We hope that this guide will assist you in planning your train journey on Transport for Wales rail services.

Our trains have capacity for up to two bicycles and our aim is to make taking your bicycle by train as easy as possible.

We encourage customers to reserve their bicycles in advance, where this facility is available.

Your reservation is free as the carriage of your bicycle. However, in the event of a train being extremely busy, the carriage of your bicycle will be at the discretion of the conductor/guard, even if you have a reservation.

Restrictions on the carriage of bicycles apply on certain services, for example during peak times. These are detailed further on in the guide. If you have any comments on this guide please call us on 0333 3211 202 or e-mail: customer.relations@tfwrail.wales

How do I know if I need to make a reservation for my bicycle on my train?

In the National Rail and pocket timetables look for the symbols at the top of the column. These symbols denote that seat reservations are available. Tandems, trailers, mopeds, motorcycles, folding bicycles and other vehicles not listed above are carried subject to the National Rail Conditions of Carriage.

What happens on Transport for Wales rail services where bicycle reservations are not required?

On services not indicated by symbols, bicycles are carried subject to space being available. Space is allocated on a first come, first served basis, or at the discretion of the conductor/guard.

Are there any restrictions to taking my bicycle on the train?

There are some basic rulings on routes, bicycles cannot be carried on trains during peak hours, unless the train is a reserved service indicated by or in the timetable and a reservation is held for the cycle.

Customers will be permitted by the conductor/guard to join reserved services with bicycles without the necessary reservation, if the conductor can find space for part or all of the journey. However, if customers with reserved bicycles join later in the journey, the unreserved bicycles will be required to leave the train.

The number of bicycles is limited to the number of spaces available. Space is allocated on a first come, first serve basis, or the discretion of the conductor/guard.

Bicycles may not be carried on days when a major event is taking place at the Millennium Stadium. For dates of events, please refer to the website or call our Customer Relations Department on 0333 3211 202.

Other trains operating companies’ services. Other train operating companies may have different arrangements and quizzes for bicycles and if your journey involves more than one train operator please check with the relevant train operating company for full details.

Loss or damage to your bicycle

Transport for Wales accepts no liability for loss or damage caused to bicycles left at stations or carried on trains.

Folding bikes

Folding bikes completely folded down or completely enclosed in a container or case throughout the journey are carried free on all services, ideal for many commuters. Advance reservations are not required for folding cycles.

For further information about folding cycles visit the Folding Bike Society website at www.foldbike.co.uk

Other vehicles

Tandems, trailers, ‘Rafre’ trailers, mopeds, motorcycles, folding bicycles and two-wheeled scooters are not carried on any of our services.

Engineering work

During periods of engineering work (generally weekday nights and weekend) bicycles cannot be conveyed on replacement bus services. Please check your travel arrangements prior to travel.

Useful addresses

Sustrans Cymru
123 Bute Street, Cardiff CF10 5AE
Tel: 029 2065 0602
www.sustrans.org.uk

CCT
Parklands, Railton Road, Guildford, Surrey GU2 9JX
Tel: 0870 873 0060
www.cct.co.uk

Transport for Wales
Customer Relations, 51 Mary’s House, 47 Penarth Road, Cardiff CF10 5AE
E-mail: customer.relations@tfwrail.wales
Tel: 0333 3211 202

Useful tips

Plan ahead if you need to travel on a reserved service. Buy your travel tickets and make sure your bicycle and seat reservations are in advance. Reservations are normally available up to two months in advance.

- Remove anything not permanently fixed to your bicycle, particularly valuables.

- At the station, allow plenty of time to find your platform and, when boarding the train, please try to be as quick as possible to avoid delays.

- The pictogram on the side of a train indicates the door nearest the area for bicycle storage.

- Do not lock your bicycle to any part of the train and please do not lean your bicycle against any doors or other passengers’ luggage.

- Never ride your bicycle on a station platform – it is dangerous. Cyclists are requested to switch off the rear light on their bicycles when on platforms.

- Remember to leave enough space for other passengers’ luggage.

- A bicycle must be carried on all trains of greater篷水; bicycles are carried subject to the National Rail Conditions of Carriage.

- Always return your ticket at the end of your journey on the reserved service.

- Key to symbols:

1. All trains subject to space being available

2. Specialism for a limited number of bicycles

3. Specialism for a large number of bicycles

4. Train unable to carry any bicycles

5. Train unable to carry more than a single bicycle