and Aberdare) via a moderately steep ramp from High Street. Access between Platforms 1, 2 and 3 is via a footbridge with lifts.

Number of platforms: 3

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Limited parking at the front of the station on Broadway. A larger car park managed by the local authority is available on Sardis Road.

Designated disabled parking: Yes Accessible set-down and pick-up point: Yes Ticket office: Yes

Opening hours: 0600 to 1415 Monday to Friday 0830 to 1645 Saturday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes, Two

Availability of station staff to assist: Provided by station staff or the conductor on the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: Yes

Seating: Available on the platforms and waiting shelter

Toilets: Yes

Baby changing facility: Yes

Changing Places facility: No

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0550 to 1435 Monday to Friday and 0820 to 1705 Saturday

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Tactile Paving: No

Level of platform accessibility: Step free access from Broadway to Platform 1 and 2

(to Cardiff) via a lift. Step free access to Platform 3

(to Treherbert, Merthyr and Aberdare) via a

moderately steep ramp from High Street. Access

between Platforms 1, 2 and 3 is via a footbridge

with lifts.

Staffed customer information points: Yes

Station: Port Talbot Parkway

Address: Heilbronn Way, Port Talbot SA13 1UR

Step free access category: A

Summary of accessibility: Step free access to both platforms via a footbridge with lifts.

Number of platforms: 2

Ramp to board or alight the train: Provided by station staff or the conductor on the

Train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes Accessible set-down and pick-up point: Yes Ticket office: Yes

Opening hours: 0530 to 1830 Monday to Friday 0600 to 1900 Saturday

1000 to 1730 Sunday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes

Availability of station staff to assist: Provided by station staff or the conductor on the train

Passenger Assist meeting point: Yes - Customer Service Desk on the platform Wheelchair availability: Yes

Automatic doors: Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: Yes

Seating: Available in the waiting room and on the platforms

Toilets: Yes

Baby changing facility: Yes

Changing Places facility: Yes

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0600 to 2130 Monday to Sunday

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Yes

Station: Porth

Address: Station Street, Porth CF39 0ES

Step free access category: B

Summary of accessibility: Step free access to Platform 1 (to Treherbert). Step free access to Platform 2 (to Pontypridd) from station car park. Access between both platforms is via a footbridge with ramps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes Accessible set-down and pick-up point: No Ticket office: Yes

Opening hours: 0630 to 1300 Monday to Friday 0845 to 1515 Saturday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: Up platform – No. Down platform - Yes

Level of platform accessibility: Step free access to both platforms via a footbridge

with lifts.

Staffed customer information points: Yes

Level of platform accessibility: Step free access to Platform 1 (to Treherbert). Step free

access to Platform 2 (to Pontypridd) from station car

park. Access between both platforms is via a footbridge

with ramps.

Staffed customer information points: Yes. Ticket office

Station: Porthmadog

Address: High Street, Porthmadog LL49 9HT

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Machynlleth from High Street and an end of platform ramp. Step free access to Platform 2. Access between both platforms is via the level crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Penrhyndeudraeth

Car park: Yes. Managed by local authority.

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter and beneath the canopy

Toilets: Within the public house on Platform 1

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: A public house is located on Platform 1

Secure station status: No

Tactile Paving: Yes

Station: Prees

Address: Station Road, Prees, Shropshire SY13 2DW

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Crewe) from Station Road. Step free access to Platform 2 (to Shrewsbury) from Station Road. Access

between the platforms is via the level crossing. A Harrington Hump is available on both platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Shrewsbury or Crewe

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Machynlleth from

High Street and an end of platform ramp. Step free

access to Platform 2. Access between both platforms

is via the level crossing.

Staffed customer information points: No

Level of platform accessibility: Step free access to Platform 1 (to Crewe) from Station

Road. Step free access to Platform 2 (to Shrewsbury) from

Station Road. Access between the platforms is via the level

crossing. A Harrington Hump is available on both platforms.

Staffed customer information points: No

Station: Prestatyn

Address: Bridge Road, Prestatyn LL19 7EA

Step free access category: A

Summary of accessibility: Step free access to both platforms via a footbridge with ramps and a lift

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes Ticket office: Yes

Opening hours: 0630 to 1930 Monday to Friday 0630 to 1930 Saturday

0930 to 1700 Sunday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes - 1 x cash and card

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No

Help Point: Yes

Seating: Available in the waiting room and on the platforms

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Tactile Paving: Yes

Level of platform accessibility: Step free access to both platforms via a footbridge

with ramps and a lift

Staffed customer information points: Yes. Ticket office

Station: Pwllheli

Address: Station Square, Pwllheli LL53 5HG

Step free access category: B

Summary of accessibility: Step free access to the platform from Station Square

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train or staff 0600-12-00.

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: No

Seating: Available beneath the canopy

Toilets: Yes

Baby changing facility: Yes

The toilets are open between 0300 and 1200 via a key obtainable from staff)

Changing Places facility: No

National Key Scheme Toilet (RADAR): Yes

Catering facilities: A cafe is situated at the station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform from Station Square

Staffed customer information points: Staff present 06-00 to 12-00

Station: Pye Corner

Address: Western Valley Road, Pye Corner NP10 9DS

Step free access category: B

Summary of accessibility: Step free access to the platform from the car park

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform from the car park

Staffed customer information points: No

Station: Pyle

Address: Beach Road, Pyle CF33 6AR

Step free access category: B

Summary of accessibility: Step free access to Platform 1 (to Cardiff) from Beach Road. Step free access to Platform 2 (to Swansea) from Bryn-yr-Orsaf and the car park. Access between the platforms is via a footbridge with ramps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Cardiff) from Beach

Road. Step free access to Platform 2 (to Swansea) from

Bryn-yr-Orsaf and the car park. Access between the

platforms is via a footbridge with ramps.

Staffed customer information points: No

Station: Quakers Yard

Address: Station Road, Edwardsville CF46 5NJ

Step free access category: B2

Summary of accessibility: Step free access to the platform via a steep footpath with handrail

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Abercynon

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: No

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform via a steep

footpath with handrail

Staffed customer information points: No

Station: Radyr

Address: Station Road, Radyr, Cardiff CF4 8AA

Step free access category: A

Summary of accessibility: Step free access to all platforms via a footbridge with ramps and lifts.

Number of platforms: 3

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes Accessible set-down and pick-up point: Yes Ticket office: Yes

Opening hours: 0630 to 1300 Monday to Friday 0830 to 1500 Saturday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Tactile Paving: Yes

Level of platform accessibility: Step free access to all platforms via a footbridge with

ramps and lifts.

Staffed customer information points: Yes

Station: Rhiwbina

Address: Pen y Dre, Rhiwbina, Cardiff CF14 6EP

Step free access category: B1

Summary of accessibility: Step free access to the platform an end of platform ramp

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandaff

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform an end of platform

ramp

Staffed customer information points: No

Station: Rhoose (for Cardiff International Airport)

Address: Torbay Terrace, Rhoose CF62 3HB

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Cardiff). Step free access to Platform 2 (to Bridgend). Access between the platforms is via the level crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Auto announcements

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to Platform 1 (to Cardiff). Step free

access to Platform 2 (to Bridgend). Access between the

platforms is via the level crossing.

Staffed customer information points: No

Accessible waterproof waiting facilities:

Station: Rhosneigr

Address: Station Road, Rhosneigr LL64 5QZ

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Chester) via a narrow lane and gate from Station Road.

Step free access to Platform 2 (to Holyhead) via

a narrow lane and gate from Station Road. There is no suitable access between both platforms

as there is no pavement beneath the railway bridge on Station Road. A Harrington Hump is located on both platforms.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Holyhead

Car park: No – one drop off space

Designated disabled parking: No

Accessible set-down and pick-up point: Yes - at the top of the access lane to each platform

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters and benches

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Station: Rhyl

Address: Bodfar Street, Rhyl, Denbighshire, LL18 1AT

Step free access category: A

Summary of accessibility: Step free access to Platform 1 (to Chester).

Step free access to Platform 2 (to Holyhead) via a footbridge

with lifts.

Number of platforms: 2

Ramp to board or alight the train: Provided by station staff or the conductor on the Train

Nearest fully accessible station: -

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes

Ticket office: Yes

Opening hours: 0620 to 1920 Monday to Friday 0700 to 2000 Saturday

0915 to 1645 Sunday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes - 1x cash & card accessible during opening hours and 1x card

only accessible at all times

Availability of station staff to assist: Provided by station staff or the conductor on the train

Passenger Assist meeting point: Please advise station staff at the Booking Office or the

Customer Services office on Platform 1 during opening hours

upon arrival

Wheelchair availability: Yes

Automatic doors: Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: No

Seating: Available in the waiting room and on both platforms

Toilets: Yes

Baby changing facility: Yes

Changing Places facility: No

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0630 to 2214 Monday to Saturday,

1030 to 1830 Sunday

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Chester) via a narrow

lane and gate from Station Road.

Step free access to Platform 2 (to Holyhead) via

a narrow lane and gate from Station Road. There is no

suitable access between both platforms

as there is no pavement beneath the railway bridge on

Station Road. A Harrington Hump is located on both

platforms.

Staffed customer information points: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Chester).

Step free access to Platform 2 (to Holyhead) via a

footbridge with lifts.

Staffed customer information points: Yes

Station: Rhymney

Address: The Terrace, Rhymney NP2 5LW

Step free access category: B

Summary of accessibility: Step free access to the platform.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform.

Staffed customer information points: Yes

Station: Risca and Pontymister

Address: Station Approach, off Park Road, Risca, Caerphilly County

NP11 6BB

Step free access category: B

Summary of accessibility: Step free access to Platform 1 (to Ebbw Vale) from the car

park. Access to Platform 2 (to Cardiff) is via Mill Street,

however this involves a long detour.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Newport

Car park: Yes. Managed by the local authority

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Opening hours: N/A

Low level serving counter: No

Induction loops: No

Ticket vending machine: Yes

Availability of station staff to assist: Provided by the conductor on the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platform

Audio platform announcements: Yes

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilets at this station.

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station.

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to Platform 1 (to Ebbw Vale) from the car

park. Access to Platform 2 (to Cardiff) is via Mill Street,

however this involves a long detour.

Station: Rhymney

Station: Risca and Pontymister

Staffed customer information points: No

Station: Rogerstone

Address: Lily Way, Rogerstone NP10 9LG

Step free access category: B

Summary of accessibility: Step free access to the platform from the car

park.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: No

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform from the car

park.

Staffed customer information points: No

Accessible waterproof waiting facilities

Station: Roman Bridge

Address: Roman Bridge LL25 0JE

Step free access category: B

Summary of accessibility: Step free access to the platform via a gate leading from a narrow country road

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train Nearest fully accessible station: Dolwyddelan or Blaenau Ffestiniog Car

park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform via a gate leading

from a narrow country road

Staffed customer information points: No

Station: Ruabon

Address: Station Road, Ruabon, Wrexham LL14 6DL

Step free access category: B3

Summary of accessibility: Access to Platform 1 (to Chester) is via a footbridge with 52 steps. Step free access to Platform 2 (to Wrexham) from the station entrance.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Wrexham General

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes. Three.

Accessible set-down and pick-up point: Yes in front of the station

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Access to Platform 1 (to Chester) is via a footbridge

with 52 steps. Step free access to Platform 2 (to

Wrexham) from the station entrance.

Staffed customer information points: No

Station: Runcorn East

Address: Barnfield Avenue, Runcorn WA7 6EP

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Chester) via a ramp with handrails and a steep gradient. Step free access to Platform 2 (to Manchester) via a ramp with handrails and a steep gradient. Access between both platforms is via a footbridge.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train Nearest fully accessible station: Runcorn or Warrington Bank Quay Car park: Yes. Managed by the Local Authority

Designated disabled parking: No Accessible set-down and pick-up point: No Ticket office: Yes

Opening hours: 0700 to 1200 Monday to Friday 0800 to 1315 Saturday

Induction loops: No

Low level serving counter: Yes, lowered but not adjustable

Ticket vending machine: Yes, card only

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Station: Sarn

Address: Heol Persondy, Sarn CF32 9RL

Step free access category: A

Summary of accessibility: Step free access to the platform from the car park via a ramp with a moderate gradient

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform from the car park via a

ramp with a moderate gradient

Staffed customer information points: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to Platform 1 (to Chester) via a

ramp with handrails and a steep gradient. Step

free access to Platform 2 (to Manchester) via a

ramp with handrails and a steep gradient. Access

between both platforms is via a footbridge.

Staffed customer information points: Yes

Accessible waterproof waiting facilities:

Station: Saunderfoot

Address: Saundersfoot SA69 9BG

Step free access category: B1

Summary of accessibility: Step free access to the platform. Wheelchair users, mobility scooter users and customers with reduced mobility may find the approach road difficult to negotiate due to an uneven surface.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Narberth

Car park: Parking area

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Station: Severn Tunnel Junction

Address: Station Road, Rogiet NP26 3SP

Step free access category: B

Summary of accessibility: Step free access to all platforms via a footbridge with ramps

Number of platforms: 4

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Designated disabled parking: Yes

Car park: Yes

Accessible set-down and pick-up point: Yes

Ticket office: Yes

Opening hours: 0630 to 1030 Monday to Friday

Induction loops: Yes

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: Yes

The accessible toilet facilities are open 0630 Monday to Friday

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Tactile Paving: Yes

Level of platform accessibility: Step free access to all platforms via a footbridge with

ramps

Staffed customer information points: Yes

Level of platform accessibility: Step free access to the platform. Wheelchair users,

mobility scooter users and customers with reduced

mobility may find the approach road difficult to

negotiate due to an uneven surface.

Staffed customer information points: No

Accessible waterproof waiting facilities:

Station: Shotton Low Level

Address: Alexandra Street, Shotton, CH5 1DJ

Step free access category: B3

Summary of accessibility: This station serves destinations between Chester and Holyhead. Access to Platform 1 (to Chester) is via a footbridge. Step free access to Platform 2 (to Holyhead) via a ramp with handrails from Alexandra Road. Access between the platforms is via a footbridge.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Chester

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Station: Shotton High Level

Address: Chester Road West, Shotton, CH5 1BX

Step free access category: B2

Summary of accessibility: This station serves destinations on the Wrexham to Bidston Line. Step free access to both Platforms 3 (to Bidston) and Platform 4 (to Wrexham) via ramps from Chester Road West, however both have steep gradients with handrails. The ramp to Platform 3 can also be accessed from the station car park.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Chester

Car park: Yes. Managed by the Local Authority

Designated disabled parking: Yes Accessible set-down and pick-up point: No Ticket office: Yes

Opening hours: 0730 to 1230 Monday to Friday 0845 to 1345 Saturday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes - 2x cash & card (to be replaced with 3x new card

only 2021)

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No

Help Point: No

Seating: Available in the waiting shelters and on the platform

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Level of platform accessibility: This station serves destinations between Chester and

Holyhead. Access to Platform 1 (to Chester) is via a

footbridge. Step free access to Platform 2 (to

Holyhead) via a ramp with handrails from Alexandra

Road. Access between the platforms is via a

footbridge.

Staffed customer information points: Yes

Tactile Paving: No

Level of platform accessibility: This station serves destinations on the Wrexham to

Bidston Line. Step free access to both Platforms 3 (to

Bidston) and Platform 4 (to Wrexham) via ramps from

Chester Road West, however both have steep

gradients with handrails. The ramp to Platform 3 can

also be accessed from the station car park.

Staffed customer information points: Yes

Station: Shrewsbury

Address: Castle Foregate, Shrewsbury SY1 2DQ

Step free access category: B

Summary of accessibility: Step free access to all platforms. The lift to Platform 3 is accessible from the front of

the station. The lift to Platforms 4 to 7 is situated at the end of the subway beyond the ticket barriers.

Number of platforms: 5

Ramp to board or alight the train: Provided by station staff or the conductor on the

Train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes. Five.

Accessible set-down and pick-up point: Yes Ticket office: Yes

Opening hours: 0520 to 2040 Monday to Friday 0520 to 1930 Saturday

0730 to 1930 Sunday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by station staff or the

conductor on the train

Passenger Assist meeting point: None

Wheelchair availability: Yes

Automatic doors: Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: Customer Service desk on Platform 4

Seating: Available in the waiting rooms on Platforms 3 and 4 and on platforms

Toilets: Yes

Baby changing facility: Yes

Changing Places facility: No

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0500 to 0100 Monday to Saturday, 0700 to 0045 Sunday

Station: Skewern

Address: Station Road, Skewen SA10 6HF

Step free access category: B

Summary of accessibility: Step free access to Platform 1 (to Swansea) and Platform 2

(to Cardiff) from Station Road via ramps with handrails.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes. Not owned by Transport for Wales

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Swansea) and Platform 2

(to Cardiff) from Station Road via ramps with handrails.

Staffed customer information points: No

Secure Station status: Yes

Tactile Paving: Yes – platform 1 - 5

Level of platform accessibility: Step free access to all platforms. The lift to Platform

3 is accessible from the front of the station. The lift to

Platforms 4 to 7 is situated at the end of the subway

beyond the ticket barriers.

Staffed customer information points: Yes

Station: Sugar Loaf

Address: Llanwrtyd Wells, LD5 4TE

Step free access category: C. This station is not accessible to wheelchair or mobility scooter users

Summary of accessibility: Access to the platform is via a gate and 24 wooden steps.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandovery

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Access to the platform is via a gate and 24 wooden

steps.

Staffed customer information points: No

Station: Swansea

Address: High Street, Swansea SA1 1NU

Step free access category: A

Summary of accessibility: Step free access to all platforms

Number of platforms: 4

Ramp to board or alight the train: Provided by station staff or the conductor on the

Train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes,

at the front for high side vehicles only

Accessible set-down and pick-up point: Yes Ticket office: Yes

Opening hours: 0515 to 2000 Monday to Friday 0615 to 2000 Saturday

0800 to 2000 Sunday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by station staff or the

conductor on the train

Passenger Assist meeting point: Yes - Customer Service desk in the concourse

Wheelchair availability: Yes

Automatic doors: Yes for waiting rooms and ticket office

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: Customer Service desk

Seating: Available in concourse and on Platforms 1, 2 and 3

Toilets: Yes

Baby changing facility: Yes

Changing Places facility: Yes

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0330 to 0100 Monday to Friday, 0300 to 0030 Saturday and 0700 to

0000 Sunday

Catering facilities: A cafe is situated in the main concourse

Secure Station status: Yes

Tactile Paving: Yes

Level of platform accessibility: Step free access to all platforms

Staffed customer information points: Yes

Station: Taffs Well

Address: Cardiff Road, Taffs Well CF15 7PE

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Cardiff) from the car park. Step free access to Platform 2 (to Pontypridd) via a lane from Cardiff Road. Access between the platforms is via a footbridge.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Radyr

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Tactile Paving: No

Station: Talsarnau

Address: Station Road, Talsarnau LL47 6UA

Step free access category: B

Summary of accessibility: Step free access to the platform from the car park and an end of platform ramp. A Harrington Hump is located on the platform.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Tactile Paving: No

Level of platform accessibility: Step free access to the platform from the car park and

end of platform ramp. A Harrington Hump is located on

the platform.

Staffed customer information points: No

Level of platform accessibility: Step free access to Platform 1 (to Cardiff) from the car

park. Step free access to Platform 2 (to Pontypridd) via

a lane from Cardiff Road. Access between the platforms

is via a footbridge.

Staffed customer information points: Yes. 07:30-09:45

Accessible waterproof waiting facilities:

Station: Talybont

Address: Ffordd Glan Mor, Talybont LL43 2AQ

Step free access category: B

Summary of accessibility: Step free access to the platform via a ramp with handrails and a shallow gradient.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barmouth

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform via a ramp with

handrails and a shallow gradient.

Staffed customer information points: No

Station: Tal-y-Cafn

Address: Talycafn, LL28 5RR

Step free access category: B

Summary of accessibility: Step free access to the platform via a gate and an end of platform ramp from the main road.

A Harrington Hump is situated on the platform.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandudno Junction

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform via a gate and an end

of platform ramp from the main road. A Harrington

Hump is situated on the platform.

Staffed customer information points: No

Station: Tenby

Address: Station Road, Tenby SA70 7JY

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Pembroke Dock) from the car park. Access to Platform 2 (to Carmarthen) is via an end of platform ramp and a foot crossing across the railway.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Penally

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: Yes

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Pembroke Dock)

from the car park. Access to Platform 2 (to

Carmarthen) is via an end of platform ramp and a

foot crossing across the railway.

Staffed customer information points: No

Station: Tir-Phil

Address: Station Terrace, Tir-Phil NP24 6EL

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Rhymney) via a ramp with handrails. Step free access to Platform 2 (to Cardiff) from the station entrance which is located on a steep hill and busy road. Access between the platforms is via the road bridge and a steep hill.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Pontlottyn

Car park: Yes. Managed by the Local Authority

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to Platform 1 (to Rhymney) via a ramp

with handrails. Step free access to Platform 2 (to

Cardiff) from the station entrance which is located on a

steep hill and busy road. Access between the platforms

is via the road bridge and a steep hill.

Staffed customer information points: No

Station: Ton Pentre

Address: Ystrad Road, Ton Pentre CF41 7PN

Step free access category: B

Summary of accessibility: Step free access to the platform from the station entrance

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Treorchy

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform from the station

entrance

Staffed customer information points: No

Station: Tondu

Address: Station Approach, Tondu CF32 9DR

Step free access category: B2

Summary of accessibility: A pavement with a raised kerb restricts access from the car park to the platform for wheelchair and mobility scooter users.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Sarn

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: A pavement with a raised kerb restricts access from the

car park to the platform for wheelchair and mobility

scooter users.

Staffed customer information points: No

Station: Tonfanau

Address: Tonfanu Road, Tonfanau LL36 8LP

Step free access category: B3

Summary of accessibility: Access to the platform is via a narrow gate, a foot- crossing across the railway, a narrow gate and an end of platform ramp.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Aberdovey

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Access to the platform is via a narrow gate, a foot-

crossing across the railway, a narrow gate and an end

of platform ramp.

Staffed customer information points: No

Station: Tonypandy

Address: Trealaw Road, Tonypandy CF40 2TU

Step free access category: B2

Summary of accessibility: Step free access to the platform from Trealaw Road via a steep ramp with handrails. Steps are also available.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Dinas Rhondda or Porth

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform from Trealaw Road

via a steep ramp with handrails. Steps are also

available

Staffed customer information points: No

Station: Trefforest

Address: Park Street, Trefforest CF37 1SL

Step free access category: B2

Summary of accessibility: Step free access to Platform 1 (to Cardiff) however the ramp from Park Street has a steep gradient. Step free access to Platform 2 (to Pontypridd) from the car park. Access between the platforms is via a footbridge with steps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Pontypridd

Car park: Yes

Designated disabled parking: Yes Accessible set-down and pick-up point: No Ticket office: Yes

Opening hours: 0600 to 1800 Monday to Friday. Saturday 0800 to 1430

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Station: Trefforest Estate

Address: Willowford Road, Trefforest Estate CF38 1SG

Step free access category: C. This station is not accessible to wheelchair or mobility scooter users

Summary of accessibility: Access to the platforms is via stairs with 29 steps.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Radyr or Pontypridd

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Access to the platforms is via stairs with 29 steps.

Staffed customer information points: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to Platform 1 (to Cardiff) however

the ramp from Park Street has a steep gradient.

Step free access to Platform 2 (to Pontypridd) from

the car park. Access between the platforms is via a

footbridge with steps.

Staffed customer information points: Yes

Accessible waterproof waiting facilities:

Station: Trehafod

Address: Station Approach, Trehafod CF37 2LL

Step free access category: B2

Summary of accessibility: Access to Platform 1 (to Treherbert) is via the subway and steps. Access to Platform 2

(to Pontypridd) is via the subway and steps although a footpath with a steep gradient connects the rear of the platform to Bridge Street.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Pontypridd

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Station: Treherbert

Address: Station Street, Treherbert CF42 5HU

Step free access category: B

Summary of accessibility: Step free access to the platform via an end of platform ramp

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Treorchy

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: No

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform via an end of platform

ramp

Staffed customer information points: No

Level of platform accessibility: Access to Platform 1 (to Treherbert) is via the

subway and steps. Access to Platform 2

(to Pontypridd) is via the subway and steps

although a footpath with a steep gradient connects

the rear of the platform to Bridge Street.

Staffed customer information points: No

Accessible waterproof waiting facilities:

Station: Treorchy

Address: Station Road, Treorchy CF42 6UE

Step free access category: B

Summary of accessibility: Step free access to the platform from the car park. Step free access is also available from Station Road via a ramp with a steep gradient

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform from the car park.

Step free access is also available from Station Road

via a ramp with a steep gradient

Staffed customer information points: No

Station: Troed-y-rhiw

Address: Station Terrace, Troedyrhiw CF48 4DY

Step free access category: B2

Summary of accessibility: Step free access to the platform from Bridge Street via a ramp with handrails but a steep gradient.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Merthyr Tydfil

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform from Bridge Street via

a ramp with handrails but a steep gradient.

Staffed customer information points: No

Station: Ty Croes

Address: Plas Buan, Ty Croes LL63 5HX

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Bangor) and to Platform 2 (to Holyhead). Access between the platforms is via the level crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Holyhead

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Provided by the conductor on board the train.

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving:

Level of platform accessibility: Step free access to Platform 1 (to Bangor) and to

Platform 2 (to Holyhead). Access between the

platforms is via the level crossing.

Staffed customer information points: No

Station: Ty Glas

Address: Field Way, Heath, Cardiff CF14 5DL

Step free access category: B2

Summary of accessibility: Step free access to the platform Malvern Drive.

Access is also available from Field Way via a footpath, a gated foot-crossing across the railway and an end of platform ramp.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Heath Low Level

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: Yes. Two.

Availability of station staff to assist: Assistance is provided by the conductor on

the train. Please note due to the low height of Platform 1, the ramp to board the train has a steep incline - the conductor will provide assistance where possible

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform Malvern Drive.

Access is also available from Field Way via a footpath,

a gated foot-crossing across the railway and an end of

platform ramp.

Staffed customer information points: No

Station: Tygwyn

Address: Tygwyn LL47 6TF

Step free access category: B3

Summary of accessibility: Step free access to the platform via a metal gate from the busy main road and an end of platform ramp. There is no pavement on the main road outside the station.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Talsarnau

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Station: Tywyn

Address: Station Road, Tywyn LL36 9EY

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Machynlleth) via a ramp with handrails and a moderate gradient from the car park. Step free access to Platform 2 (to Pwllheli) via the entrance on Cambrian Road. Access between the platforms is a long detour via Pier Road and Bryn Awel Square.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Barmouth

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform via a metal gate

from the busy main road and an end of platform

ramp. There is no pavement on the main road

outside the station.

Staffed customer information points: No

Level of platform accessibility: Step free access to Platform 1 (to Machynlleth) via a

ramp with handrails and a moderate gradient from

the car park. Step free access to Platform 2 (to

Pwllheli) via the entrance on Cambrian Road. Access

between the platforms is a long detour via Pier Road

and Bryn Awel Square.

Staffed customer information points: No

Station: Upton

Address: Noctorum Avenue, Upton CH43 9RY

Step free access category: B3

Summary of accessibility: Access to Platform 1 (to Bidston) is via a ramp with steps that is not suitable for wheelchair or mobility scooter users. Step free access to Platform 2 (to Wrexham) via a ramp with handrails and a steep gradient. Access between the platforms is via a road bridge.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Leasowe (Merseyrail)

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Station: Valley

Address: Station Road, Valley LL65 3EW

Step free access category: B1

Summary of accessibility: Access to Platform 1 (to Chester) is via the station car park and a wooden gate that opens outwards. Step-free access to Platform 2 (to Holyhead) is via a metal gate that opens inwards and end of platform ramp off Station Road next to the level crossing. A Harrington Hump is situated on Platform 1

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Holyhead

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available under the canopy on Platform 1, and in the waiting shelter on Platform 2

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Access to Platform 1 (to Bidston) is via a ramp with

steps that is not suitable for wheelchair or mobility

scooter users. Step free access to Platform 2 (to

Wrexham) via a ramp with handrails and a steep

gradient. Access between the platforms is via a road

bridge.

Staffed customer information points: No

Tactile Paving: No

Level of platform accessibility: Access to Platform 1 (to Chester) is via the station car

park and a wooden gate that opens outwards. Step-

free access to Platform 2 (to Holyhead) is via a metal

gate that opens inwards and end of platform ramp off

Station Road next to the level crossing. A Harrington

Hump is situated on Platform 1

Staffed customer information points: No

Station: Waun-Gron Park

Address: Waungron Road, Fairwater CF5 2BN

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Radyr) and Platform 2 (to Cardiff) from Waungron Road via ramps with handrails and a steep gradient. Access between the platforms is via the ramps

and beneath the railway bridge on Waungron Road.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Radyr or Cardiff Central

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Station: Welshpool

Address: Welshpool, SY21 7AZ

Step free access category: B1

Summary of accessibility: Step free access to Platforms 1 (to Shrewsbury) and Platform 2 (to Aberystwyth and Pwllheli) from the car park via a long footbridge with ramps and handrails.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Shrewsbury

Car park: Yes

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Radyr) and Platform

1. (to Cardiff) from Waungron Road via ramps with

handrails and a steep gradient. Access between the platforms is via the ramps and beneath the railway bridge on Waungron Road.

Staffed customer information points: No

Level of platform accessibility: Step free access to Platforms 1 (to Shrewsbury) and

Platform 2 (to Aberystwyth and Pwllheli) from the

car park via a long footbridge with ramps and

handrails.

Staffed customer information points: No

Station: Wem

Address: Aston Road, Wem SY4 5AZ

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Crewe) from the car park and main road. Step free access to Platform 2 (to Shrewsbury) from Aston Road. Access between the platforms is via the level crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Shrewsbury

Car park: Yes

Designated disabled parking: Yes. One.

Accessible set-down and pick-up point: Yes in car park

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Station: Whitchurch (Cardiff)

Address: Pen y Dre, Rhiwbina, Cardiff CF14 1BP

Step free access category: B

Summary of accessibility: Step free access to the platform from Pen y Dre

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Llandaff

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: Unknown

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to the platform from Pen y Dre

Staffed customer information points: No

Level of platform accessibility: Step free access to Platform 1 (to Crewe) from

the car park and main road. Step free access to

Platform 2 (to Shrewsbury) from Aston Road.

Access between the platforms is via the level

crossing.

Staffed customer information points: No

Accessible waterproof waiting facilities:

Station: Whitchurch (Shropshire)

Address: Station Road, Whitchurch, SY13 1RL

Step free access category: B3

Summary of accessibility: Access to Platform 1 (to Shrewsbury) is via a footbridge with 44 steps. Step free access

to Platform 2 (to Crewe) from the station car park. Access between the platforms is via the footbridge.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Crewe

Car park: Yes

Designated disabled parking: Yes. Two.

Accessible set-down and pick-up point: Yes

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Station: Whitland

Address: St John’s Street, Whitland SA34 0AP

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Carmarthen) from the main road. Step free access to Platform 2 (to Pembroke Dock, Milford Haven and Fishguard Harbour) from Station Road. Access between the platforms is via the level crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Carmarthen

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Access to Platform 1 (to Shrewsbury) is via a

footbridge with 44 steps. Step free access

to Platform 2 (to Crewe) from the station car park.

Access between the platforms is via the footbridge.

Staffed customer information points: No

Level of platform accessibility: Step free access to Platform 1 (to Carmarthen) from

the main road. Step free access to Platform 2 (to

Pembroke Dock, Milford Haven and Fishguard Harbour)

from Station Road. Access between the platforms is via

the level crossing.

Staffed customer information points: No

Station: Wildmill

Address: Wildmill Lane, Wildmill CF31 1RW

Step free access category: B1

Summary of accessibility: Step free access to the platform via a footpath with moderate gradient from Litchard Terrace.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Sarn

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform via a footpath with

moderate gradient from Litchard Terrace.

Staffed customer information points: No

Station: Wrenbury

Address: Station Road, Wrenbury CW5 8EX

Step free access category: B1

Summary of accessibility: Step free access to Platform 1 (to Crewe) via a short ramp with handrails from Station Road. Step free access to Platform 2 (to Shrewsbury) from Station Road. Access between the platforms is via the level crossing.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Crewe

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Step free access to Platform 1 (to Crewe) via a short

ramp with handrails from Station Road. Step free

access to Platform 2 (to Shrewsbury) from Station

Road. Access between the platforms is via the level

crossing.

Staffed customer information points: No

Station: Wrexham Central

Address: Hill Street, Wrexham LL11 1SN

Step free access category: B

Summary of accessibility: Step free access to the platform from the Retail Park.

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes. Managed by a third party (Island Green)

Designated disabled parking: Yes, Two

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes - 1x cash & card (to be replaced with 1x new

card only 2021)

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available on the platform beneath the canopy

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform from the Retail

Park.

Staffed customer information points: No

Station: Wrexham General

Address: Station Approach, Regent Street, Wrexham LL11 1EL

Step free access category: B

Summary of accessibility: Step free access to Platform 1 (to Shrewsbury) from the car park via the booking office or night gate. Step free access to Platform 2 (to Chester), Platform 3, and Platform 4 (Wrexham-Bidston Line) via a footbridge and lifts

Number of platforms: 3

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes, NCP

Designated disabled parking: Yes

Accessible set-down and pick-up point: No

Ticket office: Yes

Opening hours: 0615 to 1915 Monday to Friday 0645 to 1945 Saturday

1130 to 1900 Sunday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes - 1x cash & card (to be replaced with 1x new cash &

Card and 1x card only 2021)

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: Yes

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Pre-recorded announcements

Help Point: Yes

Seating: Available on the platforms beneath the canopies

Toilets: Yes

Baby changing facility: Yes

Changing Places facility: No

National Key Scheme Toilet (RADAR): Yes

All toilet facilities are open 0615 to 1915 Monday to Friday, 0645 to 1945 Saturday and 1130 to 1900 Sunday.

Catering facilities: A cafe is situated on Platform 1

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to Platform 1 (to Shrewsbury) from

the car park via the booking office or night gate. Step

free access to Platform 2 (to Chester), Platform 3, and

Platform 4 (Wrexham-Bidston Line) via a footbridge

and lifts

Staffed customer information points: Yes

Accessible waterproof waiting facilities:

Station: Ynyswen

Address: Ynyswen Road, Ynyswen CF42 6EG

Step free access category: B1

Summary of accessibility: Step free access to the platform via a ramp with a shallow gradient from the main road

Number of platforms: 1

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Trerochy

Car park: No

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, One

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: A digital screen is situated on the platform

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting shelter

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to the platform via a ramp with a

shallow gradient from the main road

Staffed customer information points: No

Station: Yorton

Address: Station Road, Yorton SY4 3EP

Step free access category: B3

Summary of accessibility: Platform 1 (to Crewe) is accessed by a footpath with two flights of stairs. Step free access to Platform 2 (to Shrewsbury) via a ramp with a shallow gradient and handrails from the station entrance. Access between the platforms involves a long detour via Wayside on a narrow country lane with no pavement. A Harrington Hump is situated on Platform 1.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Shrewsbury

Car park: Yes

Designated disabled parking: No

Accessible set-down and pick-up point: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: No

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: No

Seating: Available in the waiting room on Platform 1 and waiting shelter on Platform 2

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Level of platform accessibility: Platform 1 (to Crewe) is accessed by a footpath with

two flights of stairs. Step free access to Platform 2 (to

Shrewsbury) via a ramp with a shallow gradient and

handrails from the station entrance. Access between

the platforms involves a long detour via Wayside on a

narrow country lane with no pavement. A Harrington

Hump is situated on Platform 1.

Staffed customer information points: No

Accessible waterproof waiting facilities:

Station: Ystrad Mynach

Address: Nelson Road, Ystrad Mynach CF82 7BP

Step free access category: B

Summary of accessibility: Step free access to Platform 1 (to Cardiff) via a footbridge with lifts. Step free access to Platform 2 (to Rhymney) from the car park.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: -

Car park: Yes

Designated disabled parking: Yes Accessible set-down and pick-up point: No Ticket office: Yes

Opening hours: 0630 to 1300 Monday to Friday 0800 to 1430 Saturday

Induction loops: Yes

Low level serving counter: Yes

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on

the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: No

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: No

Station: Ystrad Rhondda

Address: Brook Street, Ystrad Rhondda CF41 7SR

Step free access category: B3

Summary of accessibility: Step free access to Platform 1 (to Pontypridd) via the pavement in the car park. Access to Platform 2 (to Treherbert) is via the footbridge or a long detour via footpath with ramps from Brook Street. The footpath has a restricted entrance and is not suitable for wheelchair or mobility scooter users.

Number of platforms: 2

Ramp to board or alight the train: Provided by the conductor on the train

Nearest fully accessible station: Treorchy

Car park: Yes. Managed by the Local Authority

Designated disabled parking: No

Accessible set-down and pick-up po int: No

Ticket office: There is no ticket office at this station

Induction loops: No

Low level serving counter: No

Ticket vending machine: Yes, Two

Availability of station staff to assist: Assistance is provided by the conductor on the train

Passenger Assist meeting point: No

Wheelchair availability: No

Automatic doors: No

Visual train service information: Digital screens are situated on the platforms

Audio platform announcements: Yes. Text to speech audio facility

Help Point: Yes

Seating: Available in the waiting shelters

Toilets: There are no toilet facilities at this station

Baby changing facility: No

Changing Places facility: No

National Key Scheme Toilet (RADAR): No

Catering facilities: There are no catering facilities at this station

Secure Station status: No

Tactile Paving: Yes

Level of platform accessibility: Step free access to Platform 1 (to Cardiff) via a

footbridge with lifts. Step free access to Platform 2 (to

Rhymney) from the car park.

Staffed customer information points: Yes. Ticket office

Level of platform accessibility: Step free access to Platform 1 (to Pontypridd) via the

pavement in the car park. Access to Platform 2 (to

Treherbert) is via the footbridge or a long detour via

footpath with ramps from Brook Street. The footpath

has a restricted entrance and is not suitable for

wheelchair or mobility scooter users.

Staffed customer information points: No